



THE HOPE FOUNDATION
HOPE



WORKING WITH STREET & SLUM CHILDREN

**Annual Overview
2017-2018**



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From the Founder Director

Firstly I want to thank you most sincerely for your incredible generosity in supporting HOPE over the past 19 years. Your support enables us to continue our invaluable work with the most vulnerable children and communities living on the streets and the slums of Kolkata, and build sustainable futures for entire communities.

A world without compassion is a world without love. No matter how rich we are; if we have no compassion towards others, then our lives become empty and meaningless. To give to those in need is its own reward; 'No one has ever become poor by giving' - Anne Frank.

Every child in the world is entitled to the love, care and protection that a family can provide. However, children will not be free from exploitation until all levels of society, from the immediate family to broader international community, work together. The family is a child's first line of protection; having no parental protection can expose vulnerable children to all forms of mistreatment and abuse. It is of primary importance to HOPE to try and reunite abandoned children with their families and communities.

Children do not choose the circumstances into which they are born and those of us who are blessed to be born into privileged lives have an obligation to redress this imbalance. It is our role to provide a bridge between those who can help and those who need our help the most.

Addressing the struggles and challenges faced by the thousands of street children in Kolkata may seem overwhelming to many of us. By raising the awareness of people of Ireland, India and internationally about the hardships faced by the children, HOPE wishes to affirm the sanctity of each child. Our mission to work towards "a world where it should never hurt to be a child" is at the heart of all our work.

HOPE's reach to date has been 2.8 million people and, we endeavour to continue our work in line with Sustainable Development Goals.

We sincerely thank and acknowledge you for your incredible generosity and ongoing support. We hope you continue to support our work and vision in which "a world where it should never hurt to be a child" and look forward to working and engaging with you, our supporters, again in 2019 when we will celebrate 20 years of HOPE.



A handwritten signature in blue ink, which appears to read 'Maureen Forrest'.

Maureen Forrest
Honorary Director

From the Director Finance & Administration



“The Only Thing That Is Constant Is Change” as told by Greek Philosopher Heraclitus is extremely relevant when it comes to social development. Development is an ongoing process and it is only possible when each individual contributes their own share of positive change even in a very small way.

We are really thankful to each and every individual who is involved in the process of change and development from different parts of the globe including our donors, volunteers, staffs and well wishers.

It is almost two decades now that The Hope Foundation is working with the people from streets and slums of Kolkata and adjacent areas who struggle each and every moment for survival. They are all victims of several social odds. The struggle starts from the mother’s womb when an uninformed mother delivers a child at home in spite of going to a Hospital.

Since inception HOPE has reached out to 2.8 million people in many ways and supported them to improve their quality of life.

HOPE’s health initiative Jana Swastha Suraksha has been able to identify and address several such issues and provided almost One Million health related services to the slum dwellers of Kolkata and Howrah in last 10 years. It has also capacitated a big pool of community volunteers who are taking the work forward even after it ended this year making it a successful and sustainable community based health programme.

Children are gifts of god. But in many circumstances they are victims of violence, abuse and negligence. When they are expected to play with toys, papers and pencils they actually suffer from malnutrition, poverty and illiteracy. HOPE’s key focus has always been protection of children and providing them the best possible upbringing.

We are delighted to share that HOPE’s Founder & Honorary Director Ms. Maureen Forrest has been awarded with the “Asadhran Award” by the Governor of West Bengal in recognition for her exemplary work for the people staying on streets and slums of Kolkata .

With the great enthusiasm & unconditional support of our well wishers and highly dedicated workforce, HOPE has walked a long way. Finally I would like to say it has been a great year and we are looking forward to many more years of constant development and change.

“With no positivity, there is no hope; with no negativity, there is no improvement.” - Criss Jami

A handwritten signature in blue ink that reads "Sachidananda Das." The signature is written in a cursive, flowing style.

Sachidananda Das
Director -Finance & Administration

About Our Organisation

Founded in 1999, The Hope Foundation is a development organisation that advances children's rights and equality in West Bengal, India.

The power and potential of every single child is often suppressed by poverty, discrimination and violence. We see clear correlation between fulfilling children's rights and ending poverty. Every child has the right to be healthy, educated, protected and valued in their own family and society. We support children to access these rights and build their skill and knowledge as they grow so that they can break the cycle of poverty. To create long lasting change, HOPE not only supports children but also empowers them, their families and their communities.

The Hope Foundation has partnered with children, families, civil society organisations, consortium or network fighting for the rights of children for the last 19 years.

OUR VISION

'A World where it should never hurt to be a child'. Restoring childhoods to children and sustainability to individuals and communities.

OUR MISSION

To improve the quality of life for the most marginalised people, primarily in India. Ensuring their basic rights and enhancing their dignity of life, through protection, health, education and economic development in a sustainable life cycle approach. Achieving this mission through fundraising activities and initiatives.

Our Core Values

Accountability & Transparency; Innovation & Creativity; Integrity; Collaboration; Respect and Caring for the Environment. These are demonstrated in our approach and across our programmes.

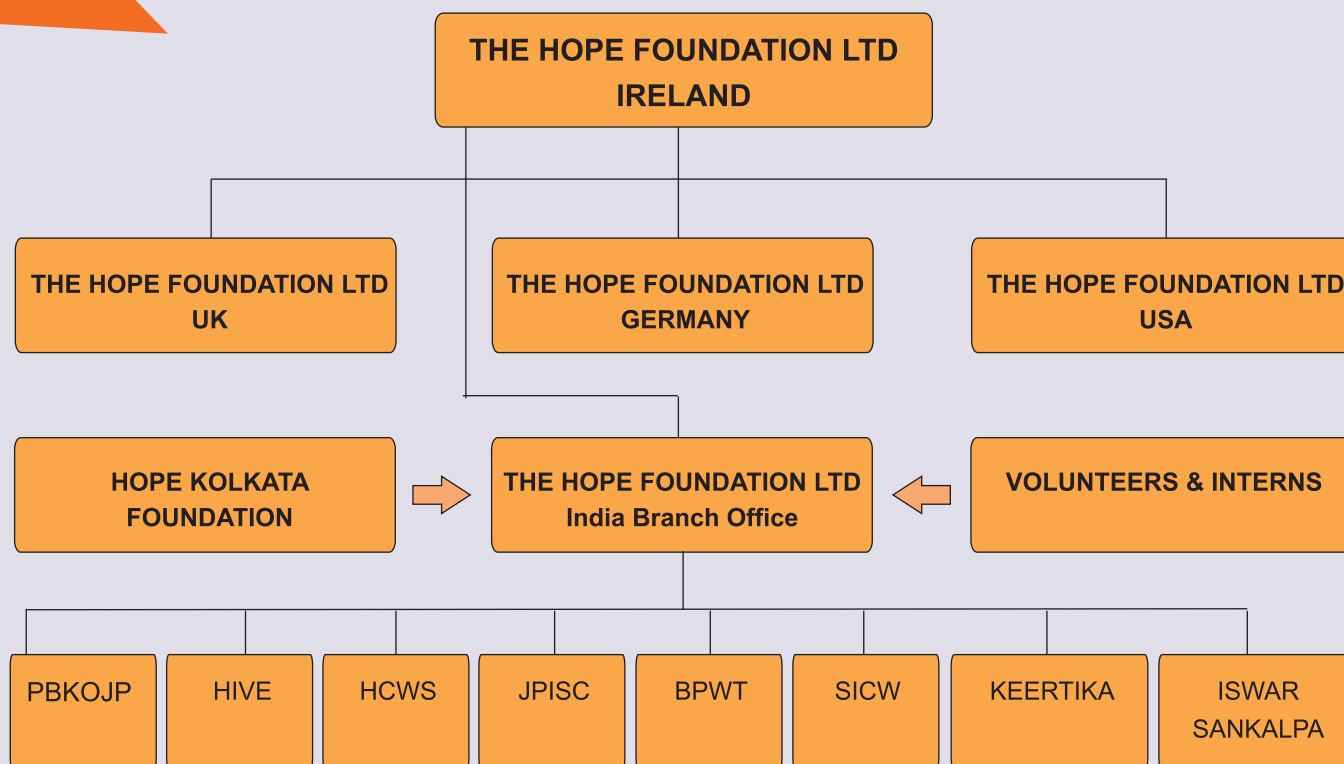
Our Global Strategies

1. Improve the healthcare status of underprivileged and/or marginalised communities, with particular attention to maternal health, child mortality and combating RTI/STI and HIV/AIDS.
2. Improve learning outcomes and educational attainment of children and raising the quality of learning environments in formal schools.
3. Provide home-based and family-based care and protection for children to combat child labour, abuse, exploitation and deprivation.
4. Empower marginalised youth and women to increase their skill capacity to secure sustainable livelihoods.

Major Achievements

- **2.7** million Individuals across Kolkata now have access to healthcare services through HOPE interventions in **35** slum communities, including over **97,000** who have been treated in HOPE Hospital.
- Over **55,000** children have received educational support through HOPE's crèches, Nabo Asha centres, educational sponsorship and our Holistic Education Programme.
- Over **8,800** children have been protected from abuse and neglect by our Protection Homes, Child Watch and Anti-Trafficking Programmes.
- Over **7,200** young women and men have engaged in HOPE's vocational training, skills enhancement and income generation programmes to provide sustainable pathways out of poverty.

Structure of HOPE



Our Implementing Agency and Local Partners

HOPE's implementing organisation in Kolkata is the Hope Kolkata Foundation. Alongside HKF, HOPE works with 8 local partners, whose ethos and dedication to reduce poverty are in line with that of The Hope Foundation and assist HOPE in the delivery of our programmatic approaches.

Hope Kolkata Foundation (HKF)



Our implementation partner, HKF, was set up in 1999 towards improving the lives of children surviving the difficult circumstances they faced on the streets of Kolkata. For the protection and development

of these under-privileged children, HKF manages 9 Protection Homes, a Holistic Education Programme in state schools, 5 Naba Asha Centres for street children,

a Community Primary Healthcare Programme in 19 slums, Child Watch project, a Life Skills Training Institute, a Hospital, Pharmacy & Mobile Medical team and a Sponsorship Programme.

The organisation works for the improvement of street and slum communities in Kolkata and Howrah, making these communities sustainable and restoring lost childhoods to children. HKF has been working with the under-served and vulnerable children and their families for more than 19 years.

The target children fall under the category of street & slum dwellers; working children; children of sex workers; child beggars; orphan and abandoned children; trafficked and missing children.

Paschim Banga Krira-o-Jana Kalyan Parishad (PBKOJP)



PBKOJP has been striving to provide opportunities for socio-economic and spiritual development of vulnerable sections of society since 1999 with special emphasis on street & working children, sex workers & their children, platform children and the children of other marginalized sections of the society.

HOPE partners with PBKOJP to run “Prerona” Protection Home, set up in 2003 for the children of commercial sex workers, to ensure their overall development and integration into society and giving them opportunities so that they do not enter prostitution. HOPE also directed their Primary Health Programme in 13 slums, Holistic Education Programme in 7 schools, Sponsorship Programme and a Vocational Training Unit in 17-18.

HIVE India



Since 2008, HOPE has partnered with HIVE India to support the Emergency Response Unit, set up to rescue Any Person at Risk on Streets (APAROS) facing any accident, physical or mental illness, harassment or abuse, or cases of child labour and domestic violence. This unique service, the first initiative of its kind in Kolkata, responds to distress calls and emergency situations 24 hrs a day, 365 days a year.

The Emergency Response Unit works closely with police headquarters at Lalbazar and the Community Police Wing (Civic Police) of the Kolkata Police to respond to any emergency within 20 minutes. Medical first-aid and psychological support are provided, as well as hospitalization and treatment in the case of poor and homeless people and repatriation of the rescued victims and subsequent follow-up. The ERU is also involved in rescue work in the event of accidents or disasters in Kolkata in collaboration with the Kolkata Police, Fire and Emergency Departments.

Society for Indian Children's Welfare (SICW)



SICW is dedicated to the betterment and rehabilitation of children. It has served destitute, abandoned, orphaned and special need children for the last thirty nine years, providing education sponsorship and medical assistance to underprivileged communities as well as special projects concerning Heart, Eye & Thalasemia. The organisation, one of the nation's experienced adoption agencies under Indian Government's Central Adoption Resource Agency, has placed more than three thousand children in loving homes across the world.

The UMEED Special Needs Unit was set up in August 2005 with the support of HOPE and professional guidance from the Indian Institute of Cerebral Palsy. The project currently works with Children with Special Needs with varying degrees of cerebral palsy, autism, slow mental development and Down syndrome to ensure development of these differently-abled children and bring them into the mainstream of society, appreciating that they too have a right to a quality life of self reliance and to be able to communicate with people and the community at large. HOPE also partners with SICW to support the Education Sponsorship Programme.

Iswar Sankalpa (IS)

Iswar Sankalpa has been working in the field of mental health



since 2007, reaching out to homeless persons with psycho-social disabilities abandoned on the streets. The organisation provides specialized guidance and ensure services for the needs of mental health. HOPE supports its flagship outreach programme, Project Naya Daur, a city-wide community-based programme which provides treatment and support to clients within their community through a strong network of care givers. IS has developed networks with Community Based Organisations, NGOs, the Police and Administration, Educational Institutions as well as among the medical facilities throughout Kolkata and its suburbs to raise awareness and gather support for

the help and treatment for mental health.

Bhoruka Public Welfare Trust (BPWT)



BPWT has been working in the area of health since 1982, initially with a mission to create an uninterrupted blood supply for victims of HIV/AIDS. The organisation has gradually flourished and

now focuses on an integrated approach to support victims of HIV and AIDS through various programmes focusing on Community Care, intervention with truck drivers for preventing HIV & AIDS, care for the children infected and affected with HIV/AIDS, reproductive child health, anti trafficking, capacity building and research.

“Snehneer” Protection Home, in partnership with HOPE, ensures the holistic development of children affected and infected with HIV/AIDS, through protection, health care, nutrition, education, recreation in a family environment with love and care for their overall development.

Jayaprakash Institute of Social Change (JPISC)



JPISC is an academic organization founded in 1973, actively engaged in framing various child protection

policies in the state. The organisation has been working with children in care and played a major role in building capacities of the care givers working at various levels. For the last ten years, HOPE has supported JPISC in implementing education projects in three Homes managed by the Government.

Apart from mainstreaming the children to the formal education system and subsequently improving their performances in schools, the education programme has also played a great role in imparting life skill education. Counselling services brought about positive changes in their psychological and emotional circumstances. Play and recreational activities are also organized for the children to rebuild their self-esteem and instil self-confidence.

Behala Keertika

Behala Keertika was established in 1961 to protect and guide women and children, through providing legal awareness and assistance, focussing on girls who have faced abuse, child



marriage, child labour, violence or sexual harassment or those who are survivors of trafficking. Under HOPE's support, “Keertika” Protection Home provided support to girls through education, healthcare, counselling, nutrition and recreation activities, to enable them to flourish into independent and empowered women with increased participation in mainstream society.

Halderchak Chetana Welfare Society (HCWS)

HCWS, registered in 1993, has been working in North and South 24 Parganas on various issues such as education, disaster



preparedness, campaign on right to food, community health, livelihood programmes, micro-finance and Self-Help Group's and capacity building of local community based organizations.

HOPE has been working with HCWS since 2006 to implement a community based anti-trafficking programme with particular focus on women and children in the area. The programme, to prevent further trafficking, covers 56 impoverished villages and is implemented through generating awareness in local communities and local government departments about the root causes, consequences and solutions to trafficking.

Technical Collaborators

Froebel HOPE Education Partnership



August 2018 marks the 10th anniversary of the Froebel HOPE Partnership.

The idea for the partnership came as a result of HOPE approaching Froebel College (now Froebel Department of Primary and Early Childhood Education, Maynooth University) to assist with teacher education for HOPE staff working directly with children in the HOPE centres in Kolkata.

2008 - 2013

Froebel readily agreed to support HOPE and set up a model of Continuing Professional Development for HOPE education centre teachers and the teaching staff of their partner NGOs. In the 5 years to 2013 this consisted of biannual sets of workshops by Froebel lecturers and role modelling and co teaching by newly qualified Froebel teachers. The workshops were based on the felt needs of the HOPE teachers and were based on the Froebelian philosophies of child-centred, activity-based learning and that play is an essential part of a child's development and learning. By the end of five years HOPE teachers had built the confidence to adapt strategies to suit the children in their centres.

2013 – 2018



In the second five-year phase HOPE were in a position to create the posts of Trainer of Teachers (ToTs) from within the

ranks of their own teachers. The ToTs now prepare and lead workshops and support teachers in their own teaching locations. A major development for HOPE was the invitation to work with the children most in need in state schools local to communities, with whom HOPE was working. HOPE sought assistance from Froebel to assess and identify children's needs and work on strategies to help these

children. Week-long modules were delivered in January 2016, 2017 and 2018 to support this initiative. Froebel teachers then worked alongside the HOPE teachers in these state schools.

To celebrate the 10th anniversary of the Froebel HOPE Partnership a gala dinner was held in Kolkata in June.

2018 – 2023

A third five-year plan is currently being devised.

Addressing the Unaddressed (ATU)

Addressing the Unaddressed is a non-profit registered charity which was



founded by Alex Pigot and Tina Roche in 2013 to provide a unique postal address to people who live in slum dwellings and unplanned settlements. A postal address helps slum dwellers to achieve better economic and social existence, enabling and empowering whole communities to access Government support services which were previously unattainable. The health, educational and social status of the families within these newly addressed areas are also recorded and monitored such as new born children, immunisation, and children enrolled in school. This information is not only used to strengthen access to essential services in slum communities but utilised as an advocacy tool to fight injustices faced by such communities. In partnership with HOPE, the ATU has addressed 9,315 homes in 17-18.



Good Governance



In The Hope Foundation, accountability and transparency are vitally important in everything that we do. We publish our financial accounts annually. Our annual reports dating back to the year 1999 are available to the public. We comply fully with The Governance Code for the Charitable Sector in Ireland, UK, Germany and USA.

HOPE is a signatory of Comhlámh 'Code of Good Practices for Volunteer Sending Organisations'.

HOPE is a member of Dóchas the Irish Association of Non-Government Development Organisations and subscribe to its 'Code of Conduct on Images and

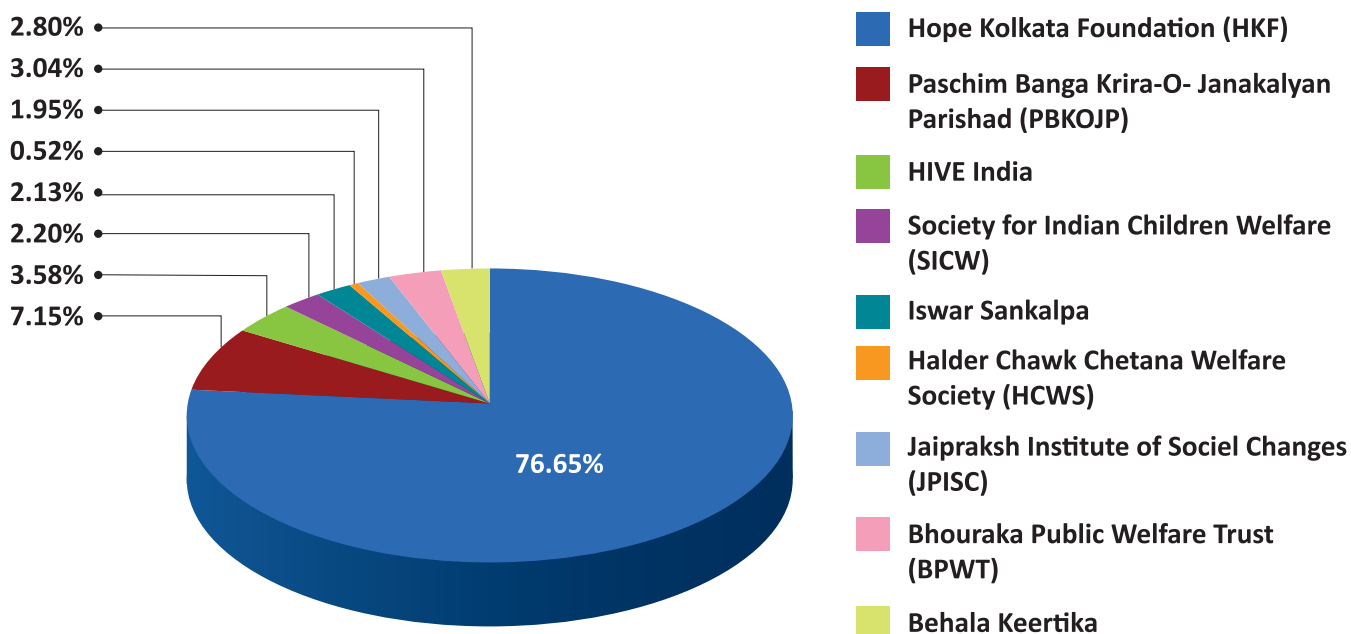
Messages'.

HOPE is a member of The Wheel, a leading support and representative network for the community and voluntary sector in Ireland.

HOPE is a member of the Charities Institute Ireland, the body formed from the merger of ICTR and Fundraising Ireland in 2016 and adheres and implements the ICTR 'Statement of Guiding Principles for Fundraising'. We have been awarded 'Triple Lock' membership by CII, demonstrating our commitments to best practice in all aspects of transparent reporting, ethical fundraising and governance.

The organisation works with marginalised children, young people and families experiencing the effects of disadvantage. The nature of this work means that we take on a medium to high level of risk in our core activity. We aim to minimise this through our ongoing risk assessment process and controls, including the need to ensure our work is appropriately resourced, across our identified areas of risk.

Fund Allocation to Partners 2017-18





Education

HOPE's Holistic Education Programme for Underprivileged Children in the slums of Kolkata and Howrah, ensures the basic educational rights of disadvantaged children between the ages of 6-18 years, living in derelict and sprawling slums. This programme is run by HOPE's implementing partners HKF and PBKOJP. The successful implementation of Phase-I of the programme has already resulted in huge impacts among the slum communities; making Government services more accessible to disadvantaged families. As a result of HOPE's intervention, 78% of the children aged 3-5 years are attending Anganwadi (pre-primary education and health centres for children), 96% of children aged 6-14 years and 75% of children aged 15-17 years are attending school in HOPE's operational areas. HOPE's intervention has also resulted in a reduction of discontinuation from formal schools and communities are more aware of their entitlements and rights.

HOPE has now directed its focus to address the quality of the teaching and learning environment within formal schools throughout Kolkata and Howrah in Phase-II, which began in 2015, focusing on children with learning disabilities enrolled in formal school and the requirements of Children with Special Needs while also creating a more child centric school environment.

The ultimate aim of the Holistic Education Programme is to withdraw HOPE's intervention once the school is clearly and comprehensively functioning as per the dictates of the RTE Mandate.

- ★ *Enrolment & retention in formal school*
- ★ *Activity based learning*
- ★ *Capacity Building*
- ★ *Parents & community engagement*
- ★ *Child Cabinet*
- ★ *Strengthening School Management Committee*
- ★ *Inclusive Education*
- ★ *Linkage with Government Schemes*

324 children who discontinued school and **14** children with special need were enrolled in school.

258 (99%) teachers are implementing Continuous Comprehensive Evaluation and positive reinforcement in 34 target schools.

817 (84%) children with learning difficulties improved their learning level through special training in 34 schools.

3 complaints against corporal punishment were made in schools.

22 (64%) schools have improved their learning environment and are completely barrier free for children with special needs.

4,011 (88%) students accessed library facilities in schools.

139 (103%) parent teachers meetings were held and the target was **135**.

33 (97%) School Management Committees were formed and are functioning according to RTE.



List of Government Schools

Name of School	Area
Liluah Shishu Vidyapith	Bhagar
Shalimar Hindi Primary School	Shalimar
Sarodamoni Balika Vidyalaya	Shalimar
Shalimar Hindi High School	Shalimar
Shree Shiksha Sadan	Shalimar
Podrah Mohakali High School	Podrah
Nabadwip Roy Smrity	
Prathamik Vidyalaya	Chitpur
Nehalia Day Junior High School	Belgachia
Sreema Probashikalay	Nimtala
Shakta Sangha Govt Sponsored	
Free Primary School	Basanti Colony
Bhutnath Mahamaya Institution Day	Tangra
Labbaik Madarsa Shiksha Kendra	Narkeldanga
The Presidency Muslim High School	Marcus Square
Azad Primary High School	Belgachia
Labbaik Shishu Shiksha Kendra	Narkeldanga
Mohammadia G.S.F.P School	Belgachia

Name of School	Area
Shyambazar AV School	Nimtala
Oriental Seminary for Boys	Nimtala
Oriental Seminary for Girls	Nimtala
The Park Institution for Girls	Chitpur
Chetla Boys High School	Chetla
Surendra Chakrabarty Institution	Panditiya
Sishu Tirtha Primary School	Chetla
Deshbandhu Balika Vidyalaya	Chetla
Tirthapati Institution	Panditiya
Sukanta Shiksha Niketan	Mudiali
Bangur High School	Mudiali
Kalighat High School (G.S.F.P)	Kalighat
Kalighat High School	Kalighat
CPC Remount Road Institution	Khidderpore
CPC Remount Road Institution (G.S.F.P)	Khidderpore
Uma Balika Vidyalaya	Kalighat
South Calcutta Girls Primary School	14 Anna
South Calcutta Girls High School	14 Anna

Early Childhood Education

Early intervention in the lives of children through education allows them to learn in a playful learning environment offering inspiring activities and enables children to develop holistically together with their peers.

HOPE runs **4** crèches, 3 in Kolkata and 1 in Howrah.

292 children (129 in Bhagar, 38 in Kasba, 75 in Chitpur and 50 in Panditiya) who are first generation learners were supported in these crèches.

98 (34%) children were enrolled in formal school.

181 children are continuing in the crèches.



SICW Umeed Education Project for Children with Special Needs



Children with disabilities face multiple deprivations and limited opportunities in several dimensions of their lives. Not being accepted by the society as well as family results in these children being abandoned. Without rehabilitation, a child will be deprived of the early identification of impairments, basic interventions, referrals to specialized services such as physical, occupational and speech therapies, prosthetics and orthotics, and corrective surgeries.

23 children with special needs were supported throughout the year.

18 children are continuing to attend the Umeed classes as 5 children were adopted. 15 children live on the premises of SICW while 3 children come from the local community.

15 (83%) children reached preliminary academic level and the other children have improved to the best of their ability.

14 (77%) children showed improvement in their self help skills, empowering them to gain independence.

Out of the 15 in-house children with special needs, 5 are going to the Indian Institute of Cerebral Palsy, 4 attend the Special Needs unit "UDAAN", 1 child attends crèche and 1 child attends the Jan Seva Community project. The other 4 children did not attend school due to their severe disability

14 children improved their motor skills through age appropriate growth and participating in different play activities. 8 of these 14 children improved through physiotherapy.

Success Story 1

Samir*, a class IV student comes from an economically disadvantaged family. He lives with his mother, grandmother and brother. His grandmother works as a domestic helper and his elder brother works as a daily labour. Hence they live in an extremely vulnerable and impoverished condition. Due to poverty, Samir was suffering from malnutrition, which resulted in an irregular attendance in school.

When the HOPE teachers intervened, the head teacher asked Samir to attend special coaching classes provided by HOPE teachers, but Samir was unwilling to attend the class because he was afraid.

Samir was also experiencing difficulties coping with the school curriculum. As per the ASER test, he was at letter level in Bengali, letter level in English and 0-9 at Maths. The HOPE teachers started to apply child friendly methodologies while taking classes, such as shoot out game, missing game, touching game etc. Samir showed great interest in all these which resulted in him attending school regularly. In addition to this, the HOPE teacher also conducted group study classes which increased his confidence.

In doing so, Samir made great progress in his studies. At present, he is at story level in English, paragraph level in Bengali and subtraction level in Maths. Now he is showing great interest in his studies and has become confident.

Success Story 2

Tapan* was enrolled in Kasba crèche at the age of 3 in April 2016. Tapan has a calm nature but he had learning difficulties. When the other children of his age started learning basic ideas and concepts impulsively, it took Tapan more time and he was unwilling to mix with the other children or make new friends. His parents realized that these could lead to a behaviour problem without intervention so they enrolled Tapan in Kasba crèche.

Initially he was very shy. With the help of the resource teacher, the crèche teachers framed an Individual Activity Plan for Tapan which included more activities where he needed to interact more with the other children and teachers. Activities such as storytelling and role playing helped him to learn new concepts.

Tapan gradually developed different skills such as phonological awareness, pre-mathematical concepts, colour and shape recognition, motor skills etc.

Now he is 5 years old and he can read and write English and Bengali alphabets, numbers (1-100) and he can recite rhymes both in English and Bengali. Besides that, he is now one of the most active children in the crèche.

Success Story 3

Rajat* is a 2 year old boy with special needs who was transferred to SICW by the Child Welfare Committee in 2016. At that time, he was not able to speak and suffered from bilateral clubfeet. After coming to SICW he was assessed by a physiotherapist and corrective surgery followed in June 2017. After a successful operation, Rajat is now using corrective shoes.

Rajat started attending the evening class called UMEED which takes place in SICW. After a few classes, interacting with the other children and observing various child-centred activities, he started to express himself. Now he exchanges a social smile, communicates through gesture and tries to say a few words. He is an avid and enthusiastic learner and can identify his friends and familiar objects around him.

He is also regularly attending physiotherapy and speech therapy classes. He is making good progress, and he is able to sit on a chair without support and stand with support for a few seconds. His speech is also improving; he now tries to say a few words and communicates verbally or through gestures.

Rajat's story shows that with love, care and encouragement every child can be helped to grow and develop.



* Name changed



Protection

HOPE runs 12 protection homes for children which offer a loving family environment. Children are supported for their holistic development with access to education, health care, counselling, and recreation, which supports children to enhance their life skills.

Name of the Home	Age Group	No. of children supported	Implementing Partner
Ashar Alo Home for Girls 1 & 2	13-18 years	106 girls	HKF
Kasba Home for Girls	5-12 years	67 girls	HKF
Female Crisis Intervention Centre	Above 6 years	47 girls	HKF
Mother and Child Care Unit	NA	8 mothers and 16 children	HKF
Bekind Home for Boys	5-10 years	24 boys	HKF
Ashirbad Home for Boys	10-18 years	90 boys	HKF
Male Crisis Intervention Centre	Above 6 years	40 boys	HKF
Punarjiban Rehabilitation Home for Boys	6-18 years	51 boys	HKF
Prerona Home for Girls	6-18 years	18 girls	PBKOJP
Snehneer Home	6-18 years	31 girls and 4 boys	BPWT
Keertika Home for Girls	6-18 years	25 girls	Behala Keertika

- ★ *Protection & Education*
- ★ *Healthcare & Nutrition*
- ★ *Counselling Support & Life Skill Enhancement*
- ★ *Recreation, Sports & Participation*
- ★ *Individual Case Management*
- ★ *Implementation of Child Protection Policy*
- ★ *Family Strengthening and Rehabilitation*
- ★ *Sustainable Care for Children*
- ★ *Trainings for Staff, Children and Parents*

494 children and **8** mothers had access to protection and safe shelter.

282 children and **2** mothers continued staying in HOPE Homes and the Mother & Child Care unit.



33 children were reunited with their families after improved socio economic status through linking them with various government entitlements and schemes, enhanced knowledge on child care, importance of education etc.

4 mothers and 6 children were restored with their family as violence in family has been eradicated. **1** mother was restored to her native state, Andhra Pradesh.

1 mother secured a job and is living her life independently with her 3 children.

17 children, **7** adults and **2** mothers with their 3 children were supported in other institutions for specialized rehabilitation.

55 children are living in Hostels/Boarding Schools where they are continuing to study in school with sponsorship support.



14 girls and **7** boys are receiving after care support (Paying Guest/Half Way Home).

8 families are now capacitated enough to take the responsibility of their children without financial support as the family condition has improved and

60 children living with their families were supported under Home Base Sponsorship Support to ensure their retention in school.

8 boys are living independently as they are now working and earning money.

367 children are going to school and **12** are going to college.

12 children are enrolled in ICDS centres,



9 children are receiving pre-school education and

8 children attend NGO run special schools.

17 children are engaged in vocational training.

Most Marginalised Children

HOPE works to support children who are the victims of social exclusions due to their illness, family identity and their experiences of abuse and torture. Throughout the year HOPE has brought positive changes to the lives of 78 children and their families through its constant support of care and affection, health care and treatment, counselling support and social entitlements.

35 children who are living with HIV were supported by BPWT. 26 girls are residing in Snehneer Home and 9 children (4 boys and 5 girls) are living with their family and receiving sponsorship support.

Prerona Home supported **18** girls who are daughters of sex workers or living in a red light area.

Prerona works to discourage second generation prostitution.

25 girls from poor families who were extremely vulnerable to domestic violence in the family were supported by Keertika Home.

Rehabilitation of Boys Addicted to Solvents

20 boys from Kolkata's and Howrah's railway stations took part in a detoxification programme and were then placed in Punarjiban Home.

14 boys were reunited with their families throughout the year. All 14 boys are engaged in

employment, 1 of the boys is also engaged in a tailoring training course.

7 boys were placed in jobs and 6 boys engaged in vocational training.

JPISC: Safeguarding Children in Three Children Homes Run By Government

The project focuses primarily on mainstreaming children to formal education and improving their academic performance. The programme also provides general life skill education to each child, which has empowered the children and increased their self-confidence through participation in play and recreational activities such as singing and dancing. JPISC rendered professional counselling services to those who were the victims of commercial sexual exploitation and other forms of abuses. Preparation of Individual Care Plan is another important aspect of this project. The care plan for the children helps frame a plan of action for their rehabilitation.

164 children were provided with formal education support.

124 children are regularly attending school as school phobia among the children was reduced.

82 children improved their scholastic

performance.

143 children were reunited with their families.

31 children were transferred to other specialised homes.



Naba Asha Education for Street Children

HOPE's Naba Asha Education Unit for Street Children aims to improve accessibility and retention in mainstream education of street children in New Market, GD Park, Central, Gariahat and Topsia.

It follows a holistic approach from school readiness to school retention. The project identifies children at the age of 6, and offers supplementary education, nutrition, pre-school education, psychological and physical health improvement from early childhood to young adulthood. Children are supported in these centres before and after school to get support through Froebel methodologies, story-telling classes and use of Teaching Learning Materials, and participatory learning games. Children once ready, are enrolled in mainstream schools and provided with supplementary coaching support and academic counselling to ensure retention in school. The project also focuses on increased community participation and local stakeholders to create a safety net for the children living on the streets.

78 children were newly identified and enrolled in the non-formal unit.

367 school going children received coaching support from the formal unit.



181 (93%) children were enrolled in formal school.

235 (64%) children were promoted to the next class.

4 children completed Madhyamik Examinations.

46 children were placed in boarding schools to continue their education.

59 children who were engaged in child labour have been enrolled in the Naba Asha centres. 45 of these children have already been enrolled in school.

Birth Registration of Children

The Hope Foundation has been working to improve the condition of families by enabling families to avail of government schemes and entitlements such as ration card, voter card, Aadhar card etc to ensure essential and sustainable services. In 2016, HOPE began its Birth Registration project to facilitate fami-

lies to get birth certificates for their children as any child who is not registered at birth is in danger of being denied the right to an official identity, a recognized name and a nationality. A child who in legal terms does not legally exist – faces more discrimination and lack of access to their basic rights.

Community Based Anti Trafficking Programme

HOPE has been supporting HCWS community based initiative to protect women and children from trafficking since 2006. Amongst the 2 districts of North and South 24 Parganas, the project is implemented across 56 villages and works with the community to prevent future trafficking of girls and

women through awareness generation, information dissemination and rescue operations.

Community Watch Groups play an important role in prevention of trafficking at village level. These groups consist of local shopkeepers, teachers, ICDS workers,

Panchayet members along with pro active villagers. HCWS provides training and conducts meetings to enable the members to identify potential victims and make their families aware of the consequences and provide social protection to those children and young women. In case of missing or trafficked person, the Community Watch Group members play a major role to start the legal process and inform the issue to the appropriate agency.

96 Gram Sansad Level (Village Level) meetings were held and 59 Community Watch Group members attended.

329 Community Watch Group members attended 14 Gram Panchayet Level meetings.

168 members attended 7 Block Level sharing meetings.

10 victims of trafficking were rescued, 9 girls and 1 boy, and reunited with their family.

6 received medical support and 3 received legal support. 1 trafficker has been arrested and prosecution is ongoing.

One major reason of trafficking is poverty, and after restoration, poverty and stigma both create bigger challenge for successful social reintegration. The

Child Watch Project

Child Watch focuses on the community as a whole for vulnerable children as well as the other stakeholders with whom the children living on the streets are always in contact with. Efforts are made so that no child in the age group of 6 to 14 years is denied admission to formal school following the Right of Children to Free and Compulsory Education Act 2009. The Child Watch team works closely with shop keepers and other employers of child labour to prevent the recruitment of child labour and selling of addictive substances to children. HOPE is moving one step forward by working with the various stakeholders in the lives of the children living on the streets and platforms to bring permanent change in the lives of these children. Rescue, rehabilitation and repatriation are also carried out in cases where it is needed.

Protection

project connects the survivors and families with social security schemes to overcome these challenges.

5 women were linked with Self Help Groups, 2 adolescent girls are receiving educational stipend and 5 girls received Kanyashree Scholarship.

25 women are receiving widow pension and 11 people are receiving old age pension.

23 people were linked with Antyodaya Anna Yojana which provides their families with food grains at a highly subsidised rate and 20 people were linked with Prime Minister Agricultural Insurance with the help of HCWS.

25 people received *Other Backward Class & Scheduled Caste Certificate* which allows them to access special government schemes as well as reserved places in general government schemes and services.



82 (94%) identified out of school children were enrolled in formal schools.

50 (61%) children are attending school regularly.





15 children were enrolled in HOPE's sponsorship programme, 5 children were enrolled in HOPE's Naba Asha centres and 1 adult was linked with HOPE's Life Skill Institute.

950 community members enhanced their knowledge on the Importance of Education, Child Abuse and Legal Provision, Dengue, Malaria, New Born Care and Addiction through 32 camps.

587 members of the community attended 2 campaigns on Child Labour and Protection Issues, and the Importance of Education.

Success Story 1

Dolly's* father died when she was only 2 years old and her mother was compelled to beg on the streets of Dhaka, Bangladesh, to earn money. Dolly and her two elder brothers were neglected, and denied of basic needs such as clothes, food, and education; and were living an uncared, unloved and unprotected life. When Dolly was 6 years old, her mother forced her to work as a domestic maid to help support the family. In 2008, Dolly left with a man in hope of a better life when she was only 12 years old. However, Dolly did not know that she was actually abducted and was forced to join the sex trade. She was trafficked to India and sold in a red light district.

As the days passed, Dolly realised that she was trapped. She ran away and reached Hyderabad where she worked as a domestic help; however she was physically abused by her employer, which forced her to run away again and take shelter on the streets.

Protection

2 cases of domestic violence were intervened by the Women Support Group and 1 case of domestic violence was referred for legal support.

9 (100%) identified employers have stopped recruiting child labour and 9 children have been freed from child labour.

23 (100%) identified shopkeepers have stopped selling addictive substances to children and 2 identified children are free from addiction.

26 Children in Need of Care and Protection were placed in hostels/boarding schools where they can continue their education from a protected environment.

6 incidences of child abuse were reported and resolved by the Child Vigilance Group and social worker.

23 (40%) members of the community were facilitated to access social entitlements such as birth certificate, Aadhar card, PAN card and open a bank account.

In 2013, at the age of 17, Dolly managed to reach Kolkata. She was rescued by Child Line from the railway platform and was placed in a Government aided Home.

After being detected with HIV in 2017, she was placed in BPWT's Snehneer home for further care. Dolly began to receive treatment and supportive counselling to rebuild her self esteem and confidence. In order to utilize her skills and enhance the same she has been provided with vocational training of jewellery making and embroidery.

Presently, Dolly has overcome her fear and is attending the vocational class and counselling sessions with full enthusiasm. As her wish, she has been attending classes from a private tutor to learn how to read, identify alphabets and arithmetic. Meanwhile, her details have been shared with the West Bengal Task Force (responsible for preventing trafficking and addressing such cases), to find her family and her repatriation to Bangladesh.

** Name changed*

Success Story 2

Priyanka*, 18 years, used to live with her mother but they did not have a good relationship and Priyanka preferred to stay with her maternal uncle. One day she ran away from her uncle's home and when she returned, it was discovered that she got married. After that she came to JPISC on child marriage case through the Child Welfare Committee.

When Priyanka came to the Home, initially she was not interested to interact but gradually she opened up in counselling sessions. Both individual and group counselling sessions continued for a long time and there was also follow up sessions from her peer group and caregivers. Priyanka was helped to understand the adverse effect of her identified problems such as running away which she overcame.

Positive changes have been noticed and now she follows the rules and routine of the Home. She engaged in vocational training to seek employment for her own betterment, and now she is working in a shoe shop in Kolkata and she is very happy working there.

Success Story 3

Kajal* is a 12 year old girl who lives with her family on the street. At a young age when Kajal was in Class III, she discontinued school.

Kajal was identified during HOPE's survey which was conducted in 2017. She was working in her mother's tea stall and told the Naba Asha teachers that she works to support her family but at the same time she also wants to study.

Kajal is a studious girl and after identifying her; she was enrolled in Central Naba Asha non-formal unit and later enrolled in school. She is in class IV now and happily engages in every lesson. As she was older than her class mates, it was difficult for her to cope but she gradually started making friends in the class.

Other than studying, she loves dancing. Kajal participated in the Naba Asha dance programmes which were held for Independence Day and Teacher's Day celebration. She aspires to become a dancer in the future.

Success Story 4

Rakhi* is a 12 year old girl who lives in Chitpur. Her father works as a daily labour and her mother is a housewife, however she is unwell at times due to her weak physique. As a result, Rakhi had to help her mother with the household chores. Rakhi's family migrated from a neighbouring district of Kolkata and when the social worker interacted with Rakhi and her family, it was discovered that even though Rakhi was born in a hospital, she did not get her birth certificate.

The social worker counselled the family and explained the importance of a birth certificate to them. Rakhi's father was unwilling to start the process to get her birth certificate as it takes time and he could not afford to miss a day's work. However, after rigorous visits and meetings with the family, finally the parents agreed to initiate the process. Rakhi is now the proud owner of her very own birth certificate.

Success Story 5

Sraboni* is from an underprivileged family and her parents work as agricultural daily labours. Her parents go to work early every morning and work for the entire day. However, one day when Sraboni's parents came home for lunch, Sraboni was missing and they could not find her.

The next day, Sraboni's mother received a call from her and she told her mother that she left with a man whom she was in love with. She told her mother where she was and after the call, the phone was switched off and no other information was shared.

A few days later, Sraboni called her father and told him that she was in another place but did not know where, and that she did not feel well. However, the phone dropped abruptly and they never found out where Sraboni was. Her father called the number back but was told that no such girl is there and switched the phone off.

Sraboni's father contacted HCWS; they went to the Police Station and told the police that this is an incident of trafficking and lodged an FIR and started the investigation. It was then discovered that the last call came from Mumbai.

The HCWS team went with the police and rescued

** Name changed*

Sraboni along with the Mumbai Police. Sraboni received a medical examination and 164 Indian Penal Code was completed in Mumbai.

While lodging 164 Indian Penal Code, Sraboni gave a statement stating, before arriving in Mumbai the man took her to different places and sexually assaulted her many times. Then she was taken to Mumbai and sold to a brothel.

Now Sraboni is receiving counselling support to help her overcome her trauma. With the help of HCWS, they are continuing the court procedure.

Success Story 6

Bijoy* is a 6 year old boy. His father passed away when Bijoy was only 1 years old. When he was 2 years old, his mother left with another man and left him alone without any parental care.

Bijoy lived with his grandmother at a busy road crossing who works as a domestic helper. However, due to her low income, she could not afford to enrol Bijoy in school.

The Child Watch team helped Bijoy's grandmother to understand the basic rights of a child. The Child Watch team discovered that Bijoy was kidnapped two years ago and was rescued by the Kolkata Police. Bijoy was extremely vulnerable as they were staying at a busy crossroads and his grandmother works all day leaving Bijoy alone during the day.

Thereafter, his grandmother requested the Child Watch team to help her find a suitable place for Bijoy where he would be safe and receive an education. The Child Watch team found a suitable boarding school for Bijoy where he joined on the 9th of January 2018.

After admission, Bijoy found it difficult to adjust with the new surroundings and routine, and he also missed his grandmother. Therefore, the boarding school superintendent asked the Child Watch team to intervene. After counselling, Bijoy was happy to stay in the boarding school and the team also encouraged his grandmother to visit him on a regular basis.

Bijoy is now very happy and doing well in school, his grandmother also visits him on a regular basis.



** Name changed*



Community Health Care - Jana Swasthya Suraksha

The 10 year Health Programme, which concluded in March 2018, addressed health Issues of women, children and adolescents from marginalized communities of selected slums of Kolkata and Howrah, with funding support primarily from Irish Aid. The programme was implemented by HKF and PBKJOP with the aim to improve the poor health status of slum dwellers, particularly Maternal Child health, Adolescent Reproductive Sexual Health, Water and Sanitation Hygiene (WASH), in 35 slums most of which were not registered under Kolkata Municipal Corporation.

The Health Programme was designed in three Phases - 1st Phase: From 2007 to 2011: The Stage of Initiation. 2nd Phase: From 2011-2015: The Stage of Consolidation and Sustainability and 3rd Phase: From 2015-2018: The Stage of Phasing Out. The key principles followed were not to duplicate existing services but instead to change the behaviour of the communities, increasing access to facilities and empowering communities to advocate for their own rights.

In the First Phase, 35 clinics provided primary healthcare that was equitable and accessible to street and slum dwellers. An effective referral system facilitated by the clinics doctors, nurses and healthcare workers was established to ensure access to government run healthcare institutions. 51 Community Health Groups (CHGs), consisting of adult males & females and adolescent girls & boys were

Impacts of the Programme

- ★ *Positive health seeking behaviour has increased from 14% to 56%*
- ★ *99% of mothers have accessed complete ANC*
- ★ *Child immunization has increased to 81% from 16%*
- ★ *80% of the mothers have accessed institutional delivery*
- ★ *87% of mothers practice exclusive breast-feeding for children below 6 months*
- ★ *12 new ICDS centres opened through continuous advocacy*
- ★ *84% children enrolled in ICDS and 81% of the children have regular attendance*
- ★ *1518 tested positive with RTI/STI out of 1505 received treatment and 1226 persons were cured*
- ★ *81% of women received complete PNC services which was not accessed at the beginning of the programme*

Health

formed. A training manual was developed to build the capacity of the CHGs; volunteers were trained on Basic Hygiene, Nutrition, Drug Compliance, Immunisation, Seasonal Illnesses, Sexual Health and Reproductive Health. Each group was responsible to track health concerns within 300 households and generate awareness in the community surrounding these issues and their prominence locally. 1,153 Community awareness camps (reaching 65,507 people) were conducted and 701 campaigns (reaching 70,105 people) were organised to observe international and national health days. 157 drinking water units and toilets were established and 35 Water Sanitation Committees were formed for their maintenance and to create awareness in the community on water sanitation and hygiene.



In the Second Phase, the clinics were discontinued to prevent over dependence. Instead, patients were taken to government health units and hospitals. It was also discovered that environment plays a crucial role to improve the health status in urban slums. Thus Environment was added as a major component of the programme and 35 Community Environment Groups (CEGs) were formed from the local communities. These CEGs focused on mobilising their own communities to take action to improve their living conditions, to expand and develop the water, sanitation and drainage facilities and ensure frequent garbage collection. CEG members were mainly responsible for spreading bleaching powder in the common lanes of their area for drainage, managing regular cleaning of dustbins and sensitizing people to use toilets. Water and Sanitation Committees were also functional; during this phase 297 new water units, toilets and manholes were constructed. Members of CHGs worked on health issues including ensuring ANC, PNC and child immunisation,

accompanying pregnant women to the hospital, sharing information on various Government schemes such as Janani Suraksha Yojna and how to access these schemes as well as public health centres and hospitals. They recorded the experiences of community members accessing these schemes and services along with the quality of care and treatment they received. To negate the financial burden of accessing healthcare, Community Funds were set up in each area and medication was provided at weekly dispensaries for those who could not afford treatment.

Under the guidance of HOPE's social workers, CHG and CEG members gradually began to generate awareness in their own communities; CHGs organised 1,696 awareness camps on social and healthcare topics, which included domestic violence, drug abuse, alcoholism, child marriage, child labour, and nutrition, sexual and reproductive health. Information was given out on government welfare schemes, how to get Ration and Below Poverty Line (BPL) cards and access three main maternal and infant health schemes - the Janani Suraksha Yojana scheme, the Integrated Child Development Scheme (ICDS) and the National Health Insurance Scheme. CEGs organised 1,083 awareness camps on basic hygiene, water, sanitation, drainage and waste disposal. The Community Video Unit was established to visually document the concerns of slum communities and generate awareness, which was accessible to every community member through community video screenings. Advocacy campaigns were based upon slum community members' rights to improved healthcare schemes, services and facilities.



Furthermore, 27 Ward Based Health Management Committees were set up, comprising of community

Health

members and leaders, healthcare professionals, local councillors and government officials to address the negative experiences of slum dwellers in accessing government schemes and services. A legal officer was employed to utilise the Right to Information Act to benefit slum dwellers. Finally, a core advocacy group comprising the Programme Director, Programme Manager, Coordinators and the Legal Officer was set up to advocate at the ministerial level. A State Level Annual Campaign – 'SHE IS' was organised and regularly followed in all print and electronic media, generating high levels of awareness.



A midline evaluation followed by an in-depth household survey conducted at the beginning of the

Third Phase, revealed the need for additional intervention in three particular areas, i.e. Post Natal Care; RTI/STI and Access to ICDS. Conscious effort and strategies were therefore taken to empower the community volunteers to work for their own communities, who in turn motivated the female health workers and ICDS to give increased importance to PNC for mothers through meetings and regular follow-up visits. PNC services being accessed by eligible mothers were tracked and monitored. Adolescents at high risk were encouraged to seek RTI/STI testing and treatment facilities from government health care units. 449 awareness camps were conducted to promote the use of condoms among adolescents to ensure safe sex practices. Networks were established with government hospitals, state health and family welfare departments to promote PNC services and activate Anwesha clinics/similar service units for adolescent health. Community volunteers motivated parents to use ICDS facilities. 3,125 meetings were organised for adolescent girls & boys and adult males & females on relevant health and entitlement issues. Monthly community volunteer meetings were conducted to plan working towards solving the concerns of their communities and to advocate with government stakeholders.

Achievements during 17-18

86 (93%) mothers completed PNC services.

325 families possess more knowledge on PNC.

2,444 members of the community are aware on safe sex practices through 96 awareness camps.

35 people received treatment for RTI/STI and 33 (94%) were cured. Treatment is still ongoing for the other 2 people.

442 CHV's attended 381 planning meetings to identify local issues.

447 CHV's attended 167 capacity building trainings on health related issues to enable them to respond to the concerns of the community.

512 CHV's attended 128 motivational workshops to capacitate them to take the ownership of the programme and ensure that the activities continue after the phasing out of the programme.

9,528 people were reached through 253 videos based on community issues such as RTI/STI, ICDS, and available schemes etc., which were produced by the Community Video Unit.

HOPE Hospital

Hope Hospital works towards ensuring the holistic medical treatment of underprivileged people in and around Kolkata, living below the poverty-line, who would otherwise be deprived of necessary medical treatment.



Hope Hospital generates revenue through providing quality medical treatment to middle class and lower middle class patients at a subsidised rate, through facilities in its Inpatient Department (IPD) with an ICU, Outpatient Department (OPD), and Diagnostics Centre & Surgical Departments. The income generated is used to support the treatment of the under-served children and elderly people, living on the streets and slums. Apart from this, destitute patients brought in by charities are treated under the sponsorship of the charities.

Out of **12,874** patients 11,611 were treated in the OPD and 1,263 patients were treated in the IPD.



657 (52%) patients received free treatment in IPD.

9,882 patients in Diagnostic Centre, 606 in IPD and 11,611 in OPD received quality treatment and testing at a subsidized rate.

726 surgeries were conducted for 52 children and 674 adults.

239 children received immunisation vaccinations.



1,095 patients were referred from other NGO's and volunteers, while 168 patients were referred from HOPE's projects and partner organisations.

HOPE Hospital generated 94.38% of its own running costs.



Night Round Mobile Medical Unit

The Night Round Mobile Medical Unit addresses medical vulnerability within communities six nights a week. HOPE Hospital provides a fully equipped ambulance with a team consisting of a driver, doctor, nurse and social workers, who provide on-site medical treatment, free medicines prescribed by the doctor, refer patients to hospitals, assist people to access services from government hospitals and identify children and adults in need of care.

9,375 people were provided with medical treatment through the Night Round Medical Team,

3,436 children and 5,939 adults.

9,127 (97%) patients received prescribed medicines free of cost.

319 children and adults were referred to Government Hospitals for treatment.



91 children and adults were referred to HOPE Hospital.

78 wound dressings were done on the spot.

Childhood Blindness Eradication Programme

The project is for below poverty line individuals who are living in street and slum communities with no access to affordable or quality healthcare. It increases awareness of eye health and the need for check-ups. It also provides eye-screening, check-up camps and treatment for schools and communities to reduce corneal scarring and visual loss from vitamin A deficiency, measles and other preventable causes. Those requiring further support are provided with glasses, medicines or taken to HOPE Hospital where they can undergo surgery in the hospital's dedicated Eye Surgery theatre.



10,984 people were reached through the Childhood Blindness Eradication Programme.

9,095 benefitted from 57 eye check up camps.

1,635 people benefitted from specialised OPD eye clinics in HOPE Hospital.

254 people underwent surgery.

2,238 people received free spectacles who had refraction error.

Naya Daur: Community Based Rehabilitation of Homeless Mentally Ill Persons

Naya Daur is designed to provide care, treatment and support to those living with mental health issues on the streets of Kolkata. Some individuals may have plastic sheeting or other minimal protective shelter, however many survive with only the clothes on their back through the harsh summer heat and cold winter, often unable to comprehend why they are living on the street. Depending on the severity of each individual, the project ensures to provide specific and needs-based care enabling them to regain some control over their lives and live a more dignified life.



Community involvement and engagement is an integral part of this project as awareness is raised surrounding mental health through out Kolkata, and community members are involved in assisting to improve the capabilities and lives of those living in distress. The treatment is given by a team of doctors, counsellors and social workers within their own neighbourhood. This provides the community with the opportunity to observe the treatment process and hence break the barriers and stigma often attached with those suffering from mental health issues.

The project also works in advocating and networking with local service providers and policy makers to redesign existing facilities for those suffering from mental health issues to ensure a sustainable approach is adopted.

During the intervention period, the social workers build a care and support network in the community for the person. As the person responds positively to the interventions, efforts are made towards his/her sustained well-being. If she/he has a home, the team

reunites the client with their family. If this is not possible, community caregivers are motivated and trained to provide supportive employment and care to the person.

137 patients received treatment throughout the year including 33 new patients.

7 patients were restored to their family and are engaged in employment while also continuing their

treatment and **1** client has been rehabilitated into the community. The community have been mobilised and motivated to take complete care of the client, including treatment and Naya Daur has able to withdraw support as a result.

47 (34%) patients were linked with various government schemes.

26 received free psychiatric medicines from government hospitals.

55 (40%) clients are engaged in employment including 12 new clients from 17-18.

26 (60%) employed clients are able to earn their daily living cost.

81 caregivers, including 37 new caregivers, are taking care of 74 (54%) clients.

57 (42%) patients showed gradual improvement in their mental health condition.

24 Hours Emergency Response Unit for Any Persons at Risk on Street

HIVE India's Emergency Response Unit (ERU) ensures the rights of any person at risk on the street (APAROS) by providing humanitarian assistance when they face any emergency crisis and have no one to help them. These people are from economically disadvantaged and socially marginalised backgrounds, deprived of their basic rights and are most vulnerable to persecution and exploitation. Other homeless people may have run away from abusive family situations, are survivors of trafficking or addicted to illegal substances and shunned by families. They often fall victim to road and other accidents, or are found bewildered and confused, or are in extremely poor health. They are unattended and uncared for, despite being one of the most needy and destitute populations of Kolkata. Two thirds of the homeless APAROS in Kolkata are women and children.



The unit closely collaborates with Kolkata Police including Community Police Wing, Missing Persons Bureau, Women's Grievance Cell and statutory judicial and social development authorities namely Juvenile Justice Board, Children's Welfare Committee, and Women's Commission. A telephone outreach service is backed by an extensive round-the-clock network of support and crisis intervention. Rescue work in the event of accidents or disasters is also conducted to support Kolkata Police, Fire and Emergency Departments.

372 people were rescued from various crisis situations in Kolkata.

251 (67%) people required immediate medical



attention and were admitted to hospitals.

121 non hospitalised people were provided with clothing, food, transport and restoration & rehabilitation support.

The team helped to reunite **150** people with their families.

88 people were rehabilitated to different suitable organisations for further care.

The ERU responded to **14** disasters and provided standby rescue assistance for 33 cases.



Success Story 1

Water logging in Sultanpur

Water logging is one of the major problems of land degradation in India. Unscientific management of road-construction and obstruction of natural drainage systems by various developmental activities are the main factors responsible for disrupting the balance of flow of water, leading to water logging in cities. Sultanpur remained water logged for days because of a poor drainage system and ill constructed roads, after the monsoon weather. Dwellers in the locality faced critical medical problems including an increase in infectious and water-borne diseases. Skin diseases became a common phenomenon for the children while pregnant and new mothers confronted a big challenge to go to the hospitals for their regular ANC and PNC checkups.

The Community Health Volunteers identified this issue during a planning meeting and decided to take immediate action. The volunteers first discussed the issue with the community to motivate them to take it further together and did advocacy and networking with the councillor. After sharing the issue with the councillor, he immediately began the investigation.

Within a week of reporting this issue, the drainage system was modified and cleaned while the roads with potholes were re-constructed. Now, the numbers of skin disease cases have decreased and the community people are aware of what needs to be done when there is a crisis like water logging, blocked drainage system or overflowing sewage.

Success Story 2

Construction of Toilet in Ramnagar

During the planning meeting, the community volunteers of Ramnagar identified open defecation as a major problem in their area. They developed a plan of action to eradicate open defecation practice in the community and also prepared an advocacy plan for demanding construction of a public toilet in their locality. Children were also suffering from various problems due to insufficient water connection.

The community volunteers started their initiative along with the community video unit. The volunteers contacted the Ward Councillor to bring his attention to the matter along with the Borough Chairman and

Assistant Engineer to resolve the problem.

As a result of their tireless advocacy, the construction of 1 toilet block and 2 water connections began on the 17th of July 2017.



On the 4th of August 2017 they planned a meeting as there was a demand for more toilets and water facilities. With the joint cooperation of Community Environment & Health Volunteers, they contacted the political leader, KMC solid wastage Dept, Water contractor and councillors seeking the solution. Within August their venture became successful and as a result 1 toilet block and 1 water tap has been constructed successfully. PBKOJP conducted an Environment & Diseases training program for the volunteers so that they could make the local people understand how to maintain the toilets, sanitation and hygiene.

Success Story 3

Avik*, 50 years old, lived in a flat with his mother. His father died a few years back and family life changed for Avik and his mother. Avik worked as a journalist but later he developed mental health problems. His mother was elderly and did not realise that Avik was experiencing mental health issues. Avik's mother later passed away but Avik was unable to comprehend that she had passed away, and continued living with his deceased mother.

Many days passed and the neighbours noticed that there was a bad smell coming from the flat and they informed the police. Avik was then rescued by Calcutta Rescue with the help of the police.

** Name changed*



Once rescued, Avik was admitted in Hope Hospital and it was found that he has mental health problems and needed treatment. It was seen that he did not bathe for a long time, his hair and nails were also long. After a bath and clean clothes, Avik was given food and tea. His physical check up and medical tests were done. It was found that he had high blood sugar with a chest infection and he also had skin problems. Avik started his medicine and gradually became better. Avik also received counselling sessions and an examination from a psychiatrist.

As Avik is under medication and needs prolonged psychiatric treatment, he has been rehabilitated at the Missionaries of Charity on 20.11.2017.

Success Story 4

Shyam* was rescued from the street by the social worker of Hope Hospital with symptoms of dehydration and weakness in June 2017. Shyam was immediately admitted in Hope Hospital and a General Diary was lodged through Hope Hospital in the Police Station.

After admission in Hope Hospital, Shyam received a full medical check-up, a bath, clean clothes to wear and nutritious food. Shyam also received counselling where he shared that he is from a small town outside Kolkata and that his parents passed away. He also shared that he used to go to school when he was very young and stopped after his mother passed away. Since then he started roaming the streets and became addicted to substances. He hopped on a train and reached Kolkata, but he did not know where he was and was completely lost.

After his health check-up, it was found that he was suffering by tuberculosis. Shyam then started to take medicine and gradually he started to improve his

physical condition.

For his prolonged treatment and nutritional diet, Shyam was rehabilitated in HOPE's Punorjibon Boy's Home, through the Child Welfare Committee in June 2017.

Shortly, Shyam became physically fit and as he was over 18, Shyam moved into HOPE's Half Way Home which he shares with 3 other boys. He was given training under the vocational unit of Hope Laundry. Now Shyam is 20 years old and is happily working in Hope Laundry.

Success Story 5

Sultan* is a one year old boy who lives under a flyover in Kolkata. His father works as a daily labour in masonry work and his mother is a housewife. One day when his mother was cooking, Sultan suddenly put his hand into the boiling hot water as he did not realize the dangers. His mother did what she could to soothe the pain but they could not afford treatment for young Sultan.

The Night Round Mobile Medical Unit found Sultan with a huge wound and burn on his hand. The Doctor dressed the wound and prescribed medicine to heal the wound.



Gradually Sultan's wound healed and Night Round mobile Medical Unit continued to follow up to ensure the wound was healing. Now Sultan is in good health again and his parents are very happy.

Success Story 6

Bipasha* came to one of the free eye check up camps from one of the slum areas in Kolkata which was run under the Childhood Blindness Eradication Programme.

** Name changed*

Living in a vulnerable state, she has been gradually losing her vision. It was found that she had cataract in her eye and she was referred to Hope Hospital for further evaluation.

She reached the outpatient clinic of Hope Hospital and after her medical test, she underwent an eye surgery to remove cataract from her eye.

At present, Bipasha has got back her vision and is doing well after the cataract surgery. She is happy and expressed her gratitude towards Hope Hospital for supporting her to regain her eyesight.

Success Story 7

“Amar khub bhalo lagche” (I am feeling very happy) said Dev* after meeting his brother after almost 5 years.

Dev, 30 years old, was enrolled into the Naya Daur programme in October 2016 in a very poor hygienic condition. He was withdrawn by nature which made it difficult to build rapport with him. However, within a few weeks the social worker was able to build a good rapport with him and he came under regular intervention.

With regular treatment and medication Dev started improving - he started to communicate, became cooperative and also agreed to get involved in employment.

From April, 2017 he started working in his care giver's cosmetic shop. His mental health has improved so much that in the absence of his caregiver, he is still able to manage the shop. At the same time he became involved in loading and unloading vans; from both employment opportunities, he was earning around Rs 3000 (€46) per month.

Previously Dev could not share where he is originally from but through rigorous counselling he shared that he was from Assam and the Iswar Sankalpa team started to search for his family. In May 2017 his family was traced and at that time the team came to know from his younger brother that Dev was suffering from his mental health for a long time.

Dev has been restored to his family and has greatly improved in terms of mental health.

Success Story 8

Abul*, a 30 year old man, was identified by the Naya Daur social worker in a very poor state wearing torn clothes, talking to himself and roaming around the community. In September 2017 he was enrolled into the Naya Daur programme and a suitable caregiver was identified for him who helped to ensure that Abul takes his medication on a regular basis.

Gradually Abul began to improve his mental well being, and the social worker discovered that Abul is from Bihar but he moved to Kolkata after the death of his parents in search of a job. However, his mental health deteriorated and was neglected. Abul was lost in himself, detached from reality, and began living on the streets of Kolkata.

Through intervention, education, medication and ongoing support, Abul is doing really well. He is working in his caregiver's tea stall and is earning Rs 50 a day. He is maintaining his health and is very motivated to continue working to regain his independence.

Success Story 9

On the 7th of October 2017, Somnath*, a 22 year old man was found by the Emergency Response Unit, lying in an unconscious state after a road accident when he was crossing the road. He was severely injured and fractured his leg. He was admitted in Sambhunath Pandit Hospital with the help of the police and HIVE. As the treatment progressed in the hospital, he slowly recovered, started walking and began to talk.

Somnath was under observation for more than a month and received regular counselling in which he mentioned his home town and could recall members of his family. Soon the team discovered that he came from a village near Sonarpur.

HIVE contacted Sonarpur Police station and finally traced her mother. HIVE went to the village on the 10th of November 2017 and met Somnath's mother and asked her to visit the hospital as soon as possible. The next day, Somnath's mother and family visited him.

Somnath was really happy to see his mother. They both chatted for a long time and felt relaxed. In the evening the doctor visited Somnath and discharged him. That night, HIVE provided an ambulance and brought Somnath home safely.

** Name changed*



Vocational Skill Training

Education and life skill training are essential for bringing social, economic and political inclusion and a wholesome integration of people especially those excluded from mainstream society.

Life Skill Training Institute

The Institute provides inexpensive, high-quality vocational training to individuals who are unable to avail of such services elsewhere due to financial constraints or because of the educational pre-requisites set by different institutions.

Professionally designed training courses are tailored to suit the capabilities of the trainees. A one-to-one intensive learning of technical knowhow provides each trainee with a marketable skill. This is complemented with a certificate upon completion and wherever possible a job placement, thus, demonstrating how this Institute operates as a stepping stone for trainees to wider work environments.



Food and Beverage

19 trainees were supported throughout the year.

11 (57%) trainees received successful placement after completing the course.

4 trainees are still continuing the course.

Tailoring Unit

45 trainees were enrolled and 40 (88%) successfully completed the course.

21 (52%) trainees got successful placement.



Advanced tailoring unit received 107 orders and delivered 86 during the year.

Computer Unit

107 trainees enrolled in the course and 106 (99%) completed the course.

29 trainees got successful job placement as the rest of the trainees are continuing their studies in school and college.



Beautician

37 trainees enrolled in the beauty course and 32 (86%) completed the course.

10 are working independently from their own homes and 5 got job placement.



PBKOJP's Vocational Training Unit

PBKOJP set up its Vocational Training Unit in 2009 to build the skills of women living below the poverty line in Khidderpore and Kalighat, two of the most congested slum areas of Kolkata while Kalighat is also one of the city's largest red light districts. Training is provided in tailoring, craft and office administration to equip the trainees to start their own business or gain employment. Providing women with the option to work from home is important, as often women still have childcare and home responsibilities. There are



two training sessions 5 days a week, in the morning and in the afternoon.

20 trainees enrolled and completed the tailoring course.

11 trainees enrolled in the handicraft course and

10 (90%) completed the course.

After completing the course, **14** trainees are working from home and taking orders from their community which has increased their self-confidence by utilizing their skill and knowledge.

Success Story 1

Payel* was found as a 4 year old girl roaming by the river in Kolkata. She was lost and had no recollection of her family. She was found by an NGO and placed in a protection Home in Howrah for at-risk girls where she stayed for 8 years and completed school.

She then moved to Hope's Home for older girls, where she stayed for 4 years. Payel was disinclined to study further and she was placed in the Life Skills Training Centre to do the Food & Beverage Service Course.

Payel was a good trainee and learned new skills quickly, but she was very shy at the beginning. She lacked confidence and it was very difficult for her to understand and converse in English. She related very well to the happy learning atmosphere and was soon able to deal with the situation in a committed fashion.

Payel finished the course and is now working in a restaurant in Kolkata. She shares an apartment with another girl and is now independent and happy.

Success Story 2

Sarada*, 32 years old, lives in Diamond Harbour, South 24 Parganas and has one daughter who is 12 years old. Sarada finished primary school and has been working as a domestic helper. She is separated from her husband and struggled to give her daughter a better quality of life due to her low income. One day while travelling to work on a train to Kolkata and she met with a member of HOPE staff, who told her about the Hope Tailoring Unit.

Without wasting a single day, Sarada came to Lifeskills and enrolled herself in the course on April 2, 2017.

She was focused and very sincere in her work. It was obvious that she had the zeal to learn. She completed her course on Sept 30, 2017.

Presently, Satadal is taking up local orders and working from home and earn Rs. 2000/- to 2500/-. (€30-€38) With this extra money she is able to take better care of her daughter's education. She plans to buy her own sewing machine and wants to have her own business very soon.

Success Story 3

Suchitra*, a 31 years old, is married and has an 8 year old son and a 3 year old daughter. She works in an Anganwadi centre and her husband has a manual printing press business. However, her husband does not regularly work and therefore does not earn money on a regular basis.

Suchitra struggled to maintain her family and educational expenses of her children, and her in-laws were not supporting her.

In this situation Suchitra longed for income enhancement. She found out about PBKOJP's Tailoring course and enrolled in the course. She came under the focus of the trainer as she is very skilful. Sometimes she had to come to class along with her daughter because there was no one to look after her.

She has started earning money by making Salwar, Churidar and Blouse which helps to supplement her salary and gave her some relief to run her family expenses.

Now Suchitra dreams to be a tailor and trainer. She feels that if she could impart training to other women like her; they will benefit and find a better way of life.

* Name changed



Sponsorship

925 sponsors from India, Ireland, UK, USA, Germany and Japan supported 1,103 children through HOPE's sponsorship programme, covering 12 medical and 1,091 education sponsorships.

Education Sponsorship provides supplementary assistance to enable children to continue their education who were at risk of discontinuing school. Educational sponsorship covers school fees, tuition fees, college admission, school uniform, school books, tuition etc.

Medical Sponsorship is especially for those who are suffering from chronic disease such as epilepsy, Cancer, HIV/AIDS.

422 sponsorships were endorsed for children living in and supported by HOPE's protection homes. A further 681 sponsorships were sanctioned for children under HOPE's projects as outlined in the box.

Success Story

Nasreen* is an only child. Her father has a small electric shop which has not been doing much business for a while. Due to financial constraints, her father wanted Nasreen to discontinue her English medium school as it was too expensive. But her mother wanted Nasreen to continue her education in this school and took up a part time job to supplement the family income. With their combined income, her parents were still unable to meet her school expenses. They approached SICW for sponsorship

- ★ 279 Outreach
- ★ 143 Education Project
- ★ 59 Crèche
- ★ 79 Naba Asha
- ★ 75 SICW Education
- ★ PBKOJP Urban 27
- ★ PBKOJP Sundarban 19

support as she was a promising child.

Nasreen has been a promising and popular student with good academic results throughout her school and she is being sponsored by HOPE for the last seven years. This support was a tremendous help for her education and it helped her to complete school. She scored 87.25 in Secondary Board Class 10 examination (ICSE) and 93% in her Senior Secondary examination (ISC). She enjoys studying all her subjects, but Psychology is her favourite. She is fond of reading story books and enjoys drawing in her free time.

She secured a seat in a well renowned college in Kolkata and is pursuing her favourite subject – Psychology as she wants to become a Psychologist. She is the first generation to access an education in her family and her parents are proud of her achievement.

* Name changed



The Achiever

Puja Mahato is a college student from HOPE partner Girl2B Empowerment Programme who was selected for the Community College Initiative (CCI) Program in 2017-2018.

The Community College Initiative Program seeks to foster mutual understanding between the United States and participating CCI countries. The CCI Program provides participants with a non-degree, academic-year program at a U.S. community college designed to build participants' technical skills in applied fields, enhance their leadership capabilities, and strengthen their English language proficiency. The programme also provides opportunities for professional internships, service learning, and community engagement. After completing the programme, participants return home with enhanced skills to help them contribute to the economic development of their countries. The CCI Program is a programme of the U.S. Department of State.

The CCI Program demonstrates U.S. commitment to increasing access to higher education for international students from underrepresented and underserved communities in selected countries and highlights the learning environment offered at U.S. community colleges. The program also builds U.S. community colleges' efforts to deepen international education partnerships and programming.



Community colleges are predominantly publicly funded, inclusive institutions in local communities that welcome all who desire to learn, regardless of wealth, heritage, or previous academic experience. Community colleges offer individual courses (credit and non-credit), certificate programs, workforce development training, and Associate degrees. Associate degree coursework at community colleges is roughly equivalent to that offered in the first two years of a four year Bachelor's degree program.

The Achiever

became friends very quickly and loved staying and helping each other.

Classes started for the Fall semester, I took Journalism, Public Relation, Digital Multimedia, Leadership, Intercultural Communication, and Resume Writing as my subjects. I started writing articles for my Journalism class which is one of my dreams to be a Journalist. I got all my ten articles published in the college website. I made a PR plan on "Colin Kaepernick", I made a movie for my final project in digital multimedia class, gave presentations on certain events and cultural days. I did 150 hours of



My name is Puja Mahato. I am currently studying Communicative English in Gokhale Memorial Girls College, Kolkata. I applied for the Community College Initiative Program with the help of HOPE. Applying for the programme was a very big deal for me because it was a lot of hard work which HOPE helped me with. Luckily, I was selected for the scholarship to go to the States and spent a year pursuing Media as my major. Going to the States wasn't easy because I lived in Kolkata my entire life. The day I got my visa, I still couldn't believe that it was happening. Finally, the day arrived when I flew to the United States of America.



I was placed in Arizona, at Scottsdale Community College, one of the best media Community Colleges in Arizona. I had host parents who were like my family and looked after me throughout the programme. I stayed with them for two weeks in their house. They treated me like their own daughter and gave me the proper exposure to American life and culture. I had my coordinator who helped me before arrival until the departure day. I made fifteen new friends from countries like Indonesia, South Africa, Colombia, Pakistan, Ivory Coast, Ghana, and Turkey. It was so exciting to live with them under the same roof. I had to move to my apartment after two weeks with my host parents. My roommate was from Indonesia, we



community services and a non-paid internship of 99 hours at the campus news television as a reporter. My professors and coordinator really supported me throughout the year. Because of my achievements above, I was chosen as the Community College Brand Ambassador for the programme and awarded with certificates. It was the best day of my life. I received more than fifteen certificates for the hard work I contributed to the States. To be honest, it helped me in terms of new skills, confidence, self-esteem, and importantly living independently.

Thank you HOPE and Girl2b for the support and love you showered on me.





Corporate Social Responsibility

Verde LED, Cork - Bringing light to the Sunderbans



In 2017, H O P E began to work with C o r k company Verde LED, to provide lighting to disadvantaged communities living in the Sunderbans delta in West Bengal. The community is cut off from electricity from the mainland and has to rely on kerosene lamps for a limited source of light, which is costly and hazardous. In November 2017 the first phase of this project saw 200 LED solar powered lights distributed for use in the village of Ghoramara.

All the beneficiaries are truly delighted with the solar LED lights. They are illuminating homes every evening, allowing children to study and families to continue their domestic work. During the day, the lamps are recharged outside in the sunlight, being light and portable means they can be moved easily to where ever they are needed which is a huge advantage to the villager's way of life.

Najma Bibi from Ghoramara said "Our village was dependent upon kerosene lamps during the evening.

It was very difficult for us to manage and do household work after evening. Our island is so remote that electrical connection with a main grid is not possible. Our children could not study after sunset, but now, after getting the small solar light my children can study in the evening."



Cathy O' Shaughnessy HOPE Fund Leaving a Lasting Legacy



The Cathy O'Shaughnessy HOPE Fund was officially launched by Eddy O'Shaughnessy and his family in memory of his wife in 2017.

The late Cathy, whose untimely death occurred in 2015, was described by Eddy as a "small woman with a big heart," and after searching around for a way to mark her life, he and children Gemma, Amy and Colin decided on assisting HOPE after Eddy had attended an event where he heard Maureen speak about our work.

Launching the project, Eddy said that the family concluded that to put her name to the HOPE Fund was the most appropriate manner in which to remember Cathy, who loved children.

This is truly an extraordinary way to honour Cathy's



legacy, which has had a huge impact on HOPE's Naba Asha Centre in Gariahat. We were honoured when Eddy and his daughter Gemma both visited Kolkata this year, spending time on the HOPE projects and committing to the support of HOPE's work in Kolkata long term.

Specsavers Ireland



With Specsavers support, HOPE can provide high quality, sustainable eye

care through primary, secondary and tertiary treatment. We can reduce corneal scarring and visual loss from vitamin A deficiency, measles and other preventable causes. Those requiring further support were provided with glasses or taken to HOPE Hospital for surgery in the hospital's dedicated Eye Surgery theatre.

In February and March 2018 Specsavers and HOPE:

- Conducted 9 community eye check-up camps that had 1,634 beneficiaries
- 291 benefitted from OPD eye clinics at HOPE Hospital
- Conducted eye operations for 31 individuals in HOPE Hospital



Calcutta Run Funding 3 Projects



HOPE were delighted and privileged to be chosen as a charity partner of the Calcutta Run,

organised by the Law Society of Ireland, in 2016 and again in 2017. The significant funds from the run went to support three of HOPE's projects: Snehneer Home, Kasba Girls Home and the Emergency Response Unit.



Oxford University Press



127 children in HKF's protection homes benefitted from the support of Oxford

University Press through the setting up of libraries with ample English and Bengali story books which cater to the different age groups, 5-18 years, and the children's interests. The company also distributed Teaching Learning Materials which have been extremely helpful to the children and encourages them to learn in an interactive manner. Children with special needs were also provided with specially designed workbooks with fun activities. The educational cost of the children residing in HKF's protection homes was also supported and educational materials such as drawing copies, exercise copies, stationary and school bags were distributed.

Girl 2B Empowerment Project

48 girls from 14-28 years of age, living in Pay Guest accommodation and Home Based, received educational support to help them achieve their full potential and enabling them to become their own Agents of Change. 21 girls received job placement in various companies and institutions as teachers, sales executives, beauticians etc. One girl is currently pursuing training from the Frankfinn Institute of Air Hostess training. 10 girls are continuing their studies in school from class VIII to XII.

Girl 2B Educational Support Unit

The Educational Support Unit began in August 2017 and has supported 37 girls from 6-18 years of age. The unit provided English and Mathematics coaching support along with personal development classes to help the girls to reach their goals.

Girl 2B Foundation USA



**Girl 2B Girls Protection Home
April 2014 – September 2017**

The Home provided 26 girls from 12-18 years of age with a safe and caring home, education, recreational and healthcare

support along with counselling for their psychological and social development. Throughout the year, the girls participated in many activities such as taekwondo, yoga, dance, basketball, football and arts & crafts.



Komatsu

Komatsu has generously continued to

support Ashar Alo Girls Home, helping HOPE to provide high quality education, counselling, trainings, healthcare and recreational support to these girls. Komatsu has also continued its unilateral support of the Child Blindness Eradication Project which reached out to 9,028 from April 2017 to January 2018. Night Round Mobile Medical Unit was also supported by Komatsu which provided primary healthcare services to the street population of Kolkata.

3M and United Way of Bengaluru

Born Learning Campaign



The project covers ten ICDS centres in 4 slum areas under Kolkata and Howrah Municipal Corporation by providing infrastructure and facilities to enhance the effectiveness of these ICDS centres to improve

the quality of pre-primary education through excellence in delivery services. The goal of the project is to ensure school readiness through holistic development among children under the age of six years of age.

HSBC



HSBC

HOPE is extremely grateful to HSBC for continuing their support. In

17-18, 24 girls from Ashar Alo Home were supported by HSBC, ensuring high quality education, counselling, trainings, healthcare and recreational support.

Experis IT



With the support of Experis IT, HOPE was able to support 24 girls in Kasba Home by providing holistic care

to these girls in a loving family environment. The girls enjoyed the benefits of high quality nutrition, educational and healthcare support, and participating in many sports and art competitions.

Cheviot



Cheviot supported HOPE's Female Crisis Intervention Centre and Mother & Child Care Unit, ensuring protection in a safe and loving home, along with services

Corporate Social Responsibility

to ensure holistic development for young girls, mothers and their children through nutrition, education and healthcare. 2 free eye check up camps were also supported by Cheviot which benefitted 342 people. 26 people received free spectacles and 51 received free medicine. 10 people were referred to HOPE Hospital for further treatment.

CESC



Muktangan Remedial Coaching Education Project

717 vulnerable children of age group 14 to 16 years from marginalized communities were supported to complete elementary and secondary education and students with learning difficulties were also supported to improve their academic performance with the necessary education support to ensure their holistic development. The classes are held for 2 hours Monday to Friday in the premises of 15 schools with special emphasis on Maths, Science and English.

Computer Training

HOPE runs 4 computer training units which are supported through CSR.

Blue Dart Blue Edge



Empowering Lives: Providing skills to empower disadvantaged youth for decent employment and independent living - Lifeskills Institute Computer Unit 107 trainees enrolled and 106 trainees completed the course.

Varosha



HOPE Skills Unit Chetla: 50 trainees enrolled in the course and 32 received certificates after successfully completing the course.

TWFA, Brookefield and Harris Freeman

HOPE Computer Training Unit in Howrah:



53 trainees successfully completed the computer course in

Howrah. TWFA and Brookefield's funding generously provided the capital cost of the centre, while the Harris Freeman Foundation provided the running costs. TWFA also provided 20 computers for the centre.



Harris Freeman and TWFA: Panditya Computer Unit.

The Panditya Computer Unit was inaugurated in 2017 and supported 51 trainees to successfully complete the course. The Harris Freeman Foundation generously provided the running costs and TWFA provided 30 computers for the centre.

All four computer skill units provided high quality vocational training based on a practical approach such as computer literacy to the trainees who are not aware of day to day computer technology along with financial course such as Tally ERP9 along with Spoken English, Communication and Personality Development classes, as value addition, so that they are positive and self-assured during job interviews and are also able to fit into mainstream workforce/society with self-confidence.



Caring Hand for Children

56 children in Topsia and 66 in



Caring Hand for Children
Helping underprivileged children since 2008

Gariahat Naba Asha Centre were provided with education support. 28 children who have stayed away from formal education were supported during the day in the Naba Asha Centres with the goal of integrating them into the formal system. 94 children who are attending formal schools run by the government also attend the Naba Asha centres after school hours so that they can receive extra educational coaching and receive help with their homework as a supplementary learning support.

The Orion Foundation

Chetla Crèche/Coaching for improving the Educational Status of Underprivileged Children of Kolkata.



25 children were supported in the crèche and 18 children were supported in the coaching centre to ensure the holistic growth of underprivileged children in a child friendly environment and to reduce the level of differences created at later stages in the education of children through access to better knowledge at all levels of education, in particular pre-primary education.





International Volunteer & Internship Programme

36 volunteers from Ireland and the UK, and 42 volunteers from India participated in HOPE's Volunteer Programme, providing assistance to HOPE staff across all projects.

198 university students from India took part in HOPE's internship programme as part of their academic curriculum and their passion to make a positive contribution to society. 1 student from University College Cork also completed her college placement working with HOPE staff in Kolkata.

List of Indian Institutions

Amitiy University, Kolkata	Modern High School
Amitiy University, Tamil Nadu	MS Ramaiah College of Law, Bangalore
Assam University, Silchar	National Law University Odisha, Cuttack
Asutosh College, Kolkata	National University of Study and Research in Law, Ranchi
Basanti Devi College, Kolkata	NERIM Group of Institutions
Central University of South Bihar	NMIMS, Mumbai
Chanukah National Law University	North East Institute of Social Science and Research (NEISSR)
Christ University, Bengaluru	NSOU
The ICFAI University, Dehrdun	OP Jindal Global University
Flame University, Pune	Presidency University
Gokhale Memorial Girls College	Rabindra Bharati University
Gujarat National Law University	Sivnath Sastri College, Kolkata
Gujrat Law University	South Calcutta Law College
Haldia Law College	Sree Sankaracharya University of Sanskrit, Tipur
IGNOU	SRM University, Chennai
IIT, Guwahati	St. Xavier's College
International Mgt. Institute	Symbiosis Centre for Media and Communication
ITM Business School, Bangalore	Symbiosis Law School, Hyderabad
J.D. Birla Institute	Symbiosis Law School, Noida
Jadavpur University	Symbiosis School for Liberal Art
Jogesh Chandra Law College	Symbiosis School of Economics
KARVE Institute of Social Service	Symbiosis Law School
KIIT Law School, Bhubaneswar	Tamil Nadu National Law School
KLE Society's Law School, Bangalore	TATA Institute of Social Science
Kolkata Sanved	The Heritage School
Lady Braboune College	TISS, Assam

International Volunteer & Internship Programme

Loreto College Kolkata	TISS, Maharashtra
Mahatma Gandhi Central University, Bihar	TISS, Tuljaspur, Maharashtra
Mahatma Gandhi University, Shillong	University of Calcutta
Maniple Institute of Technology	Vidyasagar School of Social Work
Martin Luther Christian University	Viswa-Bharati, Santiniketan
Midnapore Law College	XIME, Bangalore

Prajval Jhunjunwala, Singapore Management University



I was associated with Hope Foundation for a short while, but even this period has opened my eyes to the beautiful work that they do. It was a feeling of belonging, and a sense of humility working to serve

the underprivileged society with Hope.

I visited the children's crèche in Howrah and interacted with the students. The beauty of their innocent and grateful smiles made the entire time fly by. To say that the kids helped and taught me as much as I did, would be an understatement, to watch them pick up the basics of numbers and English so quick was a treat. Speaking to the teachers, I was made aware of the sad and harsh conditions and backgrounds that the children come from, and this made me respect the kids' bright and positive attitudes to learning even more.

One of the most memorable moments of my time working at the crèche was when we organised Laughter Day for the little ones. They were very excited as we set up a few videos from Charlie Chaplin to Tom and Jerry, and they all crowded around the screen with smiles and laughter all around. We sang songs, danced with everyone and hopefully gave them a little bit of happiness.

I also had the opportunity of interacting with local and international volunteers, all the way from Poland and Ireland. The spirit of working is infectious, and the purity of the intentions behind the help and working attitude is beautiful. It made me believe that we can truly make a difference, and fuelled me further to

contribute back to society.

I will make sure to forever help and serve with Hope.

Peaches Kemp, Ireland

For years I had been toying with the idea of volunteering with a charity. Africa or Haiti were both on my radar, but I couldn't find something that truly resonated with me. "What about India?"



someone said. "No way!" was my response. I went to Mumbai 7 years ago and swore I'd never go back. "Ah," said my friend, "you haven't been to Kolkata which is India's soul. And do you know about The Hope Foundation and what they do?" she said. I had to plead ignorance. So, I looked into it a little more and I loved what I saw. Here was a charity whose work and ethos finally resonated with me. At long last, I started my journey towards volunteering.

HOPE waste no time in getting you started and a few hours after landing I joined a group of visiting fundraisers from the UK and headed out to the city dump. As we leave the centre of town, the poverty starts to reveal itself in spades. We park in a vacant lot beside the slum that surrounds the dump and are greeted by smiling slum children who all want to say hi and shake our hands. We enter a school that is located out here, and squeals of delight greet us. I have only been here a few hours but already I can see the chance they are being given by HOPE and their teachers to be educated and to make better lives for themselves.

After several days of induction where I visit many of the protection homes and start to understand the work that is being done and how the program works,

International Volunteer & Internship Programme

I start my volunteering experience. As a chef and as someone who runs a catering company, HOPE placed me in their café which is meticulously run by Renu, an elegant woman whose energy defies her 69 years. The kitchen is ably run by the head chef Ganga, and beside her are two commis chefs, one of whom is called Imran, a charming young man who uses every opportunity to practise his English with me. He is engaging and eager to learn, his food prep skills meticulous and worthy of any western kitchen.

Another part of the volunteering experience is a session on the night watch ambulance. In the evening I go out with the doctor, nurse and social worker, I witness generations of the same family sleeping on the streets. They welcome me into their “homes” for a chat and a photo, a handshake, a hug, a smile. All their worldly possessions surround them - blankets, cooking equipment, shawls, clothes, teddy bears and toys - like any family residence, but with no roof, no running water, no electricity, no security. Yet they do not complain, and they greet you as a guest to their home. The medical service that HOPE provides to these families is invaluable and once again I am reminded that the work this foundation does really makes a difference.

India is a culture full of contradictions – immense wealth and extreme poverty. I didn’t really know what to expect from my trip.

I saw an inspiring Irish charity that has been doing the most immensely constructive and beneficial work. With an iron will to make a difference and to try and give children a chance, Maureen Forrest and The Hope Foundation have created a sustainable charity that works – against all odds, children, young adults and mothers are rescued, protected, cared for, rehabilitated and educated. They are given a chance to make a better future for themselves and for their families.

I returned from Kolkata with a renewed belief in the kindness of others, as a new sponsor of a young boy recently rescued from poverty and given a second chance, and with a firm belief that even the smallest effort can make a difference to the lives of others.
An extract from Peaches volunteering experience

Mrinalini Chakrabaty, UK

I spent just over four weeks volunteering with The

Hope Foundation and the experience was an incredibly fulfilling one. Although I have spent almost my entire life in the U.K., Kolkata is the city of my birth and early childhood and the dearest city in the world to me. My annual summer visits to Kolkata had given me a glimpse of the poverty-stricken pockets of the city, but had in no way prepared me for the level of poverty that I witnessed first-hand with HOPE.



My sessions were predominantly at the Panditya crèche and the CIC male, Kirthika, G2B and PBK protection homes. These were interspersed with various visits to other homes and crèches in more remote locations such as Howrah, all of which provided an even greater insight into the work carried about by HOPE across Kolkata. To say that I enjoyed the projects is an understatement; in fact I always felt a sense of regret when the two hours were over and it was time for me to leave. Just interacting with the children and seeing the smiles that lit up their faces was absolutely priceless. To watch them fight and then laugh at each other the next moment was unbelievably heart-warming. The simplest gestures went such a long way and this was undoubtedly one of the most important lessons that the experience taught me. It is incredible to think that one can learn about values from young children of such fragile and insecure backgrounds. Yet I consider myself fortunate to have been shown how simple and true friendships can be. Indeed, I was repeatedly struck by the strong brotherhood that was so firmly embedded at the core of the protection homes. No doubt this was the reason why the children could exude such warmth and radiate such (infectious!) positive energy, despite being so underprivileged.

As a fluent speaker of Bengali, I found that my interaction with those I met was sometimes on a

International Volunteer & Internship Programme

more personal level. This was particularly the case on Nightwatch, which was a real eye-opener and definitely a highlight of my volunteering. Alarming and even heart-wrenching though it was, it only served in giving me a clearer and deeper understanding of the lives of the poor, making me appreciate HOPE's remarkable work all the more.

HOPE compelled me to view a completely different side of Kolkata and at times it was overwhelming just to come to terms with it all, but I can't emphasise enough how glad I am to have had this opportunity to work with such a wonderful charity.

Sushmita Das Bagani, Loreto College, Kolkata

Working with Hope's Life Skills Unit was not only an amazing experience but also enriching for me. On my



first visit, Sanjana Ma'am introduced me to the students of the Computer centre who were rehearsing for a play. In spite of everything they came forward and took active participation. In the short span of

1 month I never felt I was among strangers. From the beginning everyone was sincere. I was amazed by their seriousness and dedication towards the play. On the final day they gave an amazing performance which was applauded by the audience. Rarely does a person get an opportunity to do something for others. This was not just a social service assignment but a medium through which I could connect to a number of people. I am grateful to Jhulan ma'am for providing me with this opportunity to share whatever little knowledge I have with them. Wishing all the students of Life Skills Unit a very happy and prosperous life ahead.

Sinéad Walsh, Ireland

I volunteered with HOPE in India last year. I am very happy that I did it and I definitely would encourage anyone with any interest to do it too. I had never been to India before so I had never experienced a culture so different from my own. I really enjoyed learning about all the cultural differences such as the crazy transport and the Bengali language. Most of all, I enjoyed

volunteering on a few of HOPE's projects that were set up there. I spent a lot of time teaching English to a boy in Ashirbad Boys Home and playing games with the children and mothers in CIC Female and in PBK

Girls Home. I felt that volunteering was a very rewarding experience and seeing an underdeveloped country first-hand encouraged me to continue to work towards global justice in my future career.



Sinéad went on to receive a silver global citizen award in May for her work with HOPE at the Presidents Hall in Blackhall place, Dublin. Congratulations and well deserved!

Ciara Caroll, Cork Institute of Technology

Unforgettable, Moving and Special are the three words I would

use to describe my five weeks volunteering experience in India.

Our first week in India was an orientation week. We



really got a taste of HOPE's mission throughout this week, it is truly dedicated to promoting the protection of street & slum children primarily in Kolkata, and the most underprivileged in India, to promote immediate and lasting change in their lives. We visited a wide range of the wonderful projects, whether it is through protection, education, health and well being, drug rehabilitation or life skills and vocational training.

I started my work towards the end of my first week. I couldn't wait to get to work. The volunteer Coordinator really took in my interests, skills and past experiences when placing me in my projects. As a Social Care student here in CIT, I had just finished my first year of placement and I really felt like I learnt a

lot of broad and universal theories which I could bring in to practice in my projects!

This really changed my outlook on life. We need to be grateful for every small thing in our lives, no greed, and no selfishness. Life is too short. On my flight home, I was so sad to leave all the boys and girls in the homes, but we had so much fun and we learnt so much together. Then I was thinking what I could tell volunteers who are about to begin their experience, as a piece of advice? I would tell them that it is very hard to change whole countries poverty. Every volunteer, including myself start off thinking that we can destroy and get rid of poverty forever. I wish this could happen and I know, believe me, it is so frustrating to see personally. What I learnt is that we must break down the cycle of poverty slowly but,

surely. Making minor differences is such an improvement. Making someone laugh or smile, learning new songs, new words and sentences, new dances, or even learning how to play a new sport is a start! As Mother Teresa once said, 'We can do no great things, only small things with great love'. All these simple small things can really mean so much to someone. I brought home very special memories that I will cherish forever more. I made amazing friends with other volunteers that I know will last a life time. I am so thankful and deeply grateful to have gotten this unforgettable, moving and special opportunity, thanks to the Volunteer Abroad programme in CIT.

(This write up in an adoption of an article published in CIT News Letter expliCIT by Ciara Carroll)



HOPE Ambassadors

HOPE is very grateful to the amazing celebrity ambassadors and patrons who have supported us in the past year. These are wonderful people giving up their time to support HOPE events and visit our projects on the ground in Kolkata.

Jennifer Byrne, the 2017 Rose of Tralee Kolkata Experience

My trip to Kolkata with The Hope Foundation was an extremely rewarding experience. I was fortunate

enough to get the opportunity to travel over with Maureen Forrest and so many of the other wonderful, dedicated volunteers. Maureen is an exceptionally caring, compassionate and selfless person who has done incredible work for the children of Kolkata. I was in awe of the wonderful children in the HOPE homes who were so happy and so grateful for even the smallest gesture of kindness. I was really impressed with how well they could communicate with me in English as they had got the opportunity to be educated through HOPE. They explained to me that

they are the most educated people in their families, giving their loved ones hope for the future. I thoroughly enjoyed dancing and singing with the children, all they wanted was some love and attention, just like any child anywhere in the world.



The HOPE Hospital was so well equipped, and the staffs were so caring and friendly. I really enjoyed going out to the slums with the night ambulance as they gave the most vulnerable people of Kolkata a chance to receive healthcare. Parts of the trip were challenging as it was difficult to visit the slums on the dump and see such poverty. I'm so grateful to have become involved with this amazing charity and I look forward to helping out in any way I can in the future.

HOPE Ambassador Nadia Forde



Actress Nadia Forde took her first trip to Kolkata to visit HOPE's projects with street and slum children. Nadia has recently been announced as an ambassador for HOPE. Nadia had a busy trip to the Indian city, visiting many of The Hope Foundation's projects, ranging from hospitals and medical clinics, to life skills training cafes, children's homes and

HOPE Ambassadors

education programmes. Speaking about the most difficult experience of her trip to Kolkata, Nadia says that accompanying the night ambulance was upsetting and it struck her that all that is different between us is where we were born.

"During my time in Kolkata I saw how HOPE is giving these little children an opportunity, through education and protection, to lift themselves out of the poverty that they were born into. None of us have a choice about where we are born, that is really all that is different between us, is where and what we were born into and, personally, I really believe in their mission to work towards a world where it should never hurt to be a child".

HOPE Supporter Robbie Keane



Legendary Irish footballer Robbie Keane surprised the boys at Ashirbad Home at Christmas and also hosted a very special visit at Salt Lake Stadium, Kolkata on Easter Sunday this year. Robbie played soccer and signed jerseys for the boys, showing great compassion for the children who are helped by HOPE. The visit was an afternoon of fun, laughter and of course soccer! The boys presented Robbie with a handmade thank you card and many new friends were made as well as new supporters for his club, Atletico de Kolkata. To go from living on the streets and in slums, marginalised, abused and at risk of trafficking, to having a home, an education, their HOPE family and now a visit from soccer hero Robbie Keane is extraordinary for these children. Commenting on the visit Robbie said: "I was delighted to visit the boys at Ashirbad home today; it was great to spend time there and lovely to see them happy and looked after by HOPE, who makes a very real difference to the lives of the street and slum children in Kolkata".



International Events

Activities and Events in Ireland

HOPE School Immersion Programme



We are very proud that 58 schools and over 400 students and teachers participated in HOPE's 2017/2018 School Immersion Programme.

Since 2003 HOPE has worked closely with Irish secondary schools to offer transition year and fifth year students the unique opportunity to travel to Kolkata, making a real difference to the lives of street and slum children, their families and communities.

Alexandra College Milltown

Ashton School, Cork

Ballincollig Community School

Bandon Grammar School

Blackwater Community School, Lismore

Borrisokane Community College, Co. Tipperary

Carrigaline Community School

Castletroy College, Limerick

CBS High School Clonmel

Christ The King, Cork

Clongowes Wood, Kildare

Coláiste an Chroi Naofa Carrig na bhFear

Coláiste an Phiarsaigh, Glanmire

Coláiste de hÍde, Tamhlacht

Coláiste Ide agus Iosaef, Abbeyfeale

Coláiste Mhuire, Askeaton

Coláiste Mhuire, Buttevant

Coláiste Muire Realt na Mara Crosshaven

Coláiste Treasa, Kanturk

Davis College, Mallow

Desmond College, Newcastlewest

Gaelcholáiste Choilm, Ballincollig Cork

Gaelcholáiste na Mara, Arklow

Gaelcholáiste, Luimnigh

Glanmire Community College

Hazelwood College, Dromcollogher

Kilkenny College

Laurel Hill Colaiste, Limerick
 Laurel Hill FCJ, Limerick
 Loreto College, St. Stephens Green,
 Loreto Secondary School Fermoy
 Méanscoil San Nioclás, An Rinn
 Midleton College
 Mount Mercy Cork
 Muckross Park College, Dublin
 Newtown, Waterford
 Patrician Academy, Mallow
 Pobalscoil na Tríonóide Youghal
 Presentation Ballingarry
 Presentation Brothers College, Cork
 Presentation Thurles
 Presentation Castleisland
 Regina Mundi College, Cork
 Rockwell College Tipperary
 Schull Community College
 Scoil Mhuire Cork City
 Scoil Mhuire Blarney, Co. Cork
 Scoil Mhuire, Kanturk
 Scoil Ruain Killenuale
 St. Aloysius, Carrigtwohill
 St. Angela's, Cork
 St. Angela's Ursuline, Waterford.
 St. Anne's, Tipperary
 St. Augustine's, Dungarvan
 St. Flannan's College, Ennis
 St. Francis College, Rochestown Cork
 St. Mary's, Charleville
 St. Mary's, Macroom
 St. Mary's, Mallow
 St. Mary's, Midleton
 The Kings Hospital, Palmerstown
 Tullow Community School, Carlow
 Ursuline Thurles

Asadharan Award 2017

HOPE founder and Hon. Director, Maureen Forrest,



International Events

was presented with the 2017 'Asadharan Award' in Kolkata in December. The 'Asadharan Award', which means extraordinary in Bengali, honours the unsung heroes of today. The prestigious award was presented to Maureen by the Honourable Governor of West Bengal in recognition of her work since 1999, which has helped over 2.7 million living on the streets and slums of Kolkata. Commenting on the award Maureen said: "It was a great honour to accept this award in recognition of the united efforts of everyone who invested in the mission of HOPE and who have joined us to work towards a world where it should never hurt to be a child".

CALCUTTA RUN CELEBRATES 20 YEARS AND GOES INTERNATIONAL!

There was an amazing turnout in glorious sunshine for



the 20th anniversary Calcutta Run in May! HOPE is privileged to be partnered with such a special event for the second year in a row, organised by the amazing people at the Law Society of Ireland. Thank you to all the incredible organisers, participants, Gavin Duffy and his family as well as RTE's Nuala Carey. Thanks also to Alison Canavan for taking part and supporting the event this year. Special thanks to HOPE Patron Miriam O'Callaghan and Deric Hartigan for launching the event. The success of the Calcutta Run over the past twenty years could not have been achieved without the passion, perseverance, dedication and determination of the committee. This year the aim is to raise almost €300,000 for HOPE and Peter McVerry Trust which will bring the total amount raised to almost €4million towards eradicating poverty in Ireland and in Kolkata. We are all so humbled and grateful be a part of it and we know the difference it has made to the beneficiaries in Kolkata. KOLKATA Over 100 people took part in the first ever

International Events

Calcutta Run in Kolkata at Rabindra Sarovar Lake on May 26th. Thank you to everyone who took part and we look forward to growing the event next year.

CORK CITY Tilly and Frank Maguire (long time HOPE volunteers), organiser Dermot Kelly and race starter Michael Joyce inaugurated the Calcutta Run in Blackrock. Over 200 took part.

NEW YORK An inaugural Calcutta Run event took place across Brooklyn Bridge in NYC. Thanks to organisers Oisin Lambe and Danny Gool and everyone that braved the threat of lightning storms.

ALL-STAR ACCREDITATION



We were delighted to be awarded an 'All Star' for our work in International Development at the All Ireland Business Summit in March. The Business All-Star program is an annual competition designed to identify and recognise Irish companies and individuals that have distinguished themselves in the conduct of their business over the last 12 months. All-Star title holders have proven, through a rigorous judging process, to be on merit, worthy recipients of the accolade and reflects our expertise in the field of development work.

Activities and Events in The UK

YOGA GARDEN PARTY TRIP TO KOLKATA

In January 2018, HOPE UK's inaugural Yoga Trip to Kolkata set off, under the guidance of HOPE Patron Simon Low and Vikki Stevenson. The group visited



HOPE's projects and participated in yoga and cultural activities. "This was truly a trip of a lifetime and I'm so happy to have been a part of it. It was an incredibly humbling, emotional, heart-warming and life changing experience which stays with you. I'm now sponsoring a child and will be taking part in any future fundraising for HOPE" – Jane Armour

SUE PERKINS



Sue visited Kolkata and HOPE projects two years ago when filming her first documentary on India. During that trip she met with HOPE staff and joined HOPE's Night Watch team one evening. It was then she was introduced to Rakhi, a ten-year-old girl who dreamed of becoming a doctor, who was living on the street with her dad and her sister. Sue return to Kolkata this year to film the final episode of her documentary, and this gave her an opportunity to meet with Rakhi again. Sue saw how well she has progressed with support and care she has received from HOPE over the last two years.

LONDON LUNCH



Hosted by the wonderful Christopher Biggins, with special guest Jeremy Irons, HOPE UK's fundraising lunch at The Ned Hotel in central London, sponsored by Galliard Homes, was a resounding success, raising over £30,000. We would like to thank everyone who attended.

ATTIC CAFÉ TWINNING WITH HOPE CAFÉ



In a unique initiative, the HOPE Café in Kolkata is now twinned with "Attic" café in Southend on Sea. Both café's will be sharing recipes and Attic will be raising funds for HOPE's programmes in Kolkata.

Activities and Events in The USA



"Taste of HOPE" Fundraiser

The inaugural Taste of HOPE fundraising event in New York on January 31st was a resounding success!

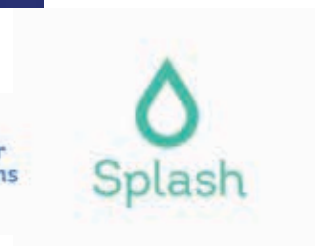
The American Irish Historical Society on 5th Avenue was the perfect setting and the entertainment and food was absolutely superb! Our special guest speaker Mick Galwey had the room in fits of laughter with his hilarious anecdotes. We also had a performance from the immensely talented Irish Country music star Riah Butler who showed her captivated audience exactly why her star is on the rise in Nashville. Thanks to all the volunteers who came together to make this happen. To Tom, Joe, Danny, Oisín, all of you have given your time and talent to support this event. Thanks of course to everyone that bought a ticket, entered the raffle and purchased in the auction. Your incredible generosity will make a huge difference to the lives of the street and slum children in Kolkata with whom we work on a daily basis. Thank you to HOPE volunteer Sheila Geraghty, this event would not have been possible without her incredible resolve, huge heart and unbreakable spirit. Thank you everyone for being the change you want to see in the world.

MAJOR SUPPORTERS OF HOPE



Deutsche Bank





Journey of HOPE from 1999-2017





**Direct Debit
Donation Application Form for Hope Kolkata Foundation**



Date:.....

To The Donor's Bank Account Manager

Bank Name:.....

Bank Address:

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Any INDIAN who want to donate,

Please Pay HOPE KOLKATA FOUNDATION

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IFSC code: SCBL 0036087

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*Delete where applicable

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Hope Kolkata Foundation

39, Panditiya Place, Kolkata - 700029, West Bengal.

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Date:.....

Donor's Name:.....

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Bank Name:.....

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Account No:.....

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A/c No: 50677089, Bank Sort Code: 93-63-83

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(Date) until further notice

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The Hope Foundation

Silverdale Grove, Ballinlough, Cork, Ireland

**Direct Debit
Donation Application Form for Hope Foundation UK.**



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Address:

Bank Address:

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Account No:.....

Please Pay THE HOPE FOUNDATION FOR
STREET CHILDREN

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Oxon

OX9 3DU

UK

Sort code: 20-85-73

Bank account number:73967735

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The Hope Foundation UK,
54 King Edward Road, Maidstone, Kent
ME156PJ
United Kingdom

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Donation Application Form for The Hope Foundation USA



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Donor's Name:.....
(Block Letter Please)

To The Donor's Bank Account Manager

Email:

Bank Name:.....

Address:

Bank Address:.....

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Account No:

Please Pay The Hope Foundation USA

Bank Sort Code:

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Bank of America
PO Box 15284, Wilmington DE 19850
5010 1616 1924
The Hope Foundation USA
1044 9th St Apt 10, Santa Monica,
CA 90403-4123
SWIFT/BIC: BOFAUS3N
Routing No. For paper DD 122400724
Wires/Code: 026009593

Signature:.....

Every Month/Year*

Starting on:

(Date) until further notice

*Delete where applicable

This form should be completed by the donor and
when completed, it should be sent to

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Accreditation

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