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#### FROM THE FOUNDER-DIRECTOR

I take this opportunity to say a huge heartfelt "Thank You" for your ongoing support to HOPE, which enables us to continue our invaluable work with the poorest, most vulnerable children and communities living on the streets and in the slums of Kolkata.

We are all part of an international family, whose members should work together to help the underprivileged in our society and in doing so make their own lives and the lives of others a better and more compassionate world to live in. Children have a right to grow up in a protective environment; every child in the world is entitled to the care and protection that a family can provide. Children will not be free from exploitation until all levels of society, from the immediate family to broader international community, work together. Universal responsibility is extremely important for the betterment of society. The Hope Foundation's mission to work towards "a world where it should never hurt to be a child" is at the heart of all of our work.

The family is a child's first line of protection; having no parental protection can expose vulnerable children to all forms of exploitation. It is of primary importance to The Hope Foundation to try and reunite abandoned children with their families and communities. Many of these children have been deprived of their most basic human rights. They have been trafficked and sexually exploited. Children have a right to grow up in a safe environment and, where necessary, they need to be cared for in Homes and night-shelters, thus ensuring their protection from the horrors of street-life.

A world devoid of compassion is a world without love. We live in a secular world enraptured by consumerism. No matter how rich we are, if we have no compassion towards our fellow human beings, then our lives become empty and meaningless. To give to those in need is its own reward; no one has ever become poor by giving.

Children do not choose the circumstances into which they are born and those of us who are blessed to be born into privileged lives have an obligation to redress this imbalance. It is our role in The Hope Foundation to provide a bridge between those who can help and those who need our help the most.

Addressing the problems facing the thousands of street children in Kolkata will appear to be insurmountable to the majority of people. By raising the awareness of the public in Ireland, India and internationally about the hardships faced by the children on the streets of Kolkata, The Hope Foundation wishes to affirm the sanctity of each child. All great faiths around the world place a priority on child protection. Our challenge is to promote this priority every day in our family, community and professional lives, in our private sector and in our Government policies.

We in The Hope Foundation sincerely thank and acknowledge you for your incredible generosity and ongoing support.

"As an old man walked the beach at dawn, he noticed a young girl ahead of him picking up starfish and flinging them into the sea. Finally, catching up with the young girl, he asked her why she was doing this. Her answer was that the stranded starfish would die if left until the morning sun. "But the beach goes on for miles and there are millions of starfish" said the old man. How can your effort make any difference?" The young girl looked at the starfish in her hand and then threw it safely in the waves. "It makes a difference to that one" (An old folk tale)



**Maureen Forrest** *Honorary Director* 



#### FROM THE PROGRAMME DIRECTOR



When we embarked on reviewing our five year strategy document and we started analysing what we might do differently and better, we identified three key areas -

The first is to improve our performance as a funder by listening, learning and being

clearer and more purposeful about maximizing the impact of our funding. We now give feedback to applications which reach a certain level after screening and provide feedback to applicant organisations. We engage ourselves in open conversations to successful applicants of first stage application.

Secondly, as a funder we are putting greater emphasis on collaboration. Our successful collaboration is helping children to learn faster through different activity based learning methods. Our Accelerated Learning Programme in formal schools is impacting hundreds of children with learning difficulties.

Thirdly, capacity family s staying workers promot society, for the h support children parents individu one-size

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#### **ABOUT OUR ORGANISATION**

Since its creation in 1999, The Hope Foundation (HOPE) has restored lost childhoods and ensured human rights to hundreds of thousands of street and slum dwellers throughout Kolkata, India. HOPE continues to work with recognized local partner organisations to tackle the root causes of abject poverty, whilst encouraging communities to shape their own sustainable futures.

With over 460 staff worldwide, HOPE supports 56 projects in the areas of healthcare, education, protection and livelihood generation, anti-trafficking, HIV/AIDS awareness, care and support of people living with HIV/AIDS and capacity building. Over 18 years of service, we have reached out to 2.8 million under-served people. HOPE partners with grass roots organisations to improve the conditions, ensure rights and enhance the long-term prospects of children and communities throughout Kolkata and the wider West Bengal. Through HOPE's partnerships with beneficiaries, funders, policy makers, the public and Government officials, HOPE continues to provide for those most vulnerable.

HOPE believes that a strong civic society influences long-term and sustainable change and thus adopts a rights-based approach. HOPE's implementing organisation in Kolkata is the Hope Kolkata Foundation (HKF); we work with a further 8 experienced local partners whose ethos and dedication to reduce poverty are in line with that of The Hope Foundation's and who have comprehensive understanding on the political and socio-economic capacities and capabilities of the communities we work with.

HOPE implements its programmes through a results-based framework, a robust Management Information System, stringent monitoring and evaluation procedures, to ensure the effective delivery of its services and to a programmatic approach of implementation in line with international best practice and guidelines.

During the past year, our Holistic Education programme covering 17 slums, continues to address the struggles of children with learning difficulties and those with special needs, working directly with schools, through building the capacities of the teachers so that quality education is ensured at elementary level (up to Grade 8). Besides this, extra tuition was provided for children who have never been to school or are the first generation in their family to go to school. The programme supported 8,377 children this year.

Each year, the Primary Health Care programme reaches out to thousands in 33 slums in Kolkata. This community-based sustainable programme delivers through awareness-action-access-advocacy to guarantee better availability of local healthcare services, greater knowledge on health and environmental issues, which have resulted in a noticeable improvement in the overall health of slum residents. Since 2007, our healthcare services have reached out to 2.57 million clients.

HOPE Hospital provides Secondary Health Care services to vulnerable children and their families - people who live on the street and slums and cannot afford quality healthcare. With 32 general beds and 4 in the ICU, the Hospital has well equipped Inpatient & Outpatient Departments and Operating Theatre and has catered to over 11,000 patients this year.

Under HOPE, 12 residential and crisis Protection Homes cater to the emotional, physical and psychological needs of children who are found abandoned, abused, orphaned or neglected. As in previous years, more than a thousand children and adults have been supported through these Protection Homes, as well as our Night Watch Ambulance rounds and 24/7 Emergency Response Unit. HOPE also supports the implementation of a community based anti-trafficking programmes in 56 trafficked-prone villages in rural West Bengal, to rescue and rehabilitate victims of trafficking and make their communities resilient to this illicit trade.

HOPE's Life Skills Training Institute offers vocational



#### Vision

'A World where it should never hurt to be a child'. Restoring childhoods to children and sustainability to individuals and communities.

#### Mission Statement

To improve the quality of life for the most marginalised people, primarily in India. Ensuring their basic rights and enhancing their dignity of life, through protection, health, education and economic development in a sustainable life cycle approach. Achieving this mission through fundraising activities and initiatives.

Our Core Values are demonstrated in our approach and across our programmes.

- Accountability & Transparency: We recognise our responsibility to donors, sponsors and fundraisers who support us and are committed to good governance. We equally recognise our responsibility to those whom we support and take the responsibility of achieving results for effective programme delivery, providing positive and sustainable impacts.
- 2. Innovation & Creativity: We are open to accept and develop new ideas and believe in systematic change for sustainable solutions.
- 3. Integrity: We aspire to the highest standards of honesty and encourage critical thinking for further development. We never compromise on quality and act in the best interests of those with whom we work, with a special focus on child-centred policies and practices.
- 4. Collaboration: With communities at our core, we believe in building and fostering partnerships at different levels, in order to leverage regional and global strength for sustainable development.

In line with our mission and deep-rooted values, and considering the current needs of our clients, HOPE has formulated the following Strategic Plan Goals for five years starting from 2016:





#### Programme Goals

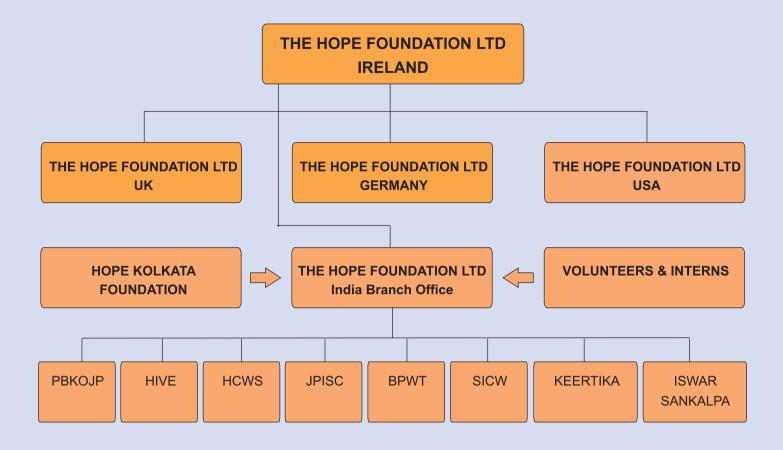
- Improve the healthcare status of underprivileged and/or marginalised communities, with particular attention to maternal health, child mortality and combating RTI/STI and HIV/AIDS.
- 2. Improve learning outcomes and educational attainment of children and raising the quality of learning environments in formal schools.
- 3. Provide home-based and family-based care and protection for children to combat child labour, abuse, exploitation and deprivation.
- 4. Empower marginalised youth and women to increase their skill capacity to secure sustainable livelihoods.

#### Organisational Goals

- 5. Be a voice for children through the implementation of an all-encompassing family and community approach to development.
- 6. Improve management effectiveness and accountability within the organisation.
- 7. Increase fundraising initiatives in India, Ireland, the UK, Germany and the USA for organisational stability and sustainability.
- 8. Increase volunteer and stakeholder engagement.

This Annual Overview for the year April 2016 – March 2017 reiterates our commitment to working towards each of these goals.

#### **ORGANOGRAM**



# OUR IMPLEMENTING AGENCY AND LOCAL PARTNERS

HOPE's implementing organisation in Kolkata is the Hope Kolkata Foundation. Alongside HKF, HOPE works with 8 local partners, whose ethos and dedication to reduce poverty are in line with that of The Hope Foundation and assist HOPE in the delivery of our programmatic approaches.

#### 1. Hope Kolkata Foundation (HKF)



Our implementation partner, HKF, was set up in 1999 towards improving the lives of children surviving the difficult circumstances they faced on the streets of Kolkata. For the protection and development of these under-served children, HKF manages 9 Protection Homes, a Holistic Education Programme in 14 slums, 4 Naba Asha Centres for street children, a Community based Primary Healthcare programme in 20 slums, a Life Skills Training Institute, a Hospital & Pharmacy. Over 900 children benefitted from the HKF Sponsorship Programme this year.

The organisation works for the improvement of street and slum communities in Kolkata and Howrah, making these communities sustainable and restoring lost

childhoods to their children. HKF has been working with the under-served and vulnerable children and their families for more than 18 years. The target children fall under the category of street & slum dwellers; working children; children of sex workers; child beggars; orphan and abandoned children; trafficked and missing children. This year there were 418 children and adults under HKF's residential and crisis Protection Homes.

#### 2. Paschim Banga Krira-o-Jana Kalyan Parishad (PBKOJP)

PBKOJP has been striving to provide opportunities for socio-economic and spiritual development of vulnerable sections of society since 1999 with special emphasis on street & working children, sex workers & their children, platform children

and the children of other marginalized sections of the society.



HOPE partners with PBKOJP to run "Prerona" Protection Home, which was set up in 2003 for children of commercial sex workers, to ensure their overall development and integration into society giving them opportunities so that they do not enter prostitution.

"Prerona" provided shelter for 25 girls this year and aims to nurture their young minds into accomplished, educated and economically independent girls by providing them with nutrition, education, healthcare, recreation, protection and a family environment with love and care for their overall development. HOPE also directs their Primary Health programmes in 13 slums, Holistic Education Programme in 3 slums and a Vocational Training Unit.

#### 3. HIVE India

Since 2008, HOPE has partnered with HIVE India to support the Emergency Response Unit, set up to rescue Any Person at Risk on Streets (APAROS) facing any accident, physical or mental illness, harassment or abuse, or cases of child labour



and domestic violence. This unique service, the first initiative of its kind in Kolkata, responds to distress calls and emergency situations 24 hrs a day, 365 days a year. The Emergency Response Unit works closely with police headquarters at Lalbazar and the Community Police Wing (Civic Police) of the Kolkata Police to respond to any incidences within 20 minutes. Medical first-aid and psychological support are provided, as well as hospitalization and treatment in the case of poor and homeless people and repatriation of the rescued victims and subsequent follow-up. The ERU is also involved in rescue work in the event of accidents or disasters in Kolkata in collaboration with the Kolkata Police, Fire and Emergency Departments. This year, 322 persons were rescued from different crisis situations.

#### 4. Society for Indian Children's Welfare (SICW)

SICW is dedicated to the betterment and rehabilitation of children and young adults. It has served destitute, abandoned, orphaned and special needs children for the last thirty eight years, providing education sponsorship and medical assistance to underprivileged communities as well as special projects concerning Heart, Eye &Thalasemia. The organisation, one of the nation's experienced adoption agencies under Indian Government's Central Adoption Resource Agency, has placed more than three thousand children in loving homes across the world.



The UMEED Special Needs Unit was set up in August 2005 with the support of HOPE and professional guidance from the Indian Institute of Cerebral Palsy. The project currently works with 14 Children with Special Needs, to ensure development of these differently-abled children and bring them into the mainstream of society, appreciating that they too have a right to a quality life of self reliance and to be able to communicate with people and the community at large. A separate unit was set up for in-house abandoned and orphaned children with varying degrees of cerebral palsy, autism, slow mental development and Down's syndrome.

#### 5. Iswar Sankalpa (IS)

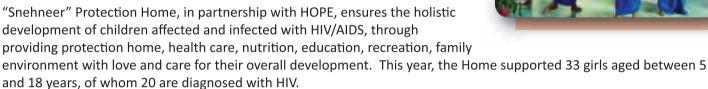
Iswar Sankalpa has been working in the field of mental health since 2007, reaching out to homeless persons with psycho-social disabilities abandoned on the streets. The organisation provides specialized guidance and ensures sensible and sensitive services for the needs of the mental ill. HOPE supports its flagship outreach programme, Project Naya Daur, a city-wide community-based programme catering for treatment and support towards the needs of Homeless Mentally Ill on the streets itself. IS has developed networks with CBO's, NGOs, the Police and Administration, Educational Institutions

as well as among the medical facilities throughout Kolkata and its suburbs to raise awareness and gather support for the help and treatment of the mentally ill. During the year, 151 clients received treatment, care and community support.



#### 6. Bhoruka Public Welfare Trust (BPWT)

BPWT has been working in the area of health since 1982, initially with a mission to create an uninterrupted blood supply for the under-served victims of HIV/AIDS. The organisation has gradually flourished and now focuses on an integrated approach to support victims of HIV and AIDS through various programmes focusing on Community Care, intervention with truckers for preventing HIV & AIDS, care for the children infected and affected with HIV/AIDS, reproductive child health, anti trafficking, capacity building and research.





#### 7. Behala Keertika

Behala Keertika was established in 1961 to protect and guide women and children, through providing legal awareness and assistance, focussing on girls who have faced abuse, child marriage, child labour, violence or sexual harassment or those who are survivors of trafficking. Under HOPE's support, "Keertika" Protection Home provided 25 destitute girls with a safe haven, education, healthcare, counselling, nutrition and recreation activities, to enable them to flourish into independent and empowered women with increased participation in mainstream society.



#### 8. Jayaprakash Institute of Social Change (JPISC)

JPISC is an academic organization, founded in 1973, actively engaged in framing various child protection policies in the state. The organisation has been working with institutionalized children and played a major role in building capacities of the care givers working at various levels. For the last seven years, HOPE has supported JPISC in implementing education projects in three Homes managed by the Government.

Apart from mainstreaming the children into the formal education system and subsequently improving their performances in schools, the education programme also played a great role in imparting life skill education. Counselling service brought about positive changes in their mental, psychological and emotional circumstances. Play and recreational activities were

also organized for the children to rebuild their self-esteem and instil self-confidence. During the year, 162 children were admitted into mainstream schools. The ultimate aim of any care programme is for the children to be re-united with their own families; this year 146 children were de-institutionalized and reunited with their families.

#### 9. Halderchak Chetana Welfare Society (HCWS)



HCWS, registered in 1993, has been working in North and South 24 Parganas on various issues like education, disaster preparedness, campaign on right to food, community health, livelihood programmes, micro-finance and Self Help Groups and capacity building of local community based organizations.

HOPE has been working with HCWS since 2006 to implement a community based anti-trafficking programme, particularly focussing on women and children in the area. The programme, to prevent further trafficking, covers 56 impoverished villages and is implemented through generating awareness in local communities and local government departments about the root causes, consequences and solutions to trafficking. School campaigns target adolescent

girls between 12-16 years of age. Rescue operations to free nine girls who had been trafficked were also carried out this year in active collaboration with local police.

#### **Technical Collaborators**

#### Addressing The Unaddressed (ATU)

Addressing The Unaddressed is a non-profit social enterprise founded by Alex Pigot and Tina Roche. The purpose is to provide a unique (postal) address to people who live in dwellings of unplanned settlements such as slums, shanties, semi permanent campsites etc. The Hope Foundation is partnering with ATU and addressed nearly 7274 dwellings in 9 urban slum areas in Kolkata. THF gathered socio economic data of each houses in sync with GoCode to track newborn, women for immunisation, children for enrolment in schools and facilitating the process of getting basic entitlements like – bank account, voter card, Adhar card etc.



#### Froebel HOPE Education Partnership

In its 9th year, the Froebel HOPE Teacher Education Partnership has brought up to 200 newly qualified teachers from Ireland to Kolkata for five-week periods to co-teach with their Bengali teaching colleagues across HOPE Education centres and state schools. An incremental increase in the uptake of HOPE teachers to state school positions has been reported annually since 2015, recognising the success implementation of a Froebelian play-based approach and the experience and skill of HOPE teachers in supporting children's individual learning difficulties and needs. The support of three Education Coordinators of the Froebel HOPE Partnership has been instrumental to all progress made.









#### Community Healthcare Project

#### **Strategic Objectives**

- Strengthen post-natal care accessibility by lactating mothers.
- Increase children's and adolescent's access to improved health care services, with the assistance of ICDS services and other government health units.
- Reduction in RTI/STI prevalence in communities.
- Homeless-mentally ill (HMI) individuals will improve their mental health status, and will be resettled, rehabilitated or restored, where appropriate.

The Hope Foundation's Primary Healthcare Programme was originally conceived after observing the utterly unacceptable health status of street and slum dwellers. The harsh environmental and economic conditions in the slums result in malnutrition among children and elevated infant & maternal mortality rates. Poor access to the most basic of amenities - healthcare, nutrition, water and sanitation and limited knowledge of their entitlements to government services - heightens their vulnerability. The most commonly reported reasons for not using government facilities were the poor quality of care, excessive waiting times, misbehaviour of health service providers and the lack of knowledge regarding services. The percentage of households covered under any health scheme or social entitlement was particularly low.

HOPE has been implementing its community-based Jana Swasthya Suraksha Primary Healthcare in 35 slums since 2007. The programme essentially aims to make slum dwellers aware of their basic rights with regard to health and social development and to support and facilitate them, through awareness generation, action, access, and advocacy. The programme is divided into 3 phases to make it more impact oriented: The Stage of Initiation (2007-11); The Stage of Consolidation (2011-15); and the current final phase: The Stage of Phasing Out (2015-17).

The programme, now in its final year, has created

sustainable change in the community.

56% of residents benefit from health facilities, compared to 14% at the start of the intervention. 99% of mothers have accessed complete Ante Natal Care (ANC) services compared to 17% at the start of the programme, pointing to a significant increase in accessing Jana Suraksha Yojana (JSY) - the government sponsored scheme for ensuring safety and health for pregnant mothers. 81% children are now immunised compared to 16% initially.

Community people are much more aware about diseases, preventive measures and management. Their overall knowledge on ANC, PNC (Post Natal Care), immunization, storage of drinking water and sanitation has improved.



The programme has remained successful in creating positive impact especially in the areas of maternal and child health and increased access to public health facilities and entitlements. Positive changes has also been reported as most of the children, adolescent girls and malnourished pregnant mothers now access ICDS (Government welfare programme providing food to children and pregnant mothers, pre-school education, immunization and health care support to adolescent girls to prevent anaemia) services. Present linkages that have been established between Community Health Volunteers and Health Service Providers that will contribute towards sustainability of this project.

Community Health Groups are effectively functional; members are aware of their tasks and responsibilities and work on health issues including ensuring ANC, PNC and child immunisation, accompanying pregnant women to the hospital to ensure the same, sharing the information on various schemes, facilities available from government for them and information on accessing those facilities. They have started regular meetings on their own and handle health issues affecting their own communities and are successfully taking the ownership of the programme and managing it, which will sustain after the end of this intervention.



#### **HEALTHCARE SERVICES FOR 33 SLUM COMMUNITIES ACROSS KOLKATA AND HOWRAH**

The three critical issues addressed this year were (1) strengthening post-natal care accessibility by lactating mothers, (2) increase children's and adolescent's access to improved health care services, with the assistance of ICDS services and other government health units and (3) Reduction in RTI/STI prevalence in communities.

home visits were conducted by Community 819 Health Volunteers to ensure mothers complete PNC schedule for themselves and their babies.

new mothers accessed PNC services from government hospitals.

36 out of 46 PNC services were disseminated by Anganwadi Workers.

63 out of 163 doctors promoted the importance of PNC.

**530** meetings were held by Community Health Volunteers;

of them with Anganwadi Workers who disseminated and strengthened PNC accessibility for mothers and their new babies, and 203 with government hospitals, doctors and nurses.

> PNC counselling services were provided to new mothers and their families.

mothers and children attended 113 awareness camps organised by 2,803 Community Health Volunteers on the importance of ICDS (Integrated Children Development Scheme) Centres. As a result;

> 33 ICDS centres are functioning as per the government norms.

children and 1960 adolescents enrolled under ICDS Centres, increasing their access to improved health care services. 2,608 2106 regularly attend ICDS services, as estimated 52% of whom, aged between 3-6 years, are receiving pre-primary education and will subsequently go to government schools.

adolescents have been tested for RTI/STI. Reduction in RTI/STI prevalence in **1,373** communities has been brought about by extensive counselling and increased referrals to government hospitals.

1,228

people tested positive for RTI/STI and **976** completed their treatment successfully.

238

networking sessions were conducted with local doctors and clinics to raise awareness on RTI/STI management.

**514** 

awareness sessions on identification of RTI/STI were attended by 4446 adolescents; 42% were boys.

107

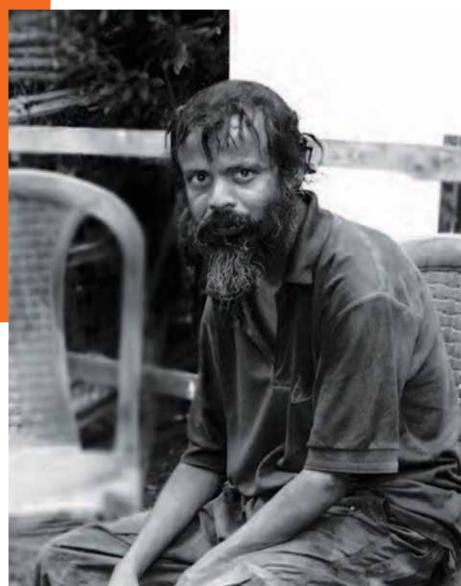
Community awareness camps on RTI/STI were attended by 2838 persons.

#### **NAYA DAUR:**

## Community Based Project for the Homeless Mentally III

Mental Health remains neglected due to stigma and discrimination associated with this silent health issue. The daily struggles of those experiencing mental health issues worsen, as Kolkata severely lacks mental health rehabilitation facilities. This has resulted in homelessness without access to any form of support. Many homeless mentally ill persons face extreme abuse, violently beaten to death and are abandoned or missing, as families lack awareness and knowledge, and are not financially secure to care for their needs. HOPE partnered with Iswar Sankalpa in 2007, to provide professional guidance and services for Homeless Mentally III Persons from economically poor and socially marginalised sections of society in Kolkata.

The objective of the programme is that Homeless-Mentally III (HMI) individuals will improve their mental health status, and will be resettled, rehabilitated or restored, where appropriate.







- new patients were identified under Naya
  Daur outreach programme of Iswar
  Sankalpa.
- community members act as caregivers to HMI living in the community.
- patients were provided with counselling support and medical aid.
- 52 clients, after successful treatment, have found jobs.
- mentally ill persons were restored back to their families.
- HMI were provided with treatment from government hospitals.
- Mental Health camps and Awareness camp, attended by
- 7 15 people, were organised to address stigmatisation of HMIs, identify HMIs and their community caregivers and sensitise key stakeholders on mental health issues.

#### **HOPE HOSPITAL:**

#### Secondary Healthcare for Under-served Clients From the Streets and Slums

Throughout Kolkata, those residing on the streets and in the slums are deprived of their human right to access healthcare due to lack of health services and overcrowding in Government-run hospitals, who face challenges providing adequate healthcare to the highly populated city, leaving those from slum and street communities highly vulnerable and at high-risk to ill-health. HOPE Hospital was established in 2008 to specifically cater to the healthcare needs of street and slum dwelling children and adults.





11,180

patients were provided with treatment. Out of **1264** inpatients, **669** received treatment at a subsidised rate.

187

patients were referred from HOPE Projects or by HOPE Partner NGOs.

348

HIVE India

people were rescued by other NGOs and admitted to Hope Hospital.

people wer admitted to

people were rescued by volunteers and admitted to Hope Hospital.

585

surgeries were performed.

56

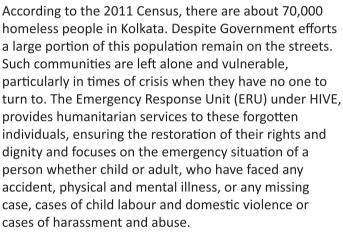
children were immunised.

82%

running costs were generated from the



# Emergency Response Unit Available 24/365 for any Person at Risk on Streets (APAROS)



Immediate response & support to following emergencies:

- Major fire in residential area of Charu Market, South Kolkata
- Major fire at SSKM Hospital, Central Kolkata
- Fire at South City Mall, South Kolkata
- Fire in a slum in Nonadanga, East Kolkata

with CRITICAL CA

people were rescued from crisis situations.

required immediate medical attention.

150 were admitted to government hospitals.

were admitted to private nursing homes.

clients were reunited with their families and resumed their normal lives.

people rescued by HIVE/ERU and admitted to Hope Hospital.

#### **CASE STUDY I**

#### **HIVE India**

In November 2016, The ERU was contacted by Bhawanipur Police Station about a young boy in pain and with a high fever who went to SSKM Hospital for help but could not be admitted as there was no space for him. 16 year old Shyam (name changed) had a dislodged steel plate in his right hand which was causing him agonising pain. The ERU team immediately took Shyam to Hope Hospital.

The doctors treated Shyam for Malaria and the steel plate was aligned so that his hand no longer hurt.

Meanwhile, HIVE tried to learn more about the boy and his family and eventually found that his parents, brothers and sisters lived in a village 30 miles from Kolkata.

However Shyam had been raised by his grandfather who lived further away from the village. The HIVE team went to meet Shyam's parents who told them that Shyam was a psychiatric patient whose treatment had been haphazard because they could not pay for all his medication; he also refused to take his medicine. He would often wander off for 2 or 3 days and had a bad habit of stealing from the villagers. Once a villager beat him up for stealing his bicycle and Shyam ran away to Kolkata.

The HIVE team counselled Shyam about returning to his family but Shyam refused to go back, as the villagers bullied him and called him names. His parents came to meet him when he was in Hope Hospital and were pleased and grateful to see him taken care of so well. They gave their permission for Shyam to be placed in Punarjiban Home under Hope Kolkata Foundation, where he remains to lead a happy life.



#### **CASE STUDY 2**

#### **Hope Hospital**

Salil (name changed), a little boy aged 6 years from Subhashgram (about 20 miles from Kolkata), was admitted in Hope Hospital in March 2016 by his mother. He was diagnosed with malnutrition; his mother had not realised that Salil was being tortured by her husband while she was out working all day. Salil's stepfather was addicted to alcohol and marijuana and stole money from Salil's mother to buy drugs; he would often beat up Salil and his mother. Eventually he threw them out of the house. Salil was then taken to live with his grandmother who lived in a very confined space with five other people. She could not look after Salil properly, leaving him alone all day where he was physically and mentally abused by the neighbours.



When his mother brought Salil to Hope Hospital, he was in an appalling state. However, with loving attention and proper medical treatment, Salil became well again within one month. Since his mother felt he would be happier in a protection home, Salil's case was put to the Children's Welfare Committee, who gave the order for his rehabilitation at Crisis Intervention Centre (Male), after which he went to Hope's Ashirbad Boys home; he has been going to school cheerfully all year.

#### **CASE STUDY 3**

#### Naya Daur

Kesav (name changed), about 35 years old, was found in poor health and an unhygienic condition at Mominpur, South-West Kolkata, in August 2012. He was covered in engine oil, wearing a garland of flowers and with bus tickets stuck to his forehead for decoration. Mumbling to himself, he would not make eye contact when the team spoke to him, only answering questions through gestures. He did not want to communicate and cooperate, and was diagnosed with Schizophrenia. Iswar Sankalpa provided him with fresh clothes and food,

16

took care of his needs for his health and hygiene, provided counselling on how to keep himself clean and fit and motivated him to become practical in the basic functions of daily life. Throughout his treatment for Schizophrenia, he was under the supervision of doctors and provided with the medicines he needed. With time, he showed marked improvement and began thinking about his life. "I am searching for better opportunity to secure my future"- this was Kesav's reply to the social worker during intervention.



In May, 2013, Kesav started working as a security guard, followed by a job as maintenance staff in the canteen of a nursing home. The community where he lived were so impressed by his development that they gave Kesav a mobile phone for Eid. Meanwhile, Iswar Sankalpa found his sister who was the only family he had; she told the team that Kesav had mental health issues for many years but received no proper treatment for it.

His doctors have declared that Kesav is now mentally stable. He has found a new job as a Security Guard, earning INR 3000 (€40) a month. In June 2016, he opened a savings bank account which made him really happy. Kesav continues to look for even better opportunities in life.

#### **CASE STUDY 4**

### Reduction in incidents of RTI/STI at Sultanpur, Howrah

In Sultanpur, discussion on RTI/STI amongst community members was unthinkable, as this is a very conservative Muslim slum. Women were not open to talking with social workers or even their doctors, resulting in an increase of these diseases. The persistent efforts of two female Community Health Volunteers (CHVs) Asgari Khatoon and Anwari Begum, from Sultanpur, broke the shackles of social stigma and spread awareness about these diseases. It was extremely difficult to motivate

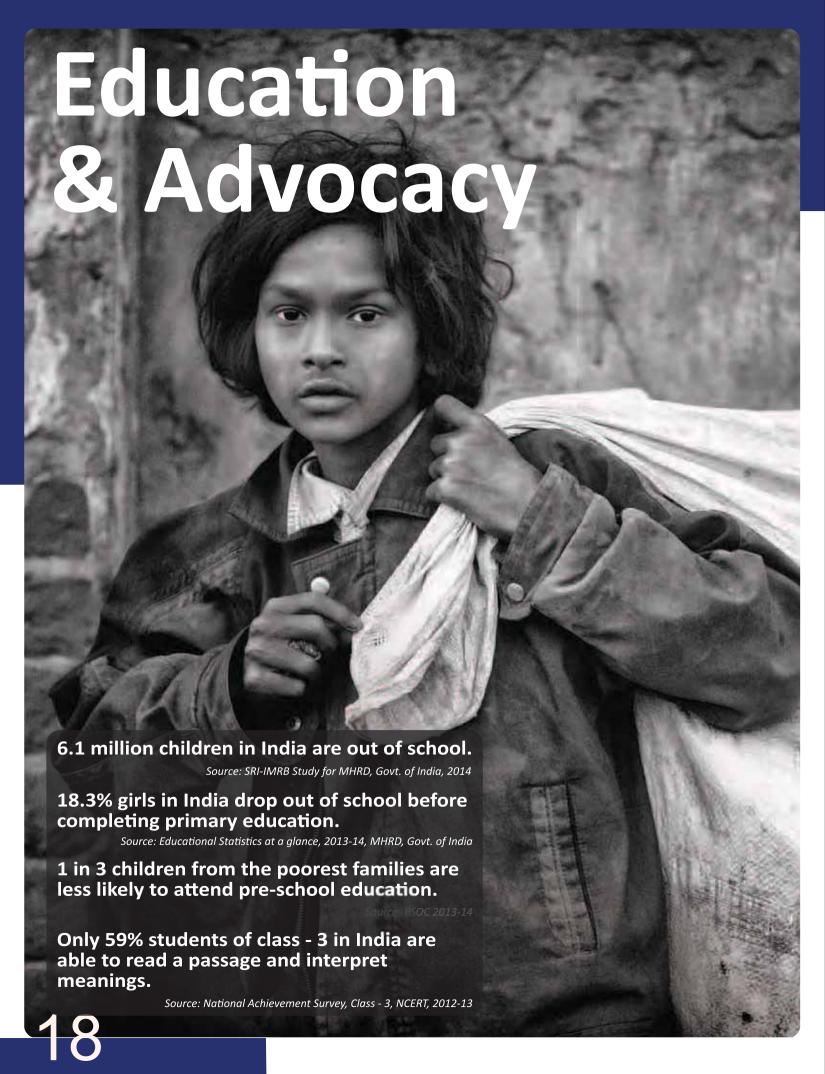
people to talk; the stigma associated with these diseases was so strongly imbibed in their psyche. Only through visiting every home in the community could these two young women create awareness and motivate their community to speak about their problems so that proper treatment could be done. The home visits helped to build trust with the volunteers. After this, an extensive survey was conducted in the area, which identified 70 women with symptoms of RTI.

The CHVs interacted with the 70 women personally, explaining the effects of untreated RTI and STI infections, HIV and AIDS. 55 of them understood the importance and visited the Anwesha Clinic with the CHVs. Amongst them, 25 have already been cured and the rest are still being treated.

Through the efforts of the CHVs, more people of Sultanpur slums are now conscious about their health and this awareness is gradually gaining momentum. People have let go of the stigma and now discuss the effects and prevention of these diseases. More people are also showing interest in taking up the role of a CHV and the programme is gradually becoming self-sustainable with a promising future on the horizon.



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#### Holistic Education Programme

HOPE's Holistic Education Programme for Underprivileged Children in the slums of South and North Kolkata, Bhagar and Howrah ensures the basic educational rights of poor children between the ages of 6-18 years, living in derelict and sprawling slums since 2008. This programme is run by HOPE's implementing organizations in Kolkata and Howrah, Hope Kolkata Foundation and PBKOJP who work with government schools to empower them and their local communities to invest in their children's education.

The Holistic Education Programme has improved the educational status of slum dwelling communities in Kolkata and Howrah, West Bengal, India. School dropout rate has decreased from 75% in 2005 to 5% in 2016, with only 5% of children who are out of school in HOPE operational areas.

HOPE's study revealed that 95% of the children in the age group of 6-14 years are now attending school, 78% of the children in the age group of 3-5 years are attending ICDS Centre and 75% of the children in the age group of 15-17 years are continuing higher level education.

Such positive impacts stemming from Phase-I of this programme has directed HOPE to now look to address the quality of the teaching and learning environment within formal schools throughout Kolkata and Howrah in Phase-II.

The Hope Foundation will continue working with government and government aided schools for sustainable change under the following objectives.

#### **Strategic Objectives**

- Strengthening implementation of Right to Education mandate in schools.
- Improving learning levels of children in government schools in order to improvement their class appropriate learning.
- Reduction in corporal punishment by building the capacity of children and parents.
- Increase special needs children's access to formal education.
- Increase children's (never been to school/dropped out) access to formal school education.

#### STRENGTHENING IMPLEMENTATION OF RIGHT TO EDUCATION ACT IN FORMAL SCHOOLS

- target government schools and 161 teachers in operational areas implemented CCE (Continuous and Comprehensive Evaluation)
  - complaints were lodged against use of corporal punishment in schools.
- teachers used positive reinforcement methodologies in classes, reducing incidents of corporal punishment.
  - parent teacher meetings were conducted in formal government schools with 2751 parents.
  - SMC's were formed and are functioning according to RTE.
    - schools improved the environment of their school making it inclusive for all students.
- awareness camps were held to raise awareness about use of corporal punishment, Child Rights and Juvenile Justice Act. 8,089 people attended these camps.
- teachers incorporated interesting teaching learning materials to enhance the quality of teaching and learning.
  - tteachers used special teaching aids to teach children with special needs and government schools in 17 operational areas have started special training in school for children with learning difficulties.
  - children with special needs were enrolled in government schools.
  - children with special needs received disability certificates which they can use to avail of benefits and entitlements.

- networking and advocacy meetings were held with Government Departments to provide teaching aids, disability cards and other support for children with special needs.
- new libraries were set up in government schools which were accessed by 2,845 students every week.
- children age 6-14 years of age from slum communities who dropped out of school were enrolled in government schools.
- students with learning difficulties improved their learning level through HOPE's special training.
- children are receiving educational sponsorship through HOPE's Holistic Education Project.



20

#### LIST OF GOVERNMENT SCHOOLS

Name of the School	Area
Surendra Chakraborty Institution	Panditya
Chetla Boys High School	Chetla
Sukanta Siksha Niketan	Mudiali
Tirthapati Institution	Panditya
Nabdwip Roy Smrity Prathamik Vidyalaya	Chitpur
Sreema Probashikalay	Nimtala
Nehalia Day Junior High School	Belgachia
Shakti Sangha Govt Sposored Free Primary School	Basanti Colony
Bhutnath Secondary School	Tangra
Bhutnath Secondary Girls School (Primary)	Tangra
Labbaik Madarsa Shiksha Kendra	Narkeldanga
Azad Primary School	Belgachia
The Presidency Muslim High School	Marcus Square
Shyam Bazar AV School ( Primary and Secondary)	Nimtala
Oriental Seminary for Girls	Nimtala
Podrah Mohakali Secondary School	Panchpara
Shalimar Hindi High School	Shalimar
Sree Shikha Sadan	Shalimar
Liluah Shishu Vidyapith & Liluah Shishu Vidyapith (Primary)	Bhagar
Kalighat High School (G.S.F.P.)	Kalighat
Kalighat High School	Kalighat
CPC Remount Road Institution (PS)	Khidderpore
CPC Remount Road Institution (SE)	Khidderpore
South Calcutta Girls Primary School	14 Anna

#### **Testimonials from Head Teachers**

#### Nawadip Roy Smriti Prathamik Vidyalaya

Sudipta Majumdar (Head Teacher) and Devayan Sinha (Assistant-Teacher) said enrollment is increasing after HOPE's kind support which motivated their students to study more.

Facilities which were provided by HOPE such as benches,

new well functioned washroom with facilities for CWSN (Children with Special Needs) are greatly appreciated.

The school teachers are applying teaching methodologies used by Froebel teachers who visit and teach the students, which has resulted in positive changes.

#### **Presidency Muslim High School**

Mansoor Ali firstly thanked HOPE for their utmost support and coordination. Previously there were many irregular attending students but after HOPE teachers joined the school, the students became regular through home visits where the HOPE teachers used to motivate the parents and the students go to school.

Teachers are practicing positive reinforcement rather than corporal punishment.

HOPE also provided library books, aqua guard, benches for school. It was noticed that students are gaining more interest in their studies.

#### **OUTREACH SPONSORSHIP**

Through HOPE's Sponsorship Programme, 155 children who live with their families are given supplementary assistance to enable them to complete their education and access their Right to Education from their own homes. Children are often deprived of this Right due to poverty and are forced to engage in Child Labour to help support their family.

#### **CRECHE**

Early intervention in the lives of children through education allows them to learn in a playful learning environment offering inspiring activities and enables children to develop holistically together with their peers. HOPE runs 4 crèches, 3 in Kolkata and 1 in Howrah which were set up to provide pre-primary education to children

vulnerable children from 2-6 years of age were provided with pre primary education.

children attending HOPE's crèche received sponsorship support.



children received educational support and developed their communication, socialisation and self help skills through SICW.

children improved their motor skills due to regular physiotherapy and are using prosthetics aids to help them overcome their limitations.

children with special needs attend school regularly.

in a safe environment, while their parents work throughout the day. Parents from these communities have no access to child care facilities and are left with no option but to leave their young child in someone else's care or leave their child at home alone which puts them at great danger of abuse.

children from HOPE's crèches were enrolled in formal education.

# CHILDREN WITH SPECIAL NEEDS

Due to lack of awareness, poverty and stigma, children with special needs face discrimination and are often abandoned by their parents as a result, denied of basic rights and face abuse and exploitation.

The **UMEED** Education Project supports children with special needs in a child friendly learning environment, helping them to reach their full potential in a holistic and joyful manner and to empower them.



#### **DEVELOPMENT EDUCATION**

The School Immersion Programme has been running since 2003, with students from Ireland visiting our projects every year. The programme helps to build considerate, strong social citizens for the future. During

secondary schools from Ireland visited HOPE projects.

the visit, the students embark on a cultural exchange journey through sharing experiences and embracing Indian culture with the help of their new friends in Kolkata.

344

students, **63** supervisors and **6** HOPE group leaders participated in the School Immersion Programme.

#### **CASE STUDY I**

#### Crèche

Rahul (name changed) is a 4 year old boy who was enrolled in Panditiya crèche in April 2015. Initially he had difficulty in expressing himself clearly and pronouncing his own name. The crèche teachers taught him with care through playful and child friendly methodologies and individual care was given to him to ensure he reached his full potential and development. It wasn't long until Rahul started mixing and playing with the children in the crèche and he made friends. After early intervention undertaken by the crèche teachers and caregivers, now Rahul can recite 1-10, A-Z English alphabet, Bengali alphabet and he can also write from 1-10 and A-Z. He is a well behaved boy and passed the entrance examination for La Matinere School which he has been attending since January 2017. His parents are very proud of his achievement and continue to support and help him with his education when he finishes school every day. We wish him all the best for his future.



#### CASE STUDY 2

#### **SICW**

**Priya** (name changed), a 13 year old girl was abandoned by her parents when she was only 2 days old and severely underweight in 2004. Due to stigma and poverty, her parents were not able to cope and provide enough support for their daughter with special needs. Sadly they felt they had no option but to abandon their new born baby.

Luckily, **Priya** has been in the care of SICW since she was 2 days old where she received medical, nutrition and loving support to improve her health. **Priya** was

diagnosed with Sensory Neural Deafness and delayed milestone.

However after receiving care and continued physiotherapy, gradually she is sitting on a special chair without support. **Priya** is also able to walk a few steps using her gaiters as support. She is a very charming and happy girl who enjoys playing games with the other children and listening to rhymes and songs. **Priya** attends Janseva Community Centre every morning and attends the evening class at UMEED where she learns rhymes with the other children and celebrates lots of festivals.



#### **CASE STUDY 3**

#### **Holistic Education North**

**Sujit** (name changed) is studying in Class III and was identified as a student with learning difficulties after the HOPE teacher conducted an ASER test in his class to check the learning level of the students.



The HOPE teacher provided educational support through special classes and used activity based methodologies such as ice-cream sticks, blocks, pencils, etc to help **Sujit** to improve his learning level. HOPE teachers are following Froebel methodology in their classes which were specially trained by the Froebel lecturers from Ireland.

Now, he has achieved basic competency level by scoring 85% in his final exam.

#### **CASE STUDY 4**

#### **Chetla Enrolment Camp**

Like every year, Hope Kolkata Foundation conducted an enrolment camp in Chetla Lockgate. After many meetings with the principals and teachers of Chetla Boys High School and Aurobindo on the importance of enrolling children who never attended school and those who dropped out, it was decided to organise an enrolment camp. The school teachers made a list of students to be enrolled in school along with the parents in the community who were very honoured to bepart of such an important task. The schools were very happy with the success of the camp and felt it should be held every year. Now the teachers are motivated to enrol those children in school and conduct home visits to inform the parents of the importance of education and encourage them to enrol their children in school.



During the visits, the teachers discovered that parents have become interested to enrol their children in school and are very happy with the initiative taken by HOPE and the teachers and fully supported them to make the camp successful. Through this camp, mass awareness on the importance of education was created and parents have said that the camps greatly help them enrolling their children as the majority of them are illiterate and are unable to fill out the admission form.

#### **CASE STUDY 5**

**Sohail** (name changed) is a kind hearted boy who is in class III. Sohail and his family faced many challenges due to the unforgiving death of his father, leaving a family of 12 behind. Due to economic constraints, Sohail was compelled to work as a rag picker on one of Howrah's largest dumps to help his mother support his family.

Earning very little money sifting through rubbish in the most horrendous and hazardous conditions, surrounded by pigs and the constant flow of lorries dumping rubbish, **Sohail** held onto his wish to go back to school and continue his studies. Through HOPE's intervention and relentless effort from the Sponsorship team, Sohail's mother was finally convinced and motivated to send him to school.

Now **Sohail** regularly goes to school and enjoys attending the coaching classes with his friends. He even won a prize for his attendance in school and his leadership qualities earned him monitor of the class. His favourite subject is Hindi and he loves to play football and cricket with his friends.









# CHILD RIGHTS & PROTECTION No One Can Keep

# No One Can Keep a SECRET Better Than a CHILD

2.6 Million Girls (4.5% of girls) aged 15-19 suffered some form of sexual violence

12,363 Cases of Child rape reported in India in 2013

#### **CONSEQUENCES**

- Pregnancy, sexually transmitted disease and infexction
- Depression, anxiety, fear, confusion, self-harming behaviour
- Difficulties in learning and concentrating
- Difficulties in relating to others



The Protection Programme of The Hope Foundation provides vulnerable children with a home away from home; a loving, caring and safe environment in which children can learn and grow into independent, successful and happy young adults. It has always been HOPE's priority to restore children to their homes, where possible and appropriate, and we strive to develop families through strengthened interventions to improve the social and economic situation of a child's home, before restoration. Where home environments do not exist or still pose a threat to children, the children remain in HOPE protection homes, afforded the opportunity to receive an education, healthcare, nutrition, protection and love and care to rebuild their once shattered childhoods.

#### **Strategic Objectives:**

- Strengthen child protection at family and community level and create and promote preventive or rehabilitative measures to protect children from situations of vulnerability, risk, violence and abuse.
- Enhanced protection and development of children living on the street by increasing their access to formal education, reducing incidents of domestic violence and abuse, reducing addiction and vulnerability at night.
- Increased access to safe shelter and development of children who are in need of care and protection.



# Holistic Growth and Development of Marginalised Children in Need Of Institutional Care

**501** <sup>a</sup>

children were provided with a home environment in 12 protection homes.

333

children from NGO based homes and **162** children in **3** government homes under JPISC were supported during their formal education.

**50** 

children are enrolled in non-formal education.

37

are enrolled in vocational training.

930

children received sponsorship support across HOPE's projects.

Children's Committee Meetings are held monthly in each protection home, to discuss the running of the Home and delegate roles and responsibilities amongst each other.

All children in NGO protection homes received regular health checkups and treatment.

#### HIV/AIDS AFFECTED AND INFECTED CHILDREN

27

27 girls were cared for in a loving family environment, with nutritious meals, healthcare, counselling support, recreational activities, access to formal school education, life skill training and employment skill training.

6

home-based girls received education support.

#### REHABILITATION OF CHILDREN ADDICTED TO SOLVENTS

11

boys from railway stations took part in detoxification programmes and were welcomed into Punarjiban Rehabilitation Home.

29

boys were supported in Punarjiban, including 4 in the Half-Way Home.

0

of these boys are going to school.

Ω

are receiving non-formal education.

8

are engaged in vocational training.

Bhoruka Public Welfare Trust focuses on working with blood safety, HIV, AIDS and STI. Snehneer Home provides protection and holistic care to vulnerable girls infected & affected by HIV/AIDS.

#### Strengthening Quality Institutional Care and Alternative Care in Child Care Institutions

Jayaprakash Institute of Social Change (JPISC), with support from The Hope Foundation (HOPE) has implemented education projects in three Government run Homes - Kishalaya, Uttarpara and Sukanya The primarily purpose of the project is to provide mentoring and coaching support to children in Child Care Institutions (CCIs) to improve their academic performance.

JPISC has seen that children in CCIs face cultural discrimination and social exclusion making them highly vulnerable, often acting as a barrier to accessing education. JPISC's intervention strategy is to provide counselling and guidance support to the children to empower and encourage them to participate in education and to educate the CCIs on their roles and responsibilities to achieve a better quality of life for the children.

394 children were given educational support (141 in Kishalaya, 162 in Sukanya and 91 in Uttarpara Home). 110 children achieved at least 40% in school examinations through coaching and remedial support. School phobia among 156 children was reduced and they maintain 60% attendance in school. The major achievements of the project have seen children who have never attended school and stem from illiterate families, mainstreamed into formal education. 162 children were mainstreamed in formal schools in 3 CCIs. 39 children from Kishalaya & 24 Uttarpara Home attend schools outside the home premises.

While the project focuses primarily on mainstreaming children to formal education and improving their academic performance, the programme also provides general life skill education to each of the children. Children become more empowered and able to manage their problems, develop a sense of personal and environmental hygiene aided by hygiene kits provided by JPISC and increase their self-confidence though

participation in play and recreational activities like singing and dancing.

Preparation of Individual Care Plan is another important aspect of this project. The care plan for the children in the Institution will help in framing realistic plan of action for their rehabilitation because all the children deserve the opportunity to acquire the skills needed to become productive, happy and healthy adults. As a result of constant and effective advocacy, on the part of the project team, some of such children have also been restored to their families with sponsorship support. 146 children were deinstitutionalized and reunified with their families through sponsorship support under Integrated Child Protection Scheme, last year.

# Protecting Rights of Street Children Through Non Institutional Support CHILD WATCH

Child Watch is an urban based project which aims to ensure child protection by reducing the child's exposure to violence and abuse through community and family strengthening and awareness. Children living on the streets and platforms of Kolkata's train stations are at risk of engaging in child labour and becoming addicted to substances. The Child Watch programme ensures; access



to education, prevents child labour and child abuse, and empowers women and children.

#### **ENSURING ACCESS TO EDUCATION**

Parents from financially poor backgrounds often rely on their children to earn money to help support the family, instead of sending their children to school. Several government schools fail to encourage street-living children to enrol in school. However, HOPE's Child Watch team conduct regular advocacy meetings and awareness camps with parents and government schools, encouraging school admission and enrolment of children in school and highlighting the importance of education.

children were enrolled in school due to motivational meetings with parents.

government schools encouraged the admission of street-living children.

Stakeholder Advocacy meetings were conducted focusing on school enrolment.

#### PREVENTING CHILD LABOUR AND CHILD ABUSE

Children living on the streets of Kolkata fall victim to high levels of abuse due to their unprotected environment and exploitation as they are forced into child labour, in order to survive. It is also prevalent that street dwelling children become addicted to substances which are very easily available to them. Through identification of employers and vendors selling addictive substances, the Child Watch team organised awareness camps to combat against child labour and child abuse.

employers did not engage in child labour and 12 children were freed from child labour.

vendors were identified who sell addictive substances to children.

children were referred to detoxification centre.

Child Vigilance Groups were formed to ensure child safety & security, and empower street children to stand against violence.



#### **EMPOWERING WOMEN AND CHILDREN**

Women and children living on the streets fall victim to domestic violence which is tolerated due to economic dependency on their male partner. Domestic violence often causes mothers to run away from their homes with their children, facing abandonment and unprotected. The Child Watch team empowers women and children by forming Women Support Groups and community awareness meetings.

Women Support Groups were formed to combat domestic violence.

#### NABA ASHA: EDUCATION OF STREET CHILDREN

Our Naba Asha Centres for Street Children provide education and health checks for children living on the streets, victims of abuse, neglect and deprivation, child beggars or engaged in child labour.

- children were enrolled in school due to motivational meetings with parents.
  - Education Centres for Street Children where
- 227 children were supported during their education.
- children were supported leading to school enrolment, retention in school and living in hostel care.
  - education awareness campaigns were conducted with **535** participants.
    - children took their Board Exams for Secondary Education.
    - 8 children were placed in hostel care.
  - street and slum received educational support through HOPE's Sponsorship Programme.

- domestic violence cases were reported and intervened by Women Support Groups.
- children were rescued and 22 of these children were provided with protective shelter.
- community awareness meetings on child labour laws, child addiction, domestic violence and the importance of education.



#### **BIRTH REGISTRATION OF CHILDREN**

Birth registration is a permanent and official record of a child's existence. Children who are not registered at birth are in danger of being denied the right to an official identity, a recognized name and a nationality. A child who in legal terms does not legally exist – faces more discrimination and lack of access to their basic rights.

Bhagar is an unregistered slum where the occupation of most of the people is rag picking and as a result they are unable to take care of their children. The children are either taking care of their siblings or they are taken to the dumping zone. As a consequence, the children remain deprived of basic education, indicating the UNCRC; a child must have the right to education. Most of the children do not have birth certificates, which is a very essential requirement for admission to any school.

This project aims to facilitate families to get birth certificate for their children, create awareness and if needed provide legal assistance.

children received their birth certificates.

Quote from a parent: "Mithi was born in a Hospital but we were not aware about the importance of birth certificate. With HOPE's help, we became aware of how important a birth certificate is. HKF staff helped us get the birth certificate for our daughter. We are thankful to HKF for helping us."

#### **CASE STUDY I**

#### **Child Watch**

8 year old **Bishu** (name changed) didn't have a childhood like most children. With 7 siblings, he was forced to beg on the busy streets and roads of Kolkata to earn as much money as he could every day to help his mother support their family. Denied of an education, he worked long hours every day, in the unbearable summer heat and torrential monsoon rain. In order to escape the torment of his everyday life, he became addicted to inhaling solvents.

Luckily, HOPE's Child Watch team found young **Bishu** and spoke to his mother about the dangers of child labour and inhaling solvents. She agreed to send her son to a detoxification centre and he is now in of HOPE's protection homes where he received non formal education at first and has now been enrolled in school. He loves going to school every day and has made many new friends. **Bishu** is a happy, energetic boy and loves to football with the other boys.



#### **CASE STUDY 2**

#### **Punorjiban Rehabilitation Home**

Shyam (name changed) is a lively 15 year old boy interested in sports, dance and active games. His soft nature is expressed through his paintings mainly themed around nature. He recalls that his father was a rickshaw puller but also a chronic alcoholic and his mother was a rag picker. He faced extreme hardship, violence and abuse in the hands of his father and ran away in helplessness. Shyam never felt loved or that he belonged in a family which he longed for. He came to Kolkata with a stranger and was found by a rescuer with cuts & bruises all over his body, ill, malnourished, scared, along

with a history of addition to solvents.

**Shyam** was welcomed into Punorjiban Home in August 2015 where he received every possible support to revive his lost childhood through holistic growth and development.

Today **Shyam** has grown up to become a vivacious young man; he has cheerfully developed his creativity in painting and the arts. Some of his paintings have even been sold and he is actively involved in rowing, football and other activities like dancing. This year he is promoted to Class 6 with 49% which is a significant achievement for a boy who had been out of school for a long time.

In spite of facing so much hardship during his childhood, Shyam looks at life with positivity, love and affection. He aspires to eventually be involved in some meaningful work to help others as well as develop his livelihood options.



#### **CASE STUDY 3**

#### Snehneer Home for HIV infected and affected girls

11 year old **Rumpa** (name changed) is HIV positive. Her mother was the first one in the family to be detected with HIV; thereafter her father was also found to be HIV positive. Once this became known, the family were no longer accepted by the community and were isolated. They struggled but could not afford the treatment; sadly first her mother and then her father passed away, leaving **Rumpa** and her siblings all alone. The three children were sent to live with their grandmother, who found it difficult to take care of them. The cost of HIV treatment for **Rumpa** became too much to bear, so she was brought before the Child Welfare Committee and came to Snehneer Home in June 2015.

Over time, **Rumpa** proved to be a bright child with a talent for recitation and music. Attentive to her studies

and loving her lessons, this year she came 1st in her class; she particularly loves Mathematics and her teachers say that she can grasp concepts very quickly. She is also very good in drawing and dancing.

She is coping well with being HIV positive, and shows remarkable progress in her studies as well as leadership skills. Little **Rumpa** will continue to be an inspiration to other children at Snehneer and will follow her future aspirations.



#### **CASE STUDY 4**

#### Ashar Alo Girls' Home

Sangeeta (name changed) lived with her four siblings; they lost their parents when she was very young. One of her distant relatives placed her in Hope Kolkata Foundation for her care and protection in 2009 and initially she lived in Kasba Protection Home. When she was 13 years old, she was moved to Ashar Alo as family rehabilitation was not possible in her case.

In 2013, **Sangeeta** was diagnosed with cancer in her right hand. After numerous consultations, doctors were unfortunately unable to save her hand which had to be amputated in July 2015 to stop further spreading of the carcinoma cells. She has now recovered and is under regular counselling and medical support. Through the loving attention of home caregivers, **Sangeeta** has gradually overcome the trauma of the deadly disease.

Sangeeta is a multitalented girl with particular interest in painting. Being born right-handed, after her operation she faced the challenge of using her left hand for everything, including learning how to write and paint all over again. Now she can use her hand comfortably, so much so that she has taken part in many drawing

competitions and also participated in sports. **Sangeeta** shows great willpower by overcoming her physical difficulties to continue with her education. She is now 14 years old and studying in Class 9 at Kashba Jagadish Vidyapith for Girls.



#### **CASE STUDY 5**

#### **Birth Registration**

Rumi (name changed) was born in her home without any medical help or doctor in June 2003. Both her parents work to support and rear their four children, Rumi's father sells flowers to worshippers and her mother assembles plastic toy cars and sells them. When Rumi was born her parents were not aware about the importance of a birth certificate. Following regular home visits and community meetings, Rumi's parents became motivated to get her birth certificate.

Through HOPE's intervention, young **Rumi** received her birth certificate which will ensure future entitlements for her. She is now studying in class VII and she has the chance to grow up as a potential contributing member of her community to fulfil her dream of becoming a teacher. **Rumi** is an exuberant young girl who loves skipping and playing with her friends.





#### Life Skills Training Programme

#### **Strategic Objectives**

Provide high-quality vocational training to underprivileged individuals, particularly women and youth, for economic growth and entry into the workforce for sustainable futures.

The Hope Foundation is committed to sustainable development. Earning a living from a skill is a long-term and sustainable solution to poverty, and HOPE aims to help individuals and their families break free from the cycle of poverty permanently through the delivery of vocational training. The training programme gives young members of communities an opportunity to earn a substantial income and build better futures for their children. In collaboration with the communities of Khidderpore and Kalighat, HOPE in partnership with PBKOJP established a Vocational Training Unit in 1999 to provide the disadvantaged women of these areas an opportunity to enhance their income generation.

Professionally designed training which is tailored to suit

the capabilities of the trainees, technical skills and one-to-one intensive learning provides the trainees with high-quality training of a marketable skill. This is complimented with a course certificate upon completion and work placement, demonstrating how this Institute operates as a stepping stone for trainees to wider work environments.

There are 4 training courses available in HKF's Life Skill Institute, all of which include Spoken English, Mathematics, Communication Skills and Self Development classes to help them become self assured and confident during job interviews.



#### **SKILLS DEVELOPMENT**

#### Food and Beverage course

trainees enrolled and 9 completed the food and beverage course.

6 trainees attained jobs.

**59%** of income generated.

#### Garment Construction Course

trainees enrolled and completed the garment construction course.

trainees attained jobs and 8 are self employed.

#### Computer Skills Course

trainees enrolled in computer skills course and 127 completed the course.

trainees attained jobs, 1trainee has set up his business and the rest are continuing their studies.

#### Beautician Course

women and adolescent girls enrolled in the beautician course and 18 completed the course. 5 women attained jobs.

#### PBKOJP Vocational Training Unit

women and adolescent girls received tailoring skills training and 8 developed handicraft skills from PBKOJP vocational training unit.











# CASE STUDY I Howrah Skill Unit

**Kalim** is 22 years old and completed his B. Arts in Calcutta University. He lives with his parents and since his father's income was not sufficient to support the family, Kalim gave private tuition to underprivileged children in his community in the evening to help support his father.

Once he heard about the new Howrah Skill Unit, he enrolled in the Computer Course in September 2016 and attended the Spoken English and Personal Development classes. Through these classes, **Kalim** developed into a confident young man. Determined and driven to lead a successful life, **Kalim** took the initiative to start his own business when he completed the course in March 2017. Now he imports jewellery from Gujarat based on orders

he receives and supplies dealers in Burra Bazaar. By using the communication and personal development skills he learnt in the Computer Course, he is able to communicate confidently with suppliers and dealers and maintains all data on his computer to run his business smoothly and effectively.

He is still giving private tuition to underprivileged children as well as continuing his business. **Kalim** dreams to extend his business and support his family.

#### CASE STUDY 2 Lifeskills Cafe

25 year old **Puspita** lives with her mother and elder sister who work as a receptionist. Her father passed away when she was 8 years old, but her mother, who is a House Mother in one of HOPE's protection homes, ensured **Puspita** finished school. However, Puspita failed class XII and became depressed not knowing what to do next and afraid she would not have any job opportunities to lead an independent life.



Due to her interest in hospitality, **Puspita's** mother brought her to the Life Skills Institute and **Puspita** began the 6 month Food and Beverage course

in January 2016. Meanwhile, Pranah Cafe was looking for a waitress to start working in their cafe in June 2016. **Puspita** went for the interview and was hired immediately due to her confidence and capabilities. She is now contributing towards her family's income and is very happy with her new job.

# **CASE STUDY 3 PBKOJP Vocational Training Unit**

When **Arti** was a young girl, she saw one of her friends helping her father who was a tailor and that's the moment when **Arti** dreamed of becoming a tailor one day. She later got married but never forgot about her aspiration. She expressed her desire to her sister and sister in law who also wished of having a job other than a homemaker. A neighbour who was attending the Vocational Training Unit of PBKOJP, told the 3 sisters about the tailoring course.

Arti, Ragini and Rinki immediately enrolled in the tailoring course where they learned useful tailoring and design skills and made many friends as it was an opportunity for them to socialise with other women outside of their home. They successfully completed the one year training course and with the confidence they developed while doing the course, they convinced their husbands and fathers to allow them set up their own tailoring business. Arti's father in-law bought a sewing machine for them and the 3 sisters have set up their own business making salwars, tops, blouses, churidars and more from their home. The PBKOJP tailoring trainer has assured them that she will lend support whenever they are in need.

They are inspirational role models for women to follow their dreams and break the barrier of a patriarchal society.





Community Video Unit

The Community Video Unit produced many videos regarding health and environmental issues in communities such as RTI/STI, Dengue, Tuberculosis, waste disposal system, Government schemes and registration of birth certificate which were relevant to the community. These videos are screened within the communities to create awareness surrounding preventative health measures and accessible health services. 219 video screenings reached out to 7439 people.





#### **CASE STUDY**

# Advocacy with Department of Solid Waste Management under Kolkata Municipal Corporation

At the beginning of the year, PBKOJP Community Video Unit carried out a field study to identify the problems of the area. Water logging & poor garbage disposable were the core problems which the CVU identified and further discussed with the people from Ramnagar community who have been suffering from these sanitation problems for a long time. The drains in the area were never cleared and garbage was never removed before this. During monsoon, the area became water logged and the water did not recede before 3-4 months. Heaped garbage was the birth place of several diseases including malaria, dengue, and water born diseases as the drinking

water was contaminated affecting the young and the old. The dwellers also suffered from skin diseases, the area was clearly unsuitable for living.

The CVU members & Community Environment Volunteers of PBKOJP went to the Assistant Director of Solid Waste Management of KMC of Borough XV several times to bring his attention to the seriousness of the matter and for a solution of the situation.

As a result of their tireless advocacy, the officer made arrangements to send a garbage disposal truck to clear the heaped garbage in the area, bleaching powder was sprinkled at the sides of the lanes and huge garbage disposal drums were placed in the area to keep it clean and bring relief to the slum dwellers.

#### **ANTI-TRAFFICKING PROGRAMME**

HCWS in partnership with HOPE implemented a project in the West Bengal Districts of South 24 Parganas and North 24 Parganas in 2006 to combat trafficking, particularly of women and children in the area; a result of abject poverty and a serious threat to local communities. Together the organizations generate awareness in local communities, schools and local government departments about the root causes, consequences and solutions to trafficking, a now rampant concern in the area. The campaigns target adolescent girls between 12-16 years of age, alongside their families and wider community.

- trafficked victims were rescued and reintegrated with their families.
- ICDS (Integrated Child Development Scheme) mothers' meetings were conducted and attended by 1,028 participants where they were informed about both the ICDS schemes and child protection issues with special focus on child trafficking and child abuse within the family and in the wider community.

- community meetings were conducted raising awareness and how trafficking is organised which was attended by 1,303 people. 18 school campaigns were conducted for 5,539 schools students including boys and girls.
- impactful audio visual campaigns were conducted for the community people and school students in different villages.
- Sansad level watch group meetings were conducted for 268 watch group members to discuss their roles and responsibilities in preventing trafficking and child marriage.
- Gram Panchayet level capacity building programs were conducted for 229 watch group members.

#### CASE STUDY I

Abha Bar and her daughter Rani went to Brindaban on a pilgrimage with a guru on the 27th of April 2016. Abha was a loyal follower of the guru and fully trusted him as they embarked on their pilgrimage. In Brindaban they stayed with a man called Gopal Munna.

However, Gopal and the guru pressurized Abha to agree to the forced marriage of Gopal and her 16 year old daughter Rani. Abha refused to agree but Gopal and other men threatened Abha and Rani was forced to marry Gopal. Abha managed to escape and immediately rang her husband to inform him about what happened and he went to Brindaban along with relatives to rescue Abha and Rani. They lodged an FIR but the police did not rescue Rani. Anxious to rescue their daughter, HCWS were informed about the need to rescue Rani. HCWS contacted an NGO called Justice Ventures International in Bihar and representative went to Delhi and rescued Rani on the 31st of May 2016 and Child Welfare Committee placed her in a protection home in Mathura, Uttar Pradesh. Rani's family, HCWS team and CWC visited Rani and a home visit was conducted as requested by the CWC. Following a home visit report, Rani moved into a protection home in Kolkata where she is receiving counselling, medical, education and nutritional support to help her overcome her trauma.

#### CASE STUDY 2 4 Young Girls Rescued from Pune Red-Light Area Kakdwip, June 9

Last week with the support of Mathurapur Police of Sundarban District 6 young girls were rescued from Agra. This time, Kakdwip Police rescued 4 girls in West Bengal. The rescued girls are residents of Kakdwip, Mandirbazar and Kanthi.

Six months ago a girl from Narayanpur of Kakdwip went to Khidderpore in Kolkata in search of work. There she met a young boy, however he trafficked her to Pune. She was forced to live and work in a red light area of Shukrawarpeth Police Chowki of Faras Khana Police Station. After two months she finally managed to call her father and informed him about her situation. Her father immediately informed the Kakdwip Police and with support from the local NGO 'Halderchak Chetana Welfare Society', Kakdwip Police went to Pune to rescue the girl. A week ago under the leadership of Sub-Inspector of Kakdwip Police, Mr. Tanumay Das, a team reached Pune. Another local NGO in Pune also helped to make the rescue operation successful. After continuous investigation the Police found the girl in the red light area of Shukrawarpeth Police Chowki.

However, 30 girls from West Bengal were found in the same place, as they were falsely promised of high paid jobs which never happened.



#### **CSR PROGRAMMES**

# Joy Global (India) Limited, (now Komatsu Limited)

The company has continued its support for Ashar Alo, a Protection Home for girls aged 13 to 18 years. 34 destitute girls were provided with a safe and caring family environment, nutritious food, healthcare, education and counselling. Out of them, 32 girls went to formal school and 1 received non-formal education; one of girls also completed an Advanced Beautician Training from VLCC, an international company offering beauty care services. 23 girls have been linked with Kanyashree Prakalpa, a Government scheme encouraging the education of girls and awarding INR 25000 (Euro 385) once they reach the age of 18. One girl received a Disability Certificate. 27 girls collected government Aadhar (Identity) Cards. Joy Global generously supported the nutrition costs for the girls and staff, as well towards the running costs of Ashar Alo Home.



The company continued its unilateral support of the Childhood Blindness Eradication

Project in Kolkata and surrounding villages. This included organizing weekly Eye Screening of all children in HKF's working fields and carrying out Vitamin A Prophylaxis (against nutritional blindness due to Vitamin A deficiency). If required, they were treated at Hope Hospital at the Eye Treatment Unit/Eye Operation Theatre set up last year under the generous aegis of Joy Global. Altogether 48 Eye Camps in slums, schools and villages were organised, covering 7003 individuals of whom 3182 were children. Medicines were provided for 830 children and 797 adults; spectacles for 191 children and 1465 adults. Eye camps in remote villages as far away as 95 miles from Kolkata were conducted and poor villagers who needed eye surgeries were brought back to Hope Hospital for free services.

Joy Global also supported **essential infrastructure development in 20 schools**, to create a child friendly and sanitary environment as per the RTE norms. They provided 292 Desk-cum-benches in 15 schools (tabletop attached to a bench seating 4 children with a shelf underneath the desktop for keeping school bags and books); 11 units for generating purified drinking water in 9 schools & one Home and 4 toilets with running water in 4 schools.

#### Concentrix

#### Hope Skill Unit – Providing skills to Empower Disadvantaged Youth for decent Employment and Independent Living

The skill unit opened in December 2016 and provided high quality vocational training based on a practical approach in computer literacy to 26 trainees, based on basic and advanced computer, Tally financial course

along with spoken English and Personal Development classes which help them become self assured during job interviews.



The training equips youth with technical and social skills, preparing them to enter the workforce.

#### Blue Dart

#### Blue Edge – Empowering lives: Providing skills to Empower Disadvantaged Youth for decent Employment and Independent Living

The skill unit provided high quality vocational training based on a practical approach in computer literacy to 52 trainees who completed the basic and advanced computer course and 44 trainees completed the Tally

financial
course along
with spoken
English and
Personal
Development
classes which
help them
become self
assured
during job



interviews. The training equips youth with technical and social skills, preparing them to enter the workforce and 12 trainees secured job placement after completing the course.

#### **CESC Limited**

# Muktangan – Remedial Coaching Education Project, with focus on girls

The project, initiated in September 2015, helps children



from
disadvantaged
backgrounds
complete
secondary
education by
strengthening the
school education
system in 15
schools in
Titagarh, Pujali &
Budge Budge
Municipalities.

Supplementary classes were held for two hours each weekday on school premises with special emphasis on Maths, Science and English for children aged 14-16 years (Class 8-10). During 2016-17, 649 children attended coaching classes, out of which 383 were girls and 266 boys. 150 of the children were formed into Peer Groups and took part in workshops on gender discrimination, classroom behaviour and life skill training. Apart from that, 834 indirect beneficiaries, including 590 females and 244 males were supported through awareness camps and community meetings.

# Girl 2B Foundation USA Girl 2B Girls Protection Home

The Home provides 17 girls between 11-18 years age, with a safe and caring environment, education and basic healthcare, counselling support for their physical, psychological and social development. All the girls have been mainstreamed to formal education and 5 of them, with learning difficulties, were provided with a special educator. To ensure improvement in personal wellbeing and self-confidence through recreational support and cultural development, the girls take part in a variety of activities like taekwondo, football, yoga, dance, computer classes, arts & crafts. Medical checkups are conducted regularly to make sure they stay in good health. Every possible measure is taken to reunite girls with their families if deemed appropriate.

#### Girl 2B Empowerment Project

24 girls aged between 18 and 25 years, living in lodgings, received educational support to be their own Agents of Change, rise above their impoverished circumstances and achieve their full potential. 13 of the girls are studying for college degrees at Calcutta University, Madras University and through Open University; 9 girls passed Class 12 School Leaving Exams and all of them are in college; 2 girls going to school are being supported. All the girls received income generation training and career counselling to help them make suitable career plans to utilise their capabilities to the maximum. Several of the girls at college have been encouraged to also take up part time jobs to supplement their finances. Extended family support is also provided to the girls' families.





As an organisation, The Hope Foundation is open and transparent. HOPE implements international best practice in governance. We recognise our responsibility to you, our donors, sponsors, volunteers and fundraisers. HOPE is committed to safeguarding children. We implement best practice guidelines and provide child protection training and capacity building for all staff who work directly with children and vulnerable adults.

Our membership of representative organisations ensures that we are supported in keeping up to date on procedures, legislation and developments that impact on our work. Some examples of best practice in Governance include:

Our founder and Honorary Director Maureen Forrest does not take a salary.

Modest staff salaries. Numerous pro-bono professional service-providers and special rates help to keep administration costs down.

HOPE is a signatory of the Comhlamh 'Code of Good Practice for Volunteer Sending Organisations'. Comhlamh is Irish for solidarity and is a member and supporter organisation for those working for social justice, human rights and global development.

HOPE is a member of Dochas, the Irish Association of Non-Governmental Development Organisations, and subscribes to its 'Code of Conduct on Images and Messages'.

HOPE is a member of The Wheel, a leading support and representative network for the community and voluntary sector in Ireland.

HOPE is a member of the Charities Institute Ireland, the body formed from the merger of ICTR and Fundraising Ireland in 2016 and adheres and implements the ICTR 'Statement of Guiding Principles for Fundraising'.









INTERNATIONAL VOLUNTEER PROGRAMME

67 overseas volunteers took part in the International Volunteer Programme from Ireland and the UK. A sincere thank you for taking part and engaging in many activities such as teaching children throughout HOPE's projects, sports training, documentation and embracing Indian culture.

#### Lydia Hoban (HOPE Volunteer from Ireland)

Lydia is a secondary school teacher from Ireland who offered her valuable skills to volunteer with HOPE for 5 months.

Being a volunteer with The Hope Foundation has changed my life. Having spent 5 months working with the most special children, and to be part of such an inspiring team of amazing people, has been the greatest achievement of my life. My role as a volunteer varied from English teacher in the Life Skills Centre to teaching small groups in the protection homes to working in the crèche in the Chitpur community. Every day was an adventure! I volunteered in 5 different projects each week during my time in Kolkata and I loved every second I spent with the children, teenagers and young adults I

worked with. It was difficult to feel homesick when you see happy, smiling, little faces excited to see you every day!

From the moment I stepped off the plane I felt so supported by the Hope team. Living amongst such poverty can be harrowing and frustrating, but seeing the work HOPE does for these young people showed me that we can all make a difference. And more often than not, the volunteer starts to see a change in themselves and it's all for the better.

I have made lifelong friends with other volunteers and with a lot of the staff of HOPE in Kolkata. HOPE is a family and I feel very privileged to feel part of that. To be

part of
something
important;
knowing that
you are doing
something
worthwhile
with your time
is something I
cherish and I

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miss every day. I've left part of my heart there and can't wait to go back and see everyone again. I thank every person I met on my HOPE journey and feel honoured to have had the experience to share my time with the staff and most importantly the children and young people of the Hope Foundation in Kolkata.

## Kate Moynagh (HOPE Volunteer from New Zealand)

Kate, a Senior HR professional, came to Kolkata for 2 and half months to volunteer with HOPE, and embraced the Indian culture.



If you are ever thinking of volunteering — stop thinking about it and make it happen with HOPE! For a short time, I was part of a committed,

passionate, caring team and saw first-hand the difference HOPE makes in the lives of children in Kolkata.

Life as a volunteer was varied with participation in a range of activities welcomed. I got to know children through art and crafts activities, improved my yoga and dance moves with lessons from teenage boys, and cheered on those same boys as they achieved more than they thought possible competing in a rowing regatta. I travelled with the Ashirbad boys to Darjeeling and felt their excitement and wonder as they travelled outside of Kolkata, many for the first time.

I also saw the importance HOPE places on partnering with the community and building sustainable solutions. One example is the focus on education - HOPE works in creches, Nabadishas and supports children to get to and stay in school. I met people proud to be part of the Lifeskills programmes - building skills in tailoring, beauty, computers, and hospitality so they could access jobs and create a better life for their families (and eating the food at the HOPE café is pretty good too).

HOPE and Kolkata have firmly etched themselves on me. I miss the sounds (including the calls of "Aunty Aunty" from the kids), the smells, the taste, and colour of life in Kolkata. A huge thank you to the HOPE team for all the work you do, the way you do it, the welcome you give volunteers, and allowing us to have this experience.

#### Sandip Ghoshal (HOPE volunteer from India)

Sandip is a research and development engineer who

completed his post graduate from IIT, Mumbai. Sandip spent 1 month volunteering in HOPE's projects.

"I know Kolkata like the back of my hand." I always exaggerated till the day I joined Hope.



For me Kolkata was "Esplanade, Coffee House, Gariahat, Princep Ghat, Maddox Square bla bla bla with a long list.

But my list never contains the slum behind the Dhakuria AMRI (though I visited the hospital 1000 times before), a shelter for more than 1700 families, the list never has "Ashirbad Boys Home" no less than "a real home" for more than 50 homeless children and many other places full of people from my city I never did care about.

Yes, HOPE gives me an insight of my city and the people living there, who were far away from my previous world of fun, enjoyment and carelessness.

Coming to the people, I would never know, there is a 6 year old girl living in the roadside of Esplanade, who is way better than me in terms of intelligence when I was her age, there is a differently abled child living in one of the HOPE boys homes whose general knowledge and IQ is higher than most of us, unless I joined this organization.

I believe these children deserve the same education, the same childhood that I deserved or my children will deserve. They do not deserve to beg, starve or live in the darkness. And unfortunately the fact is, there are still too many of them yet to see the light, hoping for a bright future.

But I am HOPE-full that HOPE will show them the light, will help them to their journey of success and excellence, and together with HOPE we will definitely make this world a little better place than yesterday.

#### **Dhruv Dalmia (HOPE volunteer from India)**

Dhruv, a Chartered Accountant final year student, spent 1 month as a volunteer with HOPE after graduating from St. Xavier's College in Kolkata.

I had just appeared for my CA final exam with a lot of free time at disposal. There were a lot of fun activities which I had planned for the same. However I decided it was time to give back to the society in an equitable manner after closely watching my younger brother taking active part in the activities of The Hope Foundation.

My first few days at The Hope Foundation kicked off in a unique manner as I started off doing things I had never imagined. Firstly I visited all the slum dwellers staying right beneath the Gariahat flyover to take a survey of their plight, how receptive they were to education, and their opinion about The Hope Foundation. In some places I was welcomed and in some places they gave me a cold shoulder. It was challenging as well for me as I was in a place where I received both love and hatred. And then my accounting and computing skills were put to test as I prepared data tabs in excel, sponsorship reports. These experiences brought a change in me as I saw young boys and girls fighting the odds and coming out strong and smart. I wouldn't say they had disabilities because despite so many shortcomings, they came off with flying colours. Such profound strength is special and I couldn't call it a disability. Most boys were once addicted to some hazardous substances and had lost all hope of a bright future. But the home's activities changed their life for the better, they fought off their addiction, developed skill sets which were extraordinary and reformed their lives in a commendable way. I also found solace teaching and playing with small kids one fine afternoon at the Nabadisha centre.

I came out of the Hope Foundation internship experience which lasted merely a month and 4 hours per day but as a completely different man with a refined heart and mindset. So much change in such little time is the magic of this wonderful institution called The Hope Foundation.

# INTERNSHIP PROGRAMME AT THE HOPE FOUNDATION

200 university students and young professionals took part in HOPE's Internship Programme as a part of their academic curriculum and their passion to make a

positive contribution to society.

Amrita Vishwa Vidyapeetham, Coimbatore

Assam University, Silcha

Azim Premji University, Bengaluru

BDPS, Shillong

Benaras Hindu University

Bharti Vidyapeeth Deemed University, New law college,

Pune

Calcutta University

Central University of South Bihar, Gaya

Christ University, Bengaluru

Department Of Law, University Of Calcutta

Flame University, Pune

Georgia State University, Atlanta, USA

Gujarat National Law University, Gandhinagar

Heritage Institute of Technology, Kolkata

ICFAI University, Dehrdun

IFIM, Law College Bangalore

**IGNOU** 

IISWBM, Kolkata

Indian Institute of Technology, Bombay

Institute of Integrated Professional Studies

Institute Of Law, Nirma University, Ahmadabad

ISI, Bangalore

ITM Business School, Bangalore

J. D. Birla Institute, Kolkata

Jadavpur University, Kolkata

Jayprakash Institute of Social Change, Kolkata

Jindal Global Law School, O.P. Jindal Global University,

Sonipa

Jogamaya Devi College, Kolkata

Kaziranga University, Jorhat

KIIT Law School, Bhubaneswar

KIIT School of Electronics, KIIT University

Laxmipat Singhania Academy, Kolkata

M/S Lalit Kumar Periwal & Co

Maharani Kasiswari College, Kolkata

Martin Luther Christian University, Shillong

Midnapore Law College, Vidyasagar University, Paschim

Midnapore

Modern High School, Kolkata

National University of Study & Research in Law, Ranchi

Netaji Subash Open University, Kolkata

NIFT, Dehli

NMIMS School of Law, Mumbai

OP Jindal Global University, Sonipat

Presidency University, Kolkata

Rabindra Bharati University, Kolkata

Rajiv Gandhi National Institute of Youth Development,

Chennai

Rajiv Gandhi National University of Law, Patiala

Ram Krishna Mission Vivekananda University, Howrah

SBM, NMIMS, Hyderabad

SBM, NMIMS, Mumbai
School of Law and Governance, Central University of
South Bihar, Patna
School of Law Galgotias University, Noida
School of law, Christ University, Bangalore
School of Social Work & Community Service, Jadavpur
University, Kolkata
Siksha 'O' Anusandhan National Institute of Law,
Bhubaneswar
South Calcutta Girls College
Sri Sri University, Cuttack
Shri Ram College of Commerce, Dehli

St. Xavier's College, Kolkata
Symbiosis Centre for Media & Communication, Pune
Symbiosis Law School, Noida
Symbiosis School of Economics, Pune
Symbiosis School of Law, Pune
Tata Institute of Social Sciences, Guwahati Campus
The Heritage School, Kolkata
University of Delhi
Vidyasagar School of Social Work, Vidyasagar University
Xavier's Institute Of Management & Entrepreneurship,
Bangalore

# ACTIVITIES & EVENTS IN IRELAND

#### **Unleash the Body Within - Pranic Healing Ireland**

Bernadette Hurley, a mother of five children from Watergrasshill, Cork, shared her remarkable 6-month journey of emotional well-being and healthy eating in the Metropole Hotel in Cork on the 24th of March 2017 where Pranic Healing Ireland presented HOPE with a cheque for €12,500.

Les Flitcroft Senior Pranic Healing Instructor from the UK spoke about how Pranic Healing can be very effective when dealing with the emotional issues that often lead to weight gain.

Commenting on her transformation, Bernadette tells us "Food is a small part of the issue; it is about the emotional triggers. They are not fat cells; they are emotional pockets." Bernadette is about to start a Pranic Healing weight loss clinic in Cork twice a month.

Pranic Healing has been part of the Yoga for HOPE programme for the last number of years. It has had a profound effect on our supporters in the most positive way. Many have gone further on their Pranic journey having been introduced to it in Kolkata.

#### Santa Splash

Our annual Santa Splash was held on December 4th 2016, with many supporters braving the cold Atlantic Ocean at Garretstown Beach in Cork. Thanks go once again to Áine Bonass, chief organiser of the event. We'd love to have more Splashers next year so get in touch if you would like to participate or host a Santa Splash in your area.





#### Reception at the British Ambassador's Residence



Our Hon.Director Maureen Forrest was delighted to be a guest at the reception of the British Ambassador's residence in Dublin. It was a wonderful opportunity to meet Prince Charles and Camilla Duchess of Cornwall during their visit to Ireland.

Prince Charles had heard about the work of HOPE in Kolkata, he went on to mention the friendship between the late Princess Diana and Mother Teresa along with his great love of India.

#### **HOPE School Immersion Programme**

A sincere and warm THANK YOU to all of the students and teachers who represented their schools, communities and families for taking part in HOPE's Development Education and Schools Immersion Programme during the 16/17 school year. You have made a difference!

#### **CORK**

Ashton School **Ballincollig Community School** Bandon Grammar School Christ the King Clonakilty Community School Colaiste an Chroi Naofa, CarraignabhFear Scoil Mhuire gan Smal, Blarney Colaiste Daibheid, Cork City ColáisteMuire Buttevant Coláiste Muire Realt na Mara Crosshaven Colaiste Treasa Secondary School Kanturk **Davis College** Gaelcholáiste Choilm Glanmire Community College Kinsale Community College Loretto Secondary School Fermoy Midleton College

Millstreet Community School
Patrician Academy
Pobalscoil naTrionoide
Mount Mercy College
Regina Mundi College
Scoil Mhuire Kanturk
St Angela's College
St Francis College Rochestown
St Mary's Secondary School Charleville
St Mary's Secondary School Macroom

St Mary's Secondary School Mallow St Mary's Secondary School Midleton

#### **DUBLIN**

Alexandra College Milltown Gaelcholáiste na Mara Arklow Kings Hospital Palmerstown

#### **KILDARE**

Clongowes Wood College



#### **LIMERICK**

Castletroy College Coláiste Ide agus Iosaef Abbeyfeale Coláiste Iosaef Killmallock Desmond College Gaelcholáiste Luimnigh Hazelwood College Laurel Hill

#### **WATERFORD**

Blackwater Community School De La Salle College Meanscoil San Nioclas Newtown School

#### **TIPPERARY**

CBS High School Clonmel
Our Lady's Secondary School Templemore
Presentation College Thurles
Rockwell College
Scoil Ruáin
Ursuline Secondary School Thurles

# ACTIVITIES & EVENTS INTHE UK

#### Eat4HOPE launches in the UK

The Eat4HOPE campaign partners with restaurants where a discretionary donation of £1 towards HOPE is added to the bill for every table that dines. This campaign is kindly sponsored by Wild Frontiers Foundation and supported by Rebel Hospitality.

"The Hope Foundation is a charity very close to my heart. I have personally met the founder Maureen Forrest who is an absolute inspiration. It's very rare you get such opportunities in life to make a difference. I support HOPE via the Eat4HOPE campaign at my restaurant Calcutta Street, It's easy to set up and really makes a difference. Thank you HOPE!" - Shrim Chakraborty





#### Sixth Form Kolkata Experience

In January, we hosted our first UK school visit to Kolkata with students from Wellington College in Berkshire getting to experience life in India and witnessing first-hand the brilliant work done by the HOPE team in Kolkata.

We are also extremely pleased to announce that we can now also offer Residential placements in Kolkata for young people completing their Gold DofE. The Kolkata Residential trip will allow young people to play an active role in supporting our work across our education and protection projects in a safe and supervised way.



#### **Yoga Garden Party**

Last year's Yoga Garden Party was another incredible day and raised just over £16,500 putting the grand total raised through this event over the last six years at over £70,000!

The Yoga Garden Party 2017 will take place on Saturday 29th July at Bore Place, Kent. You can also enjoy of a weekend of yoga with Simon Low around the Yoga Garden Party from Friday 28th July - Sunday 30th July.

If a yoga weekend isn't enough, you can join the Yoga Garden Party trip to Kolkata, taking place from 6th - 13th January 2018. You will be able to experience daily yoga with Simon Low, Ruth McNeil and Vikki Stevenson, as well as visit HOPE's projects and explore one of the world's most colourful cities.



#### **Photography Workshop**

HOPE's photography workshop with Mark Seymour will continue in Kolkata this year from 18th-22nd November 2017.

The workshop enables you to spend five amazing days with Mark Seymour, capturing and documenting life on

the streets of Kolkata. This is a unique cultural experience and is a professionally organised course. It covers a variety of inspiring locations which are sure to result in a unique portfolio.

Last year we hosted 13 participants across two groups raising over £7,000! Participants returned with not only a great collection of images but also a keen determination to continue their support in the UK.

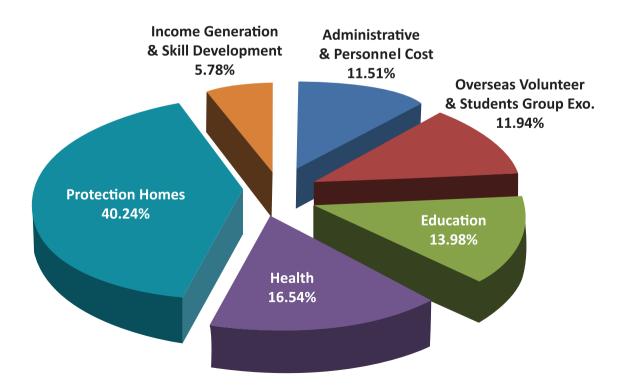
#### **ACTIVITIES IN THE USA**

Our Hon.Director Maureen was delighted to meet Terry George director of Hotel Rwanda and writer of In 'The Name of The Father' at the Irish Consulate during her fundraising visit to NYC in January.



#### **FINANCIAL REPORT**

#### **Overview of Accounts 2016-2017**



### MAJOR SUPPORTERS OF HOPE

































Deloitte.













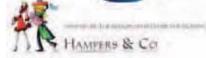






















































































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The Hope Foundation Limited 39, Panditya Pake Kolkata - 700 029

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MALANA E SIPELI AS AL SIST MAKE IL SUL	7107		Current Year (2016-17)		Pre	Previous Vear (2015-16)	(9)
LIABILITIES General Fund		2	8	Euro (6)72.68	Rs	2	Earo (0/71
As per Last Account Add Excess of Theorine Over Expenditure		2,139,941,74	10,5911,975,40	151,235.05	2,795,683,04 655,741,30	2,139,941,74	30,140,03
TOTAL		1 1	10,991,975.40	151,235,05		2,139,941,74	30,140.02
ASSETS FIXED ASSETS	Schedule No.	æ	88	Euro (O/72.68	22	Rs	Earo (C)/71
As per last Account Add Addition during the year		233,545.00			991,205.00		
eas. Depresention during the year		308,913.50	894,426.50	12306.13	135,128,00	969,797,00	13,659,11
CURRENT ASSETS Office Rent Advance Clusing Balances:			228,000,000	3,136,98		228,300,000	321127
Bank-Deutsche Bank AU Cash in Hand		9,868,641.90	9,869,548,90	135,791,95	7,948.00	942,144.74	13,269,64
TOTAL		11	10,991,975,46	151,235,05		2,139,941,74	30.140.02

Date:06/06/2017

Authorizal Signatorics

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Authorized Segnations

K. A. Arumabha Banctuc Membership No:012412 FRN: 3071276 A M. Benittjer & Co.

in terms of our Report of Even date

The Hope Foundation Limited 39, Panditya Palce Kolkata - 700 029

# INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2017

		Current Vear (2016-17)	(2016-17)	Previous Year (2015-16)	(2015-16)
INCOME Remittance Received from Head Office Excess of Expenditure Over Income	Schedule No.	Rs 116,182,620,00	Euro (€)/72.68 1,598,519.29	Rs 84,736,547,01, 655,741.30	Euro (6)/71 1,193,472, 9,235.
TOTAL		116,182,620,00	1.598,519,29	85.392,288,31	1,202,708.
EXPENDITURE	Schedule No.	Rs	Euro (€)/72.68	æ	Euro (6)/71
Partners' Project Expenses	~	85,624,459,00	1,178,079.38	68,108,006,00	959,267,
Administrative Expenses		9,600,556.84	132,090,97	7,831,018.31	110,296.
Overseas Volunteers Knowledge Exchange					
Expenses		1,753,764,00	24,129,47	1,055,547,00	14,866.3
Oversens Sponsored Students Expenses		10.042,891,00	138,176,91	8,262,589,00	116,374
Depreciation on Fixed Assets	٥	308,915.50	4,250.27	135,128.00	1,903
Excess of Income Over Expenditure		8,852,033.66	121,792.28		
TOTAL		116,182,620,09	1,598,519,29	85,392,288,31	1,202,708.

In terms of our Report of Even date

Authorized Signatories

Date:06/06/2017 Place:Kolkata Tachidanande 7

Authorized Signmentes Panfarmi De Carufal

Paulami De Sarkar

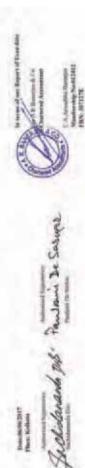
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A. R. BANERA E & CO.
Charter Associate
Film: 5071278
Membership No. - 012412
792A. Pale Nebe Kinnen Street
Koleste - 700 005

The Boge Fundation Limited 19 Faudits a Pales Kolkata - 700 024

FUNDFLOW STATEMENT FROM 1ST APRILL 2016 TO MST MAKER 2017

		40	Correct Vear (2015-17)		and .	Pravious, Vene (2015-10)	
RICHEIS	Schodude No.	100	Ro	Eura (1)72.68	188	SI .	Bem(07)
Cach at Renk (Beniselecthons) Cach to Hand		1,988.00	942,146.73	12,962,67	1.575.021 mm	1,576,471,64	22.203.92
Remittance received from Head Office.			116,142,629.00	1,598,519,29		84,738,587,08	1,193,472 19
Tas Bedacted at Source, US 192, US 194, US 1941, US 1941, US 1941, US 1941, US 1941, US 1941, US 1944,		126,455.00 12,041.00 80,606.00 176,513.00 25670.00	117.546.546.71	1,617,389,36	90,348,00 15,194,60 40,245,00 99,002,00 34,390,00	86.540.344.05	A,201.68 (1.218.878,09)
PAYMENTS Futues Project Expenses Administrative Expenses	Sehrelair No.	4	'R+ 85.624,459:00 9:000,396.84	Furn (43/72.68 1,125,079.38	4	Rs. 68,108,006,00 7,831,018,31	Earn (F)77 959,2557.69 111(296,33
Overseas Volunteers Knowledge Eachings Expenses Overseas Spenseard Studiotis Expenses Tread Assets			1,753,764.00 10,042,891.00 10,545,032	24,129.45 (38,176.01 3,23,23		1,055,547100 8,262,598100 113,728100	115,254.19
The Deflected of Source: U.S. 1972 U.S. 1982 U.S. 1982 U.S. 1983 U.S. 1983 U.S. 1983 U.S. 1983 U.S. 1983	The state of the s	1284100 1284100 80,000.00 178,51200 198,41700	10.23.00.E.m.	386729	50,436 m7 13,164.00 40,446 m 95,352 m 24,360 m	221 Jean	87 1023
Chiefeg Balancer Creb as Barth (Demochetroshy Cach in Bank TOYAL	The	2008 641 no 207200	9,860,548,50	115,791.95	034,398,54 7,948,00	942,544,74	11,299.64



A R BANERAE & CO.
Charles According
PRINT, SOTTET
MANAGEMENT No. - CTS412
THEA, May hear stone from

The Hope Foundation Limited 39 Panditya Palee Kolkata - 700 029

The following Schedules are forming part of Receipts & Payments Account, Income & Expenditure Account and Balance Sheet for the year ended 31st March 2017

Schedule - A		
Project Expenses :	Rs	Euro (€)/72.68
Hope Kolkata Foundation(HKF)	66,423,651	913,901.64
Paschim Banga Krim-O-Janakalyan Parishad(PBKOJP)	5,665,888	77,955.13
HIVE India	3,243,522	44,626.58
Behala Keertika	2,166,078	29,802.37
Society for Indian Children Welfare(SICW)	1,705,958	23,471.73
Bhornka Public Welfare Trust(BPWT)	2,108,815	29,014.51
Iswar Sankaipa	1,841,787	25,340.55
Jaiprakash Institute of Social Changes	1.685,400	23,188.88
Halderchawk Chetana Welfare Society(HCW8)	783,360	10,778:00
TOTAL	85,624,459	1,178,079

Schedule - B Administrative Expenses:	Rs	Euro (E)/72.68
Staff Conveyance	48,678.00	669.74
Postage & Courier	881.00	12.12
	229.088.00	1000
Telephone & Internet Charges		3,151.95
General Expenses	62,875.00	865.08
Printing & Stationary	332,181.00	4,570,37
Branch Office Electricity Expenses	129,180.00	1,777.35
Branch Office Rent	456,000.00	6,273.96
Establishments (Salary)	6,058,233.00	83,353.28
Monitoring Expenses/Project Visit	5,042.00	69.37
Bank Charges	39,980.87	550.08
Staff Welfare	73,429.00	1,010.29
Office Maintenance	68,293.00	939.62
Technical Guidance (Consultancy)	1,684,920.00	23,182.27
Audit Fees (2015-16)	115,000.00	1,582.25
AMC-AC/Photocopy/Web/Computer	28,550.00	392.81
Advertisement & Publicity	14,961.00	205.84
Books & Periodicals	1,558.00	21,44
Professional Tax Enrollment	7,500.00	103.19
Fuel & Vechile Maintenance	244,206,97	3,359,97
TOTAL	9,600,556.84	132,090.97

	Rs	Euro (€)/72.68
Overseas Volunteers Knowledge Exchange	1,753,764.00	
Expenses		24,129,47
Overseas Sponsored Students Expenses	10,042,891,00	138,176.91
TOTAL.	11,796,655.00	162,306.38

Date:06/06/2017 Place: Kolkata

Sachidananda Das

Authorized Signatories

Authorized Signatories

For A R Banerjee & Co. Chartered Accountant

In terms of our Report of Even date

Paulami De Sarkar

C.A. Arunabha Banerjee Membership No:012412 FRN: 307127E

	2016-2017			
	Amount Transfer to	Partners		
Name of the Partners			F	
		Rs.	Euro/72.6814	96
Hope Kolkata Foundation	FCRA No.147126622	66,423,651	913,902	77.58
Claim Control of the		4000		
LEROTA	FCRA No.147120419	5,665,888	77,955	6,62
		The second second		
Hive India	FCRA No.147120722	3,243,522	44,627	3.79
RICM	FCHA No: 147120168	1,705,958	23,472	1.99
1.1.1	Resident State of Sta		-	
lewar Sankalpa	FCRA No. 147120992	1.841.787	25,341	2.15
		447076	100	
RCWS	FCRA No:147116461	783,360	10,778	0.91
JPISC	FCRA No.147120089	1,685,400	23,189	1.97
BPWT	FCRA No:147120416	2,108,815	29,015	2.46
			1.5%	
Behala Keertika	FCRA No. 147111025	2,166,078	29,802	2.53
The state of the s			14	
Total		85,624,459	1,178,079	100.00
06.06,2017				



A. R. BAMERJEE & CO. Chartened Associations FRM: 8971276 Morrespond No. - 912412 78/24, Rep Mallo Hibert Brust Notate - 700 CO.

# Direct Debit Donation Application Form for Hope Kolkata Foundation





Date:	
To The Donor's Bank Account Manager	Donor's Name:
Bank Name:	(Block Letters Please)
Bank Address:	Email:
	Address:
Any INDIAN who want to donate,	
Please Pay HOPE KOLKATA FOUNDATION	Account No:
Rs :	Bank Sort Code:
Standard Chartered Bank	
A/c No: 321 - 1 - 1017525, MICR code: 700036020 IFSC code: SCBL 0036087	
Any FOREIGN NATIONAL who want to donate,	Signature:
Please Pay HOPE KOLKATA FOUNDATION	
Rs	
Axis Bank	
A/C No: 913010033022376 IFSC Code: UTIB0000253	
Every Month/Year*	This form should be completed by the donor and when completed, it should be sent to
Starting on:	
(Date) until further notice	Hope Kolkata Foundation 39, Panditiya Place, Kolkata - 700029, West Bengal.
*Delete where applicable	33,1 dilditiya Flace, Nolkata - 700023, West Bellgal.

# Direct Debit Donation Application Form for Hope Head Office Ireland





Date:	Donor's Name:
	(Block Letters Please)
To The Donor's Bank Account Manager	Email:
Bank Name:	Address:
Bank Address:	
	Account No:
Please Pay HOPE €:	Bank Sort Code:
Allied Irish Bank Ltd. 66 South Mall, Cork.	
A/c No: 50677089, Bank Sort Code: 93-63-83	
Every Month/Year*	Signature:
Starting on:	
(Date) until further notice	
*Delete where applicable	

This form should be completed by the donor and when completed, it should be sent to

The Hope Foundation
Silverdale Grove, Ballinlough, Cork, Ireland

# Direct Debit Donation Application Form for Hope Foundation UK.





Date:	Donor's Name:
	(Block Letters Please)
To The Donor's Bank Account Manager	Email:
Bank Name:	Address:
Bank Address:	
	Account No:
Please Pay THE HOPE FOUNDATION FOR	Bank Sort Code:
STREET CHILDREN	
£:	
Barclays Bank PLC, 84 High Street,	Signature:
Princes Risborough, Bucks HP27 OBD	
A/C No: 73967735 Bank Sort Code: 20-85-73	
Every Month/Year*	
Starting on:	
(Date) until further notice	
*Delete where applicable	

This form should be completed by the donor and when completed, it should be sent to

Hope Foundation UK for Street Children 145 Southbank House, Black Prince Road, London. SE1 7SJ, United Kingdom

# Direct Debit Donation Application Form for The Hope Foundation USA





Date:	Donor's Name:(Block Letter Please)
To The Donor's Bank Account Manager	Email:
Bank Name:	Address:
Bank Address:	
	Account No:
Please Pay The Hope Foundation USA	Bank Sort Code:
\$:	
Bank of America	
PO Box 15284, Wilmington DE 19850	
A/c No: 5010 1616 1924	
Wires/Sort code: 026009593	
SWIFT/BIC: BOFAUS3N	
Routing Number: (For paper DD set up ) 122400724	Signature:
Every Month/Year*	This form should be completed by the donor and
Starting on:	when completed, it should be sent to
(Date) until further notice	Hope Foundation USA 1223 Wilshire Blvd, #322, Santa Monica

CA 90403, USA

\*Delete where applicable

#### **STAFF DETAILS**

#### **Directors**

Maureen Forrest Honorary Director Jenny Browne Overseas Director Annemarie Murray Assistant Overseas Director

#### Irish Staff

Madeleine Cummins Margaret Doyle **Eunice Tait** SerdarSuer **Pauline Coffey** Fiona O'Callaghan Susan Forrest Padraig Fitzgerald Carrie Skinner Laura Morgenstern Geraldine O'Driscoll Charlotte Nagle **Evelyn Irving** Tara McGrath Niamh Caffrey Eithne Walsh

#### **Auditor:**

Deloitte & Touche Chartered Accountants & Statutory Audit Firm No. 6 Lapp's Quay, Cork

#### Bank:

Allied Irish Bank 66 South Mall, Cork

#### **Pro-bono Solicitors:**

Daly Derham Donnelly 1A Washington Street, Cork

Bryne Wallace 87-88 Harcourt Street Dublin 2

#### **UK Staff**

Karin Schulte Chloe Seymour Deisy Herrara Andrew Walsh

#### **Indian Staff**

Geeta Venkadakrishnan Sachidananda Das Paulami De Sarkar Amal Kumar Saha Arunava Das Romio Mondal Jhulan Ghose Soma Sinha Sulochona Chaudhuri Kumar Saurabh Debu Das Surojit Gayen Somnath Mali Sudipta Barman Bijita Ganguly Roy Ramanika Nandy Madhushree Das Soma Das

#### **Auditor:**

A.R.Banerjee & Co. 79/2A, Raja Nabakrishna Street Kolkata - 700 005

#### Bank:

Deutsche Bank 9, Shakespeare Sarani Kolkata - 700 071

# Photography by Arthur Carron and The Hope FoundationDesigned by: metamorphosisind@gmail.com, Printed by

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E: office@hopefoundation.ie Web: www.hopefoundation.ie

#### THE HOPE FOUNDATION USA

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#### THE HOPE FOUNDATION INDIA

C-533 Lake Gardens Near SBI, Lake Gardens Branch Kolkata - 700 045 West Bengal, India T: + 91 33 4064 5851 E: office@hope-foundation.in

#### THE HOPE FOUNDATION UK

Web: www.hope-foundation.in

145 Southbank House **Black Prince Road** SE1 7SJ, United Kingdom T: + 44 208 133 0863 E: info@thehopefoundation.org.uk Web: www.thehopefoundation.org.uk

#### **HOPE KOLKATA FOUNDATION**

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Web: www.hopechild.org.in

#### THE HOPE FOUNDATION GERMANY

Neue Heimat 4B 65399 Kiedrich Germany E: info@hopefoundation.de Web: www.hopefoundation.ie

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